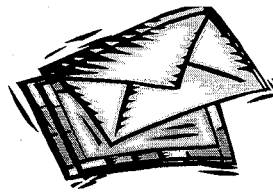


NHTSA ccmMercury Routing Slip



CL-10667964-7346

Printed: 12/18/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES14-005769	Rec'd Date: 12/18/2014	Referred By: NPO-011
XREF #:	Doc Type: CNG	Doc Date: 12/17/2014
Delivery: EML	Address To:	Due Date: 1/16/2015
S10 #:	DOT/I #:	RMP #:
Subject: LETTER FROM CONGRESSMAN WOLF ON BEHALF OF CONSTITUENT [REDACTED] RE 2001 FORD F250 SUPER DUTY TRUCK BECAUSE OF STEERING MALFUNCTION (ATTN: JOHN CZERWINSKI)		
Ack Date:	Ack By:	Signed For:
Sign Office: DIR. GOVT. AFFAIRS	Signature: ALISON PASCALE	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: CBUTLER x60180	Modified By: Chris.Butler	
Most Recent Comment:		

Author:

FRANK R WOLF
U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515
Tel: Fax: E-mail:

DEC 22 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	12/18/2014	1/16/2015	
NVS-010	INFORMATION	12/18/2014		12/18/2014
NGA-110	SIGN	12/18/2014		

NM
12/22/14
SMD

Butler, Chris CTR (NHTSA)

From: Korkor, Julie (NHTSA)
Sent: Thursday, December 18, 2014 7:20 AM
To: Butler, Chris CTR (NHTSA)
Subject: FW: Rep. Wolf Letter re [REDACTED]
Attachments: 09262014 Rep. Wolf Letter re [REDACTED]

Please control and notify me.

Thanks

Julie

From: Pascale, Alison (NHTSA)
Sent: Wednesday, December 17, 2014 7:11 PM
To: Korkor, Julie (NHTSA); Caldwell, Megan (NHTSA)
Subject: FW: Rep. Wolf Letter re [REDACTED]

Please control.

From: Cusey William [<mailto:william.cusey@ntsb.gov>]
Sent: Wednesday, December 17, 2014 1:56 PM
To: Pascale, Alison (NHTSA)
Cc: john.czerwinski@mail.house.gov; LaRue Liam
Subject: Rep. Wolf Letter re [REDACTED]

Hi Alison,

I have attached a letter we received from Representative Wolf's office regarding a constituent, [REDACTED] who is concerned about the safety of his 2001 Ford F250 Super Duty Truck because of steering malfunctions. This appears to be an issue falling under the jurisdiction of the National Highway Traffic Safety Administration. If you could please look into the matter and respond back to Representative Wolf's office, I would greatly appreciate it.

Best regards,

Will Cusey
Government and Industry Affairs Specialist
National Transportation Safety Board
P: 202-314-6227 | F: 240-752-6331
C: 202-320-1354
Email: william.cusey@ntsb.gov

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FRANK R. WOLF
10TH DISTRICT, VIRGINIA



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WINCHESTER, VA 22601
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(800) 850-3463 (IN STATE)

Congress of the United States
House of Representatives

September 26, 2014

wolf.house.gov

Ms. Jane Terry
Director of Government Affairs
National Transportation Safety Board
490 L'Enfant Plaza, SW
Washington DC 20594

Dear Ms. Terry:

I recently received the enclosed letter from my constituent, [REDACTED] of Winchester, Virginia, sharing safety concerns about his Ford truck.

I would appreciate any comments you may have for me to share with [REDACTED] I ask that you please send your response by U.S. mail and e-mail a copy to John Czerwinski on my staff at john.czerwinski@mail.house.gov.

Thank you for helping me serve my constituents.

Best wishes.

