

12.15.14

CL-106668004-9239

National Highway Traffic Safety Administrator  
1200 New Jersey Avenue SE  
Washington DC 20590

RE Campaign ID # 14V355

DEC 23 2014

Enclosed find copy of GM recall 14299,

I have completed arrangements to satisfy this recall. I can not believe your department or anyone would approve of this method to correct a manufacturing defect in a GM vehicle. I feel this is not correcting the defect but only covering up and hiding it. I am sure sometime in the future when these vehicles become used and change ownership this key solution will become a safety hazard to future owners.

I urge your department to request a better solution to this defect.

Please acknowledge receiving my letter of disapproval. Thank you

Omaha Nebraska

ET  
122314  
SMD



Buick  
P.O. Box 909989  
Milwaukee, WI 53209-9989

## IMPORTANT SAFETY RECALL

*appt made 10/27/14 2:00 PM*

September 2014

Omaha, NE

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Previously, you were notified that your 2007 model year Buick Lucerne was involved in GM recall 14299. This letter is to inform you that parts are now available to repair your vehicle.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2007 model year Buick Lucerne. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

### IMPORTANT

- This notice applies to your 2007 model year Buick Lucerne, VIN 1G4HE57Y37U
- Your vehicle is involved in GM recall 14299.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your Buick dealer as soon as possible.
- This service will be performed for you at **no charge**.

#### Why is your vehicle being recalled?

If your key ring is carrying added weight and your vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking will be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if your vehicle is involved in a crash, increasing the risk of injury or fatality.

#### What will we do?

Depending on the type or style of your ignition key, your Buick dealer will install two 16mm key rings and an insert in the key slot or a cover over the key head to correct this condition. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.

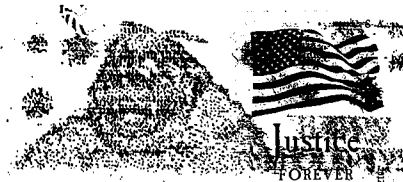


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