

November 10, 2014

Administrator, NHTSA
400 Seventh Street, SW
Washington, DC 20590

DEC 12 2014

Re: 2008 Saturn Aura XE - 4 Door Sedan

*(Broken Weld on metal frame of front power seat on driver's side)

VIN: 1G8ZS57N78F [REDACTED]

Purchased: February 29, 2008

Current Miles: 61,450

I feel compelled to bring the above defect to your attention because I believe this is a genuine safety issue. Currently the driver's seat leans to the right side, in board, towards the console which separates the driver's side from the passenger's side. This vehicle has a power seat for the driver only, and when adjusting the seat the other day I noticed that the seat was lifting higher on one side as opposed to the other side, somewhat un-even. I then took the opportunity to look under the seat and noticed a black metal bar that had been welded to the metal frame of the seat had actually separated from the frame itself causing this seat not to function as designed.

I have also checked the internet to find out if there have been any other 2008 Saturn's or other GM vehicles with this problem, to my surprise I discovered that there have been notifications made to, NHTSA Website for this same defect as above. I have enclosed copies of these records for your review and consideration as to notifying General Motors Corporation to make this defect known in order to prevent an accident and /or personal injury.

Also, on/or about 11/10/14 I made a phone call to Saturn (1-800-553-6000) to report what I believe to be a safety defect as mentioned above. I spoke to a Senior Advisor who took my information and provided me with a Case # [REDACTED]

Sincerely,

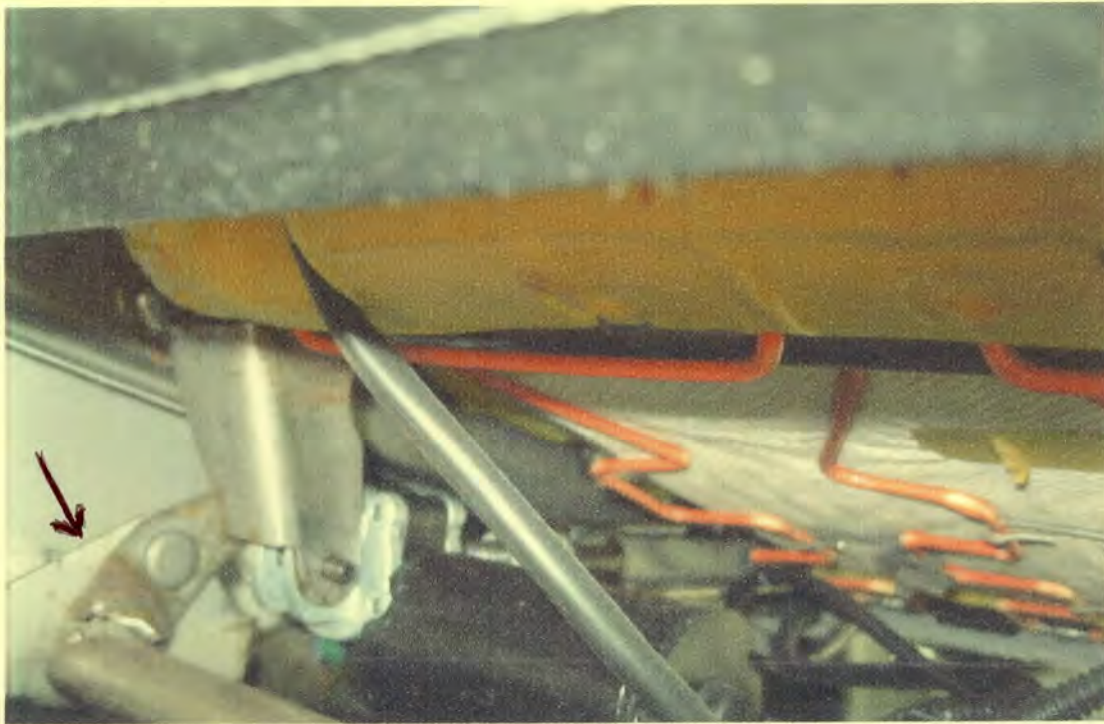
[REDACTED]
Delran, NJ [REDACTED]

Tel: [REDACTED]

NM
12/15/14
SMD

Re: 2008 SATURN AURA
VIN # 1G8Z557N78F [REDACTED]

[REDACTED]
[REDACTED] Broken defective weld on seat frame



HEADLIGHT WILL WORK, BUT BY THE TIME I GET TO WHERE I AM GOING THEY WILL STOP WORKING AGAIN. THIS IS ALL VERY FRUSTRATING BECAUSE SOMETHING IS ALWAYS GOING WRONG ON THIS CAR. I AM TERRIFIED ONE DAY SOMETHING ELSE ON THE DRIVER'S SIDE LIKE THE STEERING WHEEL OR THE BRAKES WILL GO OUT AND COULD COST ME MY LIFE.

