

**INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**  
 DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

Date Received  23-DEC-2014	Repository <input type="checkbox"/>
Reference No. 10668052	

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]		
Address [REDACTED]		
City MACKVILLE	State KY	Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]	E-mail Address
Evening Telephone Number [REDACTED]	

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KL1TG5666B [REDACTED]		Make CHEVROLET	Model AVEO	Model Year 2006
Date Purchased	Dealer's Name and Telephone Number SPIRITCHEVROLET / 1-859-734-7736		Engine: No: Cylinders	Fuel Type: Reg. GAS
Original Owner <input type="checkbox"/>	Dealer's City HARRODSBURG, KY	State KY	Zip Code 40330	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 18-JUL-2014	

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2006 CHEVROLET AVEO. THE CONTACT RECEIVED A NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V261000 (EXTERIOR LIGHTING) AND STATED THAT THE PART WAS NOT AVAILABLE FOR SEVERAL MONTHS. THE DEALER DID NOT GIVE A SPECIFIC DATE FOR WHEN THE PART WOULD BECOME AVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE DELAY. THE CONTACT DID NOT EXPERIENCE A FAILURE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NO Injury as of 1-27-15. Safely recall states heat generated with the headlamp switch or daytime running lamp (DRL) module which are both located on or near the left side of steering column could meet headlamp switch or DRL module & cause a fire. On July 2014 letter, it stated parts are not currently available. I called Dec 23, 2014. Still no part. 1st time I called was in Oct. of 2014. So I have called several times. They only stated if I smelled smoke to pull over & stop car. This is unacceptable. I am still making payments on this car. Will be for another 1 1/2 years.

ATTACH ADDITIONAL SHEETS IF NECESSARY

GM recall # 14093  
Traffic Safety CD# 10668052 Ref#.

U.S. Department of Transportation

National Highway Traffic Safety Administration

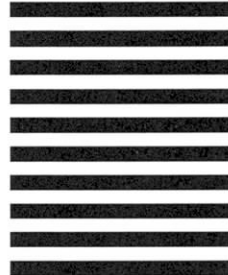
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

KOUBISVILLE  
KY 400  
27 JAN '15  
PM 4 L



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



safercar.gov

Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration