

DEAR JEFF BOYER,

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

I HAD THE RECALL WORK
DONE ON FRI. NOV. 14 TH.
(17) DAYS BEFOR MON. DEC. 1ST. FOR THE
\$ 25.00 GIFT REWARD.

THANK YOU,
SINCERELY,

DEC - 4 2014



ET
12/11/14
TA



Pontiac
P.O. Box 909989
Milwaukee, WI 53209-9989

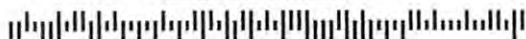
IMPORTANT SAFETY RECALL



October 2014

14350 1G2NF52E7YC [REDACTED]

Lincoln, RI [REDACTED]



Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2000 model year Pontiac Grand Am. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2000 model year Pontiac Grand Am, VIN 1G2NF52E7YC [REDACTED]
- Your vehicle is involved in GM recall 14350.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your GM dealer as soon as possible.
- The recall repairs will be performed for you at **no charge**.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking may be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.

What will we do?

Your GM dealer will install two key rings and an insert in the key slot or a cover over the key head on all ignition keys. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.



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LINCOLN, RI

PROVIDENCE RI 029

24 NOV 2014 PM 2 L



ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE.
WASHINGTON, DC 20590