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- Jul 16, 2013 - Palmdale, CA - Seats
DRIVERS SEAT BROKE DOWN ON RIGHT SIDE, CAUSING IT TO SLUMP TOWARDS THE CONSOLE. UPON TAKING IT TO THE DEALER TO SEEK REPAIR, WAS TOLD THAT THE WELDING OF THE SEAT UNIT HAD BROKEN, THE ENTIRE SEAT AND THE HOUSING BASE REQUIRE REPLACEMENT OVER \$1000 TO FIX. WHILE IT DOESN'T REQUIRE FIXING TO OPERATE CAR, THE DANGER IS IN A CRASH, HAVING THE SEAT CATAPULT OUT ENTIRELY BEING AS IT IS NOT AFFIXED TO THE VEHICLE ANY MORE. YOU CAN WIGGLE IT UP AND DOWN FREELY. THIS COULD ALSO ALLOW THE SEAT TO THROW SOMEONE INTO THE AIR BAGS AS THEY DEPLOY, CAUSING INJURIES BECAUSE IT IS NOT FASTENED DOWN. AFTER RESEARCHING ONLINE, THIS VEHICLE MAKE AND MODEL IS PRONE TO THIS PROBLEM FOR THE FEW SHORT YEARS IT WAS MADE. WE FEEL THAT GM NEEDS TO UPDATE THIS SEAT PROBLEM, AND WHILE NOT SURE, THEY USE CHEV MALIBU REPLACEMENT PARTS FOR IT, SO THAT MODEL MAY ALSO BE EXPERIENCING THE PROBLEM FOR MORE DATA, A SEAT SHOULD BE INTACT, ATTACHED SAFELY TO THE VEHICLE WE WOULD THINK. NEVER HEARD OF SEATS BEING FREE OF THE BODY OF THE CAR WHILE DRIVING.

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- Apr 26, 2013 - Woodbridge, VA - Seats
THE BACK RIGHT WELD ON THE DRIVER'S SEAT FRAME BROKE, CAUSING THE SEAT TO TILT TOWARD THE CENTER OF THE CAR. IN ADDITION TO BEING UNCOMFORTABLE, I CANNOT BELIEVE HAVING A SEAT THAT IS NOT FULLY ATTACHED TO THE FRAME WOULD BE SAFE WERE I TO BE INVOLVED IN AN ACCIDENT. I HAVE SEEN NUMEROUS COMPLAINTS ON SEVERAL SITES REGARDING THE SAME ISSUE OF THE FAULTY WELDS ON THE DRIVER'S SEAT. I'M SURPRISED TO FIND THERE HASN'T BEEN A RECALL YET. ALSO HAVING ISSUES WITH THE AIRBAG SENSORS, FOR WHICH I AM ALSO SEEING MANY SIMILAR COMPLAINTS.

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- Jun 07, 2012 - Indianapolis, IN - Seats
THE DRIVER'S SEAT ROCKS TO THE RIGHT AND TO THE LEFT. IT ALSO WILL NOT RAISE OR LOWER EVENLY. UPON A PERSONAL INSPECTION, I FOUND A BROKEN FRAME PIECE ON THE RIGHT SIDE UNDER THE SEAT.

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- Dec 26, 2011 - Bordentown, NJ - Seats
DRIVERS SEAT FRAME BROKEN. SEAT WOULD NOT MOVE AND WAS SLIDING WHILE BEING DRIVEN. SEAT WAS REPLACED BY DEALER UNDER EXTENDED WARRANTY. DRIVERS SEAT FRAME BROKE AGAIN NOVEMBER, 2011. PART OF THE SEAT WOULD NOT MOVE. INSPECTION SHOWED THE FRAME WHICH ANCHORS IT TO THE FLOOR WAS BROKEN AGAIN. THIS CAR IS A 1 OWNER, NEVER IN AN ACCIDENT.

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- Sep 22, 2010 - Dumas, TX - Seats
I HAVE HAD PROBLEMS WITH VISIBILITY WITH MY 2008 SATURN AURA SINCE I PURCHASED IT NEW. I HAVE NOT BEEN ABLE TO SEE OUT OF THE INTERIOR WINDSHIELD PANEL. IT HAS ALMOST CAUSED ME NUMEROUS WRECKS. IN ADDITION I HAVE HAD TO COMPLETELY REMOVE ALL 4 HEAD RESTS IN ORDER TO SEE. AFTER 30 YEARS OF DRIVING WITH NO ACCIDENTS OR CITATIONS, DUE TO THE SAME VISIBILITY PROBLEM, I WAS T-BONED CROSSING A MAJOR HIGHWAY AND MY SATURN HAD TO BE TOWED.

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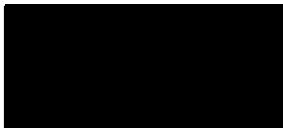
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6/15/14

DELRAN, NJ

SOUTH JERSEY NO 080

06 DEC 2014 PM 7 L



Adminisrator NHTSA
400 Seventh Street, SW
Washington, DC 20590

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