


MAR 5 2015
Form Approved O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received 29-DEC-2014		Repository <input type="checkbox"/> Reference No. 10668712	

OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name		Address		Evening Telephone Number			
City	LAKEWALES	State	FL	Zip Code			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION							
17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) 1B3HB48B68D				Make DODGE	Model CALIBER	Model Year 2008	
Date Purchased		Dealer's Name and Telephone Number			Engine: No: Cylinders		Fuel Type:
Original Owner <input type="checkbox"/>		Dealer's City		State	Zip Code		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain		Multiple Failure:		Incident Date(s) 20-DEC-2014	
	<input type="checkbox"/> Cruise Control						

FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM					Failure Mileage 75000	Failure Speed 25	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					

APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 DODGE CALIBER. THE CONTACT STATED THAT WHILE DRIVING AT 25 MPH, THE ENGINE STALLED. THE VEHICLE WAS ABLE TO RESTART. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 75,000.

SEE ATTACHED

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FOLLOWING IS A DESCRIPTION OF THE PROBLEM AND MY CONCERNS REGARDING MY 2008 DODGE CALIBER:

Around the middle of November 2014 I was driving at around 25 MPH when without warning the vehicle started to vibrate uncontrollable, loss power and the Electronic Throttle Control light came on. I shut the vehicle down and was eventually able to restart it and drove home. The next day was a Sunday and I did limited driving with no problems. I took the vehicle to the dealer and they put the computer on it and it showed no codes. At this time the dealer stated that they couldn't do anything without codes showing what was wrong.

December 27, 2014

Same problem at 45 MPH. Problem did not correct after shutting down. Being about a mile from home I was able to nurse the vehicle home with continued vibration and very little power. Went to the dealer and explained the problem and expressed my concerns. Again I was told that without codes there was nothing they could do.

January 10, 2015

Same problem and same response from dealer.

I have been in contact with Chrysler Customer Service a number of times and met with Dylan Lauer the Chrysler District Service Manager.

I feel that this problem creates a safety hazard especially if it occurs at 65 MPH in bumper to bumper traffic in interstate driving. It is my understanding that Chrysler is aware of this problem with other vehicles. I should be able to feel safe when driving my vehicle. I do not. In one instance I was told by the Service Manager that if I was so concerned that I should consider trading the vehicle.