

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 31-DEC-2014	Repository <input type="checkbox"/>
	Reference No. 10669396

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
CLARKSTON	MI	[REDACTED]	

Daytime Telephone Number	E-mail Address
[REDACTED]	[REDACTED]
Evening Telephone Number	
[REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHGC4DHXCU [REDACTED]	Make HYUNDAI	Model GENESIS	Model year 2012
Date Purchased 12-10-2014	Dealer's Name and Telephone Number Rusack Motors Ltd. (216) 357-2280	Engine: No: Cylinders 8	Fuel Type: Gasoline
Original Owner <input type="checkbox"/>	Dealer's City Cleveland	State Ohio	Zip Code 44105
Transmission Type auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: YES
			Incident Date(s) 09-DEC-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 185000 VEHICLE SPEED CONTROL: CRUISE CONTROL	Failure Mileage 18,750 90200 1st time @	Failure Speed Various
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 HYUNDAI GENESIS. THE CONTACT STATED THAT THE CRUISE CONTROL WAS NOT ENGAGING AND DISENGAGING PROPERLY. THE FAILURE OCCURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS ~~90,200~~ 18,750

see attached sheets with vehicle history

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I purchased this vehicle used with 18,704 miles showing on odo. The original owner was [redacted] + the selling dealer was (Tuccillo Hyundai NY061), at some time after original owner purchased the vehicle, and probably around 18,000 mi, it sustained right rear damage as a result of a traffic accident. My thoughts are that that accident was probably due to the defective cruise control, if one is able to engage the cruise control "or rare occurrence" it does not maintain a safe distance to the vehicle in front, and when it finally does disengage it is frightening the way the vehicle slows abruptly, there is ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} several reports on the internet regarding this safety defect Sincerely, [redacted]

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Maple Heights 216-475-6855

PURCHASE AGREEMENT
Rusak Motors, LTD
4115 East 116th Street, Cleveland, OH 44105
Ph.(216)357-2280

Year: **2012**
Make: **HYUNDAI**
Model: **GENESIS (5.0 V8)**
Vin: **KMHGC4DHXCU**
Vehicle title: **Rebuilt Salvage**
Mileage: **18,704 (Actual)**

Purchase Price: **\$16,300**
Sales tax: **\$978**
Doc/title fees: **\$300**
Grand Total: **\$17,578**
Deposit received: **\$500**
Received at signing: **\$17,078**

Transferee's/Buyer's printed name: [REDACTED]

Address: [REDACTED] **Clarkston MI** [REDACTED]

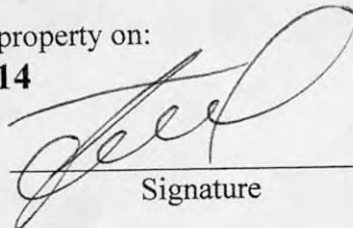
Phone# [REDACTED] DL# [REDACTED] Social Security # [REDACTED]

I, [REDACTED] Understand that by agreeing to the PURCHASE AGREEMENT I take full responsibility for the vehicle purchased which was fully inspected by me. If the inspection was not completed, Rusak Motors, LTD had given me an opportunity to fully inspect the vehicle off or on their premises. Vehicle sold as is.

I, [REDACTED] understand that I cannot hold Rusak Motors LTD liable and/or take any legal action against them, for any repairs or prior history of vehicle sold.

I, the seller have agreed to sell the above property on:
10th day of December 2014

Gunar Davidov
Printed name


Signature

I, the buyer, have agreed to purchase the above property on:
10th day of December 2014

[REDACTED]
Printed name

Consumer Affairs

Meliss

800-633-5151

Prem Line

877 318-8727

Service >> Warranty Vehicle Information

Search by

Last Eight

VIN Number

KMHGC4DHXCU [REDACTED]

SEARCH

Basic Information

VIN / Model	KMHGC4DHXCU [REDACTED] GENESIS 5.0L (BH) 2012 Automatic	Warranty Start Date	03/30/2013 (20 months, 30 days)
Original Owner	[REDACTED]	DMV Transfer Date	08/30/2014
Current Owner	[REDACTED] EDIT	Emission Type	50-STATE
Selling Dealer	NY061 FUCCILLO HYUNDAI	Production Date	12/03/2011
IQS / CSI / VDS / others		Allocation Date	01/06/2012
Branded Information	CLASS IV-VEH. REPORTED SCRAPPED-NOT WARRANTABLE 08/2014	Customer Loyalty	New to Hyundai
Extra Warranty		Service Interval	Not Specified

Blue Link Information

Campaign Not Performed (0 found)

7584205

Warranty Claim History (9 found)

Dealer Code	Claim Number	Repair Order	Repair Date	Repair Mileage	Operation Description
NY061	[REDACTED]	[REDACTED]	02/12/2014	14,405	SERVICE LOAN CAR CLAIM
NY061	[REDACTED]	[REDACTED]	02/12/2014	14,405	ENGINE ASSY-SHORT (TAU ENGINE)
NY061	[REDACTED]	[REDACTED]	02/12/2014	14,405	FILTER-AIR CLEANER
NY061	[REDACTED]	[REDACTED]	10/01/2013	8,625	PAN ASSY-OIL LOWER AND/OR GASKET (TAU ENGINE)
NY061	[REDACTED]	[REDACTED]	07/29/2013	4,420	WHEEL BALANCE (4 WHEELS)-ADJUSTMENT
NY061	[REDACTED]	[REDACTED]	06/26/2013	1,269	TOE-IN (2 WHEEL)-ADJUSTMENT
NY061	[REDACTED]	[REDACTED]	03/18/2013	129	2011-12 VI BRAKE FLUID REPLACE
NY061	[REDACTED]	[REDACTED]	11/06/2012	128	REPLACEMENT OF MONRONEY LABEL
NY061	[REDACTED]	[REDACTED]	02/28/2012	11	PRE-DELIVERY INSPECTION/SERVICE

Service Contract (1 found)

Contract Type	Contract Number	Last Name	Start Date	End Date	Start Miles	End Miles	Description / Coverage
HMA HYPM	[REDACTED]	[REDACTED]	03/31/2014	03/31/2019	14,000	89,000	60/75000 NON-TURBO (3,750 MILE INTERVAL) - HPP PRE-PAID MAINTENANCE (CALL APPROVAL 800-477-8089)

Service Contract Claim History (0 found)

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