

[REDACTED]
HIALEAH, FL

Phone: [REDACTED]

Cellular [REDACTED]

DEC -9 2014

Hialeah, Noviembre 27, 2014

ADMINISTRATION
National Highway traffic
Safety Administration
1200 New Jersey Ave. S.E.
Washington, D.C. 20590

Por medio de la presente, les estoy acompañando información de mi automóvil, el cual tuvo un accidente Mayo 2, 2012, y según explico en la carta adjunta, el motivo fue, porque mi auto GRAND MARQUIZ del 2005, Licencia # [REDACTED] identificación # 2MEFM75W95X [REDACTED] tiene un defecto de fábrica, que se ACELERA UNINTENCIONALMENTE y fue la causa de mi accidente, yo llene el LAWSUIT que acompañó copia y hasta el momento no he recibido contestación ninguna y ese defecto ha seguido con el carro actualmente, lo llevo a la agencia Ford, lo chequean y al poco tiempo está igual.

Como esto es un defecto de fábrica, quisiera saber que puedo hacer para resolver esta situación y no llegue el momento que tenga un accidente fatal para mí o mi familia, pues este problema le empezó a suceder a mi carro en el año 2012 que fue mi primer accidente, y hasta la fecha he ido tratando de superar esta situación sabiendo el problema que tiene el carro, pero ya tengo 80 años cumplidos y no tengo la misma habilidad que tenía anteriormente para superar este gran problema que tiene este carro, y por eso quiero que oficialmente se revise y se me diga las opciones que tengo de seguir con el mismo, pienso yo que debido a la peligrosidad de este defecto puede traer un accidente fatal nuevamente para mí o mi familia.

Sin otro particular y esperando su pronta respuesta, me despido de Uds.

Muy atentamente
[REDACTED]

NH

12/11/14

MW



Ford Motor Company
 Ford Customer Service Division
 P. O. Box 1904
 Dearborn, Michigan 48121



13846/004616/0025



HIALEAH, FL

November 2014

***** IMPORTANT SAFETY RECALL *****
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 14S25 / NHTSA Recall 14V-704
Aviso de Revisión de Seguridad 14S25

This notice applies to your vehicle:

2005 Grand Marquis

Your Vehicle Identification Number: 2MEFM75W95X

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the Vehicle Identification Number shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? On your vehicle, it may be possible that the upper intermediate steering shaft was serviced incorrectly during previous repairs for Safety Recall 13S08 or Regional Program 13R01. If serviced incorrectly, it is possible for the upper intermediate steering shaft to separate, resulting in a loss of steering control.

What will Ford and your dealer do? Ford Motor Company has authorized your dealer to inspect the upper intermediate steering shaft and steering column lower bearing and repair as needed, free of charge (parts and labor).

How long will it take? The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What should you do? Please call your dealer without delay and request a service date for Safety Recall 14S25. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

If you do not already have a servicing dealer, you can access www.Fordowner.com for dealer addresses, maps, and driving instructions.

**What should you do?
(continued)**

Ford Motor Company wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Ford Motor Company can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you previously paid for this repair?

If you have previously paid for a repair that addresses the issue described in this letter, you still need to have this recall performed to ensure the correct procedure was used.

You may be eligible for a refund of previously paid repairs. Refunds will only be provided for service related to upper intermediate steering shaft replacement. To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer.

Refund requests may also be sent directly to Ford Motor Company. To request your refund from Ford, send the refund request with all required documentation, including your original repair receipt (no photocopies), to Ford Motor Company at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to this address may take up to 60 days to process. Your original receipt will be returned to you.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Can we assist you further?

If you require further assistance in getting your vehicle repaired promptly and without charge, please contact your dealership's Service Advisor.

RETAIL OWNERS: If you have questions or concerns, please contact our **Customer Relationship Center at 1-866-436-7332**, where one of our representatives will be happy to assist you. Or visit us at www.Fordowner.com.

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

FLEET OWNERS: If you have questions or concerns, please contact the Fleet **Customer Information Center at 1-800-34-FLEET**, choose Option #3, and one of our representatives will be happy to assist you. Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time). Or you can contact us at www.fleet.ford.com.

**Can we assist
you further?
(continued)**

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov. Reference NHTSA Safety Recall 14V-704.

Thank you for your attention to this important matter.

Ford Customer Service Division



FORD LAWSUIT CENTER

Do you or a loved one have a Ford, Lincoln or Mercury vehicle?



