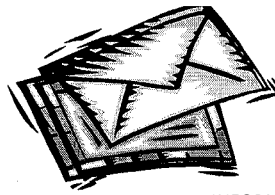


NHTSA ccmMercury Routing Slip



ck-10669037-4400

Printed: 1/13/2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES15-000168

XREF #:

Delivery: REG

Rec'd Date: 1/13/2015

Doc Type: CNG

Address To:

Referred By: NPO-011

Doc Date: 1/13/2015

Due Date: 2/11/2015

S10 #:

DOT/I #:

RMP #:

**Subject: LETTER FROM SENATOR SCHUMER ON BEHALF OF CONSTITUENT [REDACTED]
RE CHRYSLER RECALL**

Ack Date:

Sign Office: DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

The Honorable CHARLES E SCHUMER
UNITED STATES SENATE
780 THIRD AVENUE
SUITE 2301
NEW YORK, NY 10021
Tel: 212-486-4430 Fax: E-mail:

JAN 15 2015

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	1/13/2015	2/11/2015	
NVS-010	INFORMATION	1/13/2015		1/13/2015
NGA-110	SIGN	1/13/2015		

ET
1/15/15
SMD

CHARLES E. SCHUMER
NEW YORK

COMMITTEES:

BANKING

DEMOCRATIC POLICY & COMMUNICATIONS

FINANCE

JUDICIARY

RULES

United States Senate

WASHINGTON, DC 20510

January 13, 2015

David Strickland
Administrator
National Highway Transportation Safety Administration
By fax: 202 493 2929

Re:

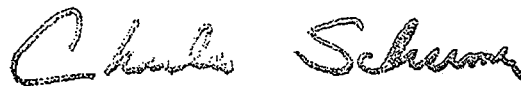
North Syracuse, NY

Dear Mr. Strickland:

I am writing on behalf of my constituent, [REDACTED] regarding an issue that falls under the jurisdiction of the National Highway Transportation Safety Administration. As I understand it, [REDACTED] has a concern related to . Any information you could provide would be greatly appreciated.

I know I can count on your cooperation in reviewing the enclosed correspondence and advising me of your findings as expeditiously as possible. You may call Julietta at my NYC Office at 212-486-4430 if there are any questions. Thank you for your assistance in this matter.

Sincerely,



Charles E. Schumer
United States Senate

CES/jl

PLEASE RESPOND TO THE FOLLOWING OFFICE:

☐ ALBANY:
LEO O'BRIEN BUILDING
ROOM 420
ALBANY, NY 12207
(518) 431-4070

☐ BINGHAMTON:
FEDERAL OFFICE BUILDING
15 HENRY STREET
ROOM M103
BINGHAMTON, NY 13901
(607) 772-6792

☐ BUFFALO:
130 SOUTH ELMWOOD
#660
BUFFALO, NY 14202
(716) 846-4111

☐ HUDSON VALLEY:
ONE PARK PLACE
SUITE 100
PEEKSKILL, NY 10566
(914) 734-1532

☐ LONG ISLAND:
TWO GREENWAY PLAZA
145 PINE LAWN ROAD
ROOM 300N
MELVILLE, NY 11747
(631) 753-0978

☒ NEW YORK CITY:
780 THIRD AVENUE
SUITE 2301
NEW YORK, NY 10017
(212) 486-4430
TDD: (212) 486-7661

☐ ROCHESTER:
KENNETH B. KEATING BUILDING
100 STATE STREET
ROOM 3040
ROCHESTER, NY 14614
(585) 263-5866

☐ SYRACUSE:
100 SOUTH CLINTON
ROOM 841
SYRACUSE, NY 13261
(315) 423-5471

☐ WASHINGTON:
322 HART SENATE OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-6542
TDD: (202) 224-0420

<http://schumer.senate.gov>

ES15-000168

December 6, 2014

Dear Senator Schumer:

Please see the attached.

Chrysler Group is telling me that my family and I are riding around in a death trap and they don't have the parts to fix it.

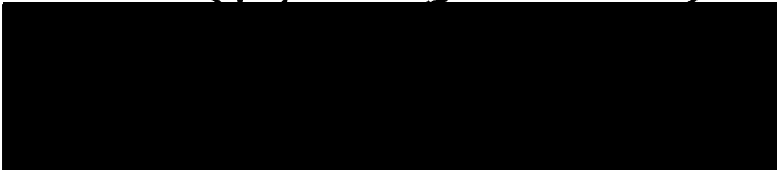
Is there any way you can get them to speed up the process of having this car repaired correctly?

The reason I'm writing you, is you're the hardest working and most sincere politician I've ever known.

Please keep up the great work you do.

Thank you very much.

Best Wishes,



**CHRYSLER****IMPORTANT SAFETY RECALL****P60 / NHTSA 14V-634**

This notice applies to your vehicle (VIN: 2C3CCARG1DH [REDACTED]).

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in certain 2011 through 2014 model year Dodge Challenger, Dodge Charger, Dodge Durango, Chrysler 300 and 2012 through 2014 model year Jeep® Grand Cherokee vehicles equipped with a 160 amp alternator.

The problem is...

The alternator diodes in your vehicle may experience a rapid failure. Variability in the failure mode ranges from no output, reduced output, and/or a fully shorted to ground condition. Depending on the alternator failure mode and timing, vehicle electrical system voltage may drop to critical levels, disabling systems such as Antilock Brake System (ABS), Electronic Stability Control (ESC), Electronic Control Module (ECM), and/or the Central Body Controller (CBC). The driver will have limited or no detection of the alternator failing, which can result in vehicle shutdown while driving and/or an underhood electrical fire.

What your dealer will do...

Chrysler intends to repair your vehicle free of charge (parts and labor). However, the parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making every effort to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

What you must do to ensure your safety...

Once you receive your follow-up notice in the mail, simply contact your Chrysler, Jeep or Dodge dealer right away to schedule a service appointment.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.chrysler.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

**DODGE****CHRYSLER****Jeep****SRT**

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with owner's

name

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