

DEC 18 2014

SIR,

I Bought A. Olds, 1999 Alero, A Coupe of
months ago, The lady I bought it from.
said it had a recall on it and give the papers
to me. The Reason I am writing you instead
of the Oldsmobile customer assistance center,
is I don't have their address, only a telephone
number, and having my eardrums busted,
twice when I was in the Army, and having to
wear two hearing aids, I can't hear over the
phone. I have to be with the people or write.
The papers she give me said to go to.

Don. Moore Chev, 3232 Villa Pitt Hwy. 54
Owensboro. Ky. on Dec. 10th at 11:30. so I thought
no problem. I went two days early to make sure
I knew how to do it. They looked it up on the
computer and said yes I was to be there at that
time. I went where they told me, at the time they
told me, and after a big rig more, they finally found
out I was suppose to be there. Like I say I am very very
hard hearing, the lady keep turning her head and I
would have to ask her to repeat what she said.
and she was getting mad about it. Now I've been
made fun of, laughed at, joked about, for over
55 years, so I know when someone's mad at me,
maybe she was in a hurry, or had a bunch of other
people to take care of I don't know, what I do know
I walked out without getting the car fixed.
and I will never ever have any dealings with
Don. Moore Chev.

ET
12/22/14
TA

Now I think I know where this letter will
wind up, and I don't blame you. But at least I have
got someone to listen to me, and that makes
me feel a little better. So I thank you for
taking time to read it. And for reading it. I
hope you have a really good day. And I mean that

[REDACTED]

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OWENSBORO KY

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OWENSBORO KY

EVANSVILLE IN 476

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ADMINISTRATOR

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION.

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