You may be entitled to financial compensation!

Ford, Lincoln and Mercury vehicles have been linked to potential sudden acceleration accidents!

If you or a loved one has experienced sudden acceleration in your Ford, Lincoln and Mercury you may be entitled to compensation for your injuries.

March 12, 2012 – The National Highway Traffic Safety Administration notified Ford it is opening an investigation on 2005 and 2006 Ford Taurus and Mercury Sable.

Fords between the years 2003 and 2011 are at potential risk for sudden acceleration.

Potential Accidents linked to certain Ford, Lincoln and Mercury vehicles:

- Vehicle accelerated unintentionally
- Vehicle surged at idle or while moving
- Received a recall notice or documents from Ford documenting the throttle or other problems related to unintended acceleration
- Repair work performed on the vehicle or accelerator problems
- Involved in any wreck or near miss where the vehicle seemed to have a mind of its own
- Other

How can we reach you?

First Name: Last Name:

Address:

State:

Zip:

Primary Phone:

Secondary Phone:

Do you or loved one own any of the following?

MERCURY-GRAIT MARCAS

Year of vehicle

2005

Check all that apply:

- Purchased used
- Purchased new
- Purchased from dealer
- Purchased from private party

Have any of the following occurred:

- The vehicle accelerated unintentionally
- The vehicle surged at idle or while moving
- Received any recall notice or documents from Ford about the throttle or other problems related to unintended acceleration
- Repair work performed on the vehicle for throttle or accelerator problems
- Involved in any wreck or near miss where the vehicle seemed to have a mind of its own?

Have you already signed a contract with a lawyer for your case?

Tell us about your situation:

SEE LETTERS NEXT -

999 characters remaining.

By clicking the "Submit" button below, you agree that law firms you are matched with may contact you by telephone even if you are on a federal or state Do Not Call registry. Up to 10 law firms may respond to your request within approximately 2 weeks. In some cases 3 or more firms may respond to your request after 30 days. Use of this site is subject to our [Terms of Use](#).

Submit

By leaving this box checked, I agree to receive future offers and announcements from Consumer Injury Advocates and its affiliates and partners.

[REDACTED]
[REDACTED]
HALEAH, FL [REDACTED]

Telefono: [REDACTED]

Driver Licenses: [REDACTED]

MERCURY = Grant Marquiz 2005

Licencia del Vehiculo # [REDACTED]

Identificacion del auto: 2MEFM75W95X [REDACTED]

Dueños: [REDACTED]

Fecha del Accidente y hora: Miercoles Mayo 2, 2012 = 2:15 PM.

Detalles del Accidente:

Yo regresaba solo a mi casa por la [REDACTED] al llegar a la calle [REDACTED], yo tenia el Stop, pare en firme delante del stop y despues lo acelere un poquito, para ver los carros que pudieran venir y de MOMENTO CUANDO PISE EL ACELERADOR EL CARRO SE ACELERO VIOLENTAMENTE Y CRUCE LA [REDACTED] POR DONDE VENIA UN PICHUP Y ME DIO EN EN LA PARTE TRASERA DE MI CARRO, NO HUBO LESIONADOS.

Cuando llego la policia, yo le explique que el carro, se me acelero de golpe, entonce el me puso el ticket a mi, y me dijo cualquier defensa hagalo en corte.

Yo me busque un Abogado y fuimos a la cita que me dio la corte, pero el otro implicado en el choque, no asistio a la cita en Corte, y me quitaron la culpabilidad.

LA SEMANA PASADA RECIBI DE C ONSUMER INJURY ADVOCATES, QUE la notificacion que le adjunto, en la cual me decia que los AUTOS mercury DEL 2003 AL 2011, TENIA UN PROBLEMA QUE ESTOS VEHICULOS TENIAN UN DEFECTO QUE SE ACELERABAN VIOLENTAMENTE, UNINTENCIONALMENTE.

Ya le pusimos una demanda a la FORD , MERCURY AND LINCOLN, por este accidente.

[REDACTED] 11/27/2013.



