

CL- 1066 9034-8777

December 13, 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, DC 20590

Recall 14350
Hwy Traffic Safety Admin Campaign ID #14V400
Vehicle 2002 Chevrolet Impala
Reference [REDACTED]

DEC 29 2014

I am writing this letter to express my dissatisfaction regarding the above recall. The damage the recall is trying to prevent on my vehicle happened before GM decided to take action on this safety issue. I spent over \$600 to have the repairs done on my vehicle. The safety of the driver and passengers is always a priority in my family. Because GM did not address this issue in a timely manner the work on my vehicle had to be performed, the problem with these vehicles was announced well before the recall was sent. I feel this is the issue for many other people and this is why GM is not seeing the response to the recall they had hoped. The action I am asking for is to be reimbursed for the work that GM was aware would be a problem. Please let me know what documentation you need from me to rectify this situation. I look forward to your response.

Thank you.

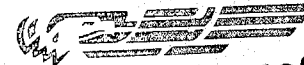
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