Sincerely,

Frank R. Wolf
Member of Congress

August 18, 2014

To: Congressman Frank Wolfe

I am writing to about a problem about my 2001 Ford F250 Super Duty Truck. The problem I am experiencing is with the steering. When the foot brake is applied the steering wheel is hard to turn even with both hands. When some of the pressure is released from the foot brake the steering wheel will turn freely. This concerns me if there is an emergency if you apply the brake you cannot turn the steering wheel there could be a collision that could possible avoid. I was told that the steering pump was bad. I have put four or five steering pumps on and this does not correct the problem. Ford Motor Co. knows about this problem but has done nothing to correct it. Attached is a copy of a memo sent to Ford Dealers about the problem. I feel sure that I am not the only one that has this problem. Any help you can give will be greatly appreciated by me and other Ford truck owners.

Enclosing I want to thank you for the great job you have done and hope your retirement will be enjoyable.

Thank you

[REDACTED]

Winchester, Va. [REDACTED]

Phone: [REDACTED]

The articles listed here have been filtered for the current VIN and are sorted by Effective Date.

- Show All
- Stop/Steer/Ride

Category
TSBs/SSMs

- DTCs
- 5
- 1
- 6

- Noise
- 9
- 1
- 4

- Comfort & Entertainment
- 5
- 1

Sort Order: Effective Date TSBs followed by SSMs SSMs followed by TSBs

- SSM 19808 - Effective Aug 2 2007
- 1997-2008 MULTIPLE VEHICLES - REAR LEAF SPRING NOISE
- TSB 07-11-10 - Effective May 24 2007
- 1999-2008 F-SUPER DUTY, 2000-2005 EXCURSION, 1997-2007 E-SERIES - BRAKE PEDAL KICKBACK OR GRABBING
- TSB 07-04-03 - Effective Feb 14 2007
- 1999-2008 VARIOUS VEHICLES - LEATHER-WRAPPED STEERING WHEEL - LEATHER COMING LOOSE
- TSB 06-23-04 - Effective Nov 6 2006
- 1999-2007 F-SUPER DUTY - DRIVE-AWAY SHUDDER OR VIBRATION
- TSB 04-18-05 - Effective Aug 31 2004
- 1999-2004 VARIOUS VEHICLES: AXLE - FRONT HUBS NOT ENGAGING, NOT STAYING ENGAGED AND/OR UNLOCKING
- SSM 17469 - Effective Jan 8 2004
- 1999-2004 SUPER DUTY F-SERIES/EXCURSION - HIGH STEERING EFFORT
- TSB 03-19-10 - Effective Sep 19 2003
- 1999-2003 4X4 F-250/350 AND 4X4 EXCURSION VEHICLES ONLY - BRAKES - BRAKE PULL

Back
Driving Performance

- 2
- 1

8 SSM 17469 - 1999-2004 SUPER DUTY F-SERIES/EXCURSION - HIGH STEERING EFFORT

Stop/Steer/Ride
 9 SOME 1999-2004 SUPER DUTY F-SERIES AND 2000-2004 EXCURSION VEHICLES MAY EXHIBIT INCREASED STEERING EFFORTS AT VERY LOW SPEEDS OR WHEN STOPPED WITH THE BRAKES APPLIED. CUSTOMERS MAY PERCEIVE THIS AS HIGH STEERING EFFORT. PLEASE REFER TO WORKSHOP MANUAL SECTION 211-00 FOR STEERING WHEEL TURNING RESISTANCE SPECIFICATIONS. INCREASED STEERING EFFORT AT LOW SPEED OR WHILE STOPPED IS A NORMAL CONDITION WITH HYDROBOOST OR VACUUM OPERATED BRAKES, THEREFORE NO SERVICE ACTION SHOULD BE TAKEN.

- Back

Stopping

- 3
- 1
- 9

Steering/Steering Wheel

- 2
- 1

Ride Quality

- 1

Lighting/Glass/Vision

- 2

Fluids

- 1

Safe & Secure

- 6

Noise

- 3

Vibration

- 2
- 1

Wathash
Washash

FORD Customer Service
 (800)392-3673