FLORIDA UNIFORM TRAFFIC CITATION

CHECK DIGIT 1

COUNTY OF _____ (1) F.H.P. (2) P.D. (3) S.O. (4) OTHER

CITY (IF APPLICABLE) _____ AGENCY NAME _____

AGENCY # _____

IN THE COURT DESIGNATED BELOW THE UNDERSIGNED CERTIFIES THAT HE/SHE HAS JUST AND REASONABLE GROUNDS TO BELIEVE AND DOES BELIEVE THAT ON _____

SUMMONS (VIOLATOR'S COPY)

DAY OF WEEK _____ MONTH _____ DAY _____ YEAR _____ A.M. P.M.

NAME (PRINT) _____

STREET _____ IF DIFFERENT THAN ONE ON DRIVER LICENSE "X" HERE _____

CITY _____ STATE _____

TELEPHONE NUMBER _____ DATE OF BIRTH _____ RACE _____ SEX _____

DRIVER LICENSE NUMBER _____ STATE _____ CLASS _____ COL LICENSE YES NO YR. LICENSE EXP. _____ COMMERCIAL VEHICLE YES NO

VEHICLE MAKE _____ MAKE _____ STYLE _____ COLOR _____ PLACARDED HAZARDOUS MATERIAL YES NO

VEHICLE LICENSE NO. _____ TRAILER TAG NO. _____ STATE _____ YEAR TAG EXPIRES _____ ≥ 16 PASSENGERS YES NO

UPON A PUBLIC STREET OR HIGHWAY, OR OTHER LOCATION, NAMELY _____ MOTORCYCLE YES NO

COMPANION CITATION NUMBER(S) YES NO

FT. _____ MILES _____ N S E W OF NODE _____

DID UNLAWFULLY COMMIT THE FOLLOWING OFFENSE. CHECK ONLY ONE OFFENSE EACH CITATION.

- UNLAWFUL SPEED _____ MPH SPEED APPLICABLE _____ MPH
- INTERSTATE SCHOOL ZONE CONSTRUCTION WORKERS PRESENT
- SPEED MEASUREMENT DEVICE: _____
- CARELESS DRIVING CHILD RESTRAINT EXPIRED DRIVER LICENSE
- VIOLATION OF TRAFFIC CONTROL DEVICE SAFETY BELT VIOLATION MORE THAN SIX (6) MONTHS
- FAILURE TO STOP AT A TRAFFIC SIGNAL IMPROPER OR UNSAFE EQUIPMENT NO VALID DRIVER LICENSE
- IMPROPER LANE CHANGE OR COURSE EXPIRED TAG SIX (6) MONTHS OR LESS DRIVING WHILE LICENSE
- NO PROOF OF INSURANCE EXPIRED TAG MORE THAN SIX (6) MONTHS SUSPENDED OR REVOKED
- VIOLATION OF RIGHT-OF-WAY IMPROPER PASSING DRIVING UNDER THE INFLUENCE
- Passenger Under 18 Yrs. BAL _____

OTHER VIOLATIONS OR COMMENTS PERTAINING TO OFFENSE: _____

RE-EXAM YES NO

DL SEIZED YES NO

AGGRESSIVE DRIVING IN VIOLATION OF STATE STATUTE SECTION _____ SUB-SECTION _____

CRASH YES NO PROPERTY DAMAGE YES \$ _____ NO INJURY TO ANOTHER YES NO SERIOUS BODILY INJURY TO ANOTHER YES NO FATAL YES NO

CRIMINAL VIOLATION COURT APPEARANCE REQUIRED AS INDICATED BELOW.

INFRACTION COURT APPEARANCE REQUIRED AS INDICATED BELOW.

INFRACTION WHICH DOES NOT REQUIRE APPEARANCE AT COURT.

CIVIL PENALTY IS \$ _____

COURT INFORMATION DATE _____ TIME _____

COURT _____

LOCATION _____

ARREST DELIVERED TO _____ DATE _____

I HEREBY AGREE TO COMPLY AND ADHERE TO THE CHARGES AND INSTRUCTIONS SPECIFIED IN THIS CITATION, WILLFUL REFUSAL TO ACCEPT AND SIGN WILL BE CONSIDERED AS OBSTRUCTION OF JUSTICE AND IS A CRIMINAL OFFENSE UNDER FLORIDA STATUTES. YOU BEAR RESPONSIBLE LIABILITY.

IF SIGNATURE OF VIOLATOR (OR DRIVER) IS PLACED IN SPACES BELOW, APPEARANCE IS COURT.

