



From the desk of...

Lebanon, Missouri

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

JAN 13 2015

Jan. 6, 2015

Add on comments:

Ref# ODI 10668610

To follow-up on my original complaint: I brought the truck to a dealer service center. The truck was released to me on Dec 31, 2014 after the dealer "fixed the brake problem". They had diagnosed it only needed brake pads and rotors; I accepted their diagnosis and had them all replaced.

However, by that weekend (1-3-15), my young nephew (driving on a learner's permit) drove into the ditch after the brakes failed again. Completely the same symptoms as before.

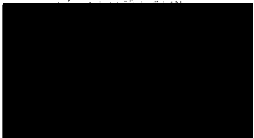
I returned the truck to Nissan Service again. The dealer now says the brake system isn't working correctly and the truck needs a new pump/Delta stroke sensor. This Delta Stroke Sensor seems to be a recurring problem with 1000's of similar-year & similar-model Nissan Vehicles with brake failures. A simple Google shows that. People are crashing because of brake failure over these sensors.

This is a major safety concern that needs to be addressed asap. I also discovered there is a pending class action lawsuit in CA Federal Court over the same issue. I understand Nissan is about to pay small amounts, but still isn't acknowledging, announcing, or fixing the problem.

When I called Nissan USA to complain about my particular truck, nobody I've talked to "seem to know" about the widespread issues or even the class action lawsuit! They act like I'm the only one who has ever experienced this problem. They are even lending limited info to the repairing dealer!

NHTSA needs to open Nissan's eyes. People are getting hurt over this and Nissan isn't going to act alone. It'd be nice if a human from NHTSA would acknowledge my concerns.

Thanks,





ID Number Search Results

Recalls	Investigations	Complaints	Service Bulletins
N/A	N/A	1	N/A

Below is a list of safety-related complaints received for this product. Complaints are entered into our complaint database and are used to determine if a safety-related defect trend exists.

Do you have a safety-related complaint? Let us know by going to our [File a Safety Complaint](#) page

Date Complaint Filed: 12/28/2014

Component(s): SERVICE BRAKES

Date of Incident: 12/27/2014

NHTSA ID Number: 10668610

All Products Associated with this Complaint ▼

Details ▲

0 Associated Documents

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

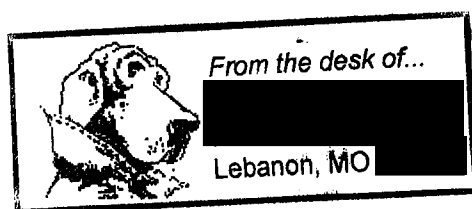
Manufacturer: Nissan North America, Inc.

Vehicle Identification No. (VIN): 1N6AA07B64N...

SUMMARY:

WHILE DRIVING, RED "BRAKE" DASH WARNING LIGHT SUDDENLY CAME ON. TRUCK'S BRAKES THEN HAD LIMITED BRAKING ABILITY & WERE HARD TO USE. THEY PUSHED A WAYS DOWN, HAD CRUMMY STOPPING POWER, MADE GRINDING NOISES, AND A VIBRATION WHEN TRYING TO USE THEM. I WAS ABLE TO FINALLY STOP. I SHUT OFF TRUCK AND RESTARTED IT. THE LIGHT WENT OFF AND BRAKES ACT NORMALLY. AFTER BRAKING AGAIN A SHORT TIME LATER, THE LIGHT CAME ON AGAIN AND HAD THE SAME PROBLEMS. I ONCE AGAIN WAS ABLE TO RESET THE LIGHT BY SHUTTING OFF THE TRUCK. THIS IS VERY DANGEROUS, AS IT JUST SUDDENLY HAPPENS AND YOUR BRAKING ABILITY GOES TO "POOP" WHEN DRIVING. AFTER THIS HAPPENED TO ME, I SEE THERE ARE MANY COMPLAINTS ON-LINE IN VARIOUS FORUMS ABOUT THIS ISSUE WHICH HAS NOT BEEN ADDRESSED BY NISSAN OR A GOVERNMENT RECALL.

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153



POSTNET ADDRESS

00 111 0011 7112 1



US DOT
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West Building
Washington DC

20590

