

CL-10667998-4763

DEC 23 2014



Green Valley, AZ

12-10-14

Administrator,

Took my 2006 mercury  
marquis into jim click Ford, in  
Green Valley, AZ. It had a recall  
problem, 2nd time, fixed. While  
there I asked if they could fix  
an annoying dinging whenever  
first driving -- then inter-  
mittently throughout the trip. They  
quoted \$120.00 to diagnose and  
it would be applied to the  
repair. Well, the repair would cost  
\$675.00 plus the \$120.00, and,  
the part would not be available  
until Jan. 2015. Asked if they  
couldn't just put the wire  
to the noisemaker and they  
said no, it would create a  
safety hazard. Some has it's  
connected to the air bag  
light that is always on.

now, if this is a safety  
hazard with the seat belt,  
why isn't Ford, repairing  
this???

Sincerely,

"Let the beauty of the Lord our God be upon us..."

Psalm 90:17 KJV

NAM  
12-23-14  
SMD

[Redacted]

PHOENIX AZ 852

GREEN VALLEY, AZ 11 DEC 2014 PM 1 L

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Administrator,  
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