RANK - NAME OF OFFICER _____ BADGE NO. _____ ID. NO. _____ TROOP UNIT _____

I CERTIFY THIS CITATION WAS DELIVERED TO THE PERSON CITED ABOVE

HSMV 75901 (Rev. 11/11)

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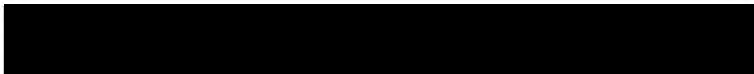
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22. Entire Agreement.

The Terms are the entire agreement between You and Consumer Injury Advocates relating to the subject matter herein and will not be modified except in writing, signed by both parties, or by a change to the Terms made by Consumer Injury Advocates as set forth in Section 6 of the Terms.

23. Contact Information

Any comments, complaints, or requests for further information can be directed to:



San Diego, CA

Email

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STATE OF FLORIDA

IDENTIFICATION NUMBER 2MEFM75W95X	YR 2005	MAKE MERC	MODEL 4D	WT-L-BWT 3983	VESSEL REGIS. NO.	TITLE NUMBER
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REGISTERED OWNER _____ DATE OF ISSUE
04/14/2006

HIALEAH FL

LIEN RELEASE
INTEREST IN THE ABOVE DESCRIBED VEHICLE IS
HEREBY RELEASED

BY _____

MAIL TO:

HIALEAH FL

COPY

COPY

TITLE _____ DATE _____



CERTIFICATE OF TITLE

SATISFACTORY PROOF OF OWNERSHIP HAVING BEEN SUBMITTED UNDER SECTION 319.23/328.03, FLORIDA STATUTES, TITLE TO THE MOTOR VEHICLE OR VESSEL DESCRIBED BELOW IS VESTED IN THE OWNER(S) NAMED HEREIN. THIS OFFICIAL CERTIFICATE OF TITLE IS ISSUED FOR SAID MOTOR VEHICLE OR VESSEL

IDENTIFICATION NUMBER 2MEFM75W95X	YR 2005	MAKE MERC	MODEL 4D	WT-L-BWT 3983	VESSEL REGIS. NO.	TITLE NUMBER
PREV STATE FL	COLOR TAN	PRIMARY BRAND	SECONDARY BRAND	NO. OF BRANDS	USE PVT	PREV. ISSUE DATE 01/20/2005
ODOMETER STATUS OR VESSEL MANUFACTURER OR USE 22577 MILES 03/09/2006 ACTUAL				WELL MATERIAL	PROP	DATE OF ISSUE 04/14/2006

REGISTERED OWNER

HIALEAH FL

LIEN RELEASE
INTEREST IN THE ABOVE DESCRIBED VEHICLE IS
HEREBY RELEASED

BY _____

TITLE _____ DATE _____

COPY

COPY

1ST LIENHOLDER

NONE

DIVISION OF MOTOR VEHICLES

TALLAHASSEE

FLORIDA

DEPARTMENT OF HIGHWAY SAFETY
AND MOTOR VEHICLES

Carl A. Ford

CARL A. FORD
DIRECTOR

Control Number



Fred G. Dickinson III

FRED G. DICKINSON, III
EXECUTIVE DIRECTOR

TRANSFER OF TITLE BY SELLER (This section must be completed at the time of sale)
ODOMETER CERTIFICATION - Federal and state law require that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.
This title is warranted and certified to be true and correct as stated on the face of this certificate and the motor vehicle or vessel described is hereby transferred to
Purchaser _____ Address _____

I. We state that this 5 or 6 digit odometer now reads _____ (tax) (see text) Selling Price \$ _____ Date Sold _____
miles, date read _____ and to the best of my knowledge that it reflects the actual mileage of the vehicle described hereon. If use of the odometer statement blocks is checked.
CAUTION DO NOT CHECK BOX IF ACTUAL MILEAGE 1. I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
 2. I hereby certify that the odometer reading is for the actual mileage. WARNING - ODOMETER DISCREPANCY

UNDER PENALTIES OF PERJURY, I DECLARE THAT I HAVE READ THE FOREGOING DOCUMENT AND THAT THE FACTS STATED IN IT ARE TRUE.

Signature of Purchaser _____ Printed Name of Purchaser _____
Signature of Co-Purchaser _____ Printed Name of Co-Purchaser _____
Signature of Seller _____ Printed Name of Seller _____
Signature of Co-Seller _____ Printed Name of Co-Seller _____
(When Applicable)
Selling Dealer's License Number _____ Tax No. _____ Tax Collected \$ _____
Auction Name _____ License Number _____

