

CL-10663762-9692

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Subject: Reference # 10663762 VIN # 1N4AL11D26N [REDACTED]

APR 23 2015

This letter is to provide more information regarding the 2006 Nissan Altima possible defective Air bag module installed in my 2006 Altima. Attach find the correspondence that I have submitted to Nissan Corporation to request information regarding the Air Bag installed in my car. Please notify me of any recall updates.

Attachments: 3

- 1- Letter of notification to Nissan Corp
- 2- DOT letter of notification
- 3- Car manual (2006 Nissan Altima)
- 4- Leith Nissan Dealer diagnosis.

Thank you

[REDACTED]

[REDACTED]

4/24/2015

Raleigh, NC [REDACTED]

KAM
42915
SMD

Nissan North America, Inc.
Consumer Affairs
P.O BOX 685003
Franklin 37068-5003

EXT

This letter is in response to case number: [REDACTED] VIN number 1N4AL11D26N [REDACTED] stating that "Nissan is unable to offer financial assistance with the repair of the spiral cable due to the vehicle being outside of the new vehicle limited warranty".

cl

This Letter is to set the record straight, I have reported (November 2014) to Nissan consumer Affairs that air bag light started (airbag bag icon) flashing all of sudden on my dashboard of my 2006 Nissan Altima. As recommended my car was diagnosed by Leith Nissan dealership with the following diagnosed pertaining specifically or link to the airbag, the mechanic confirm that the "Airbag lamp is on" and made the following recommendation: "spiral cable replacement" plus "it is possible the driver Air bag Module could also be defective." With that being said it is possible that in case of an accident that the air bag will not deploy or worse upon deployment could explode due to the above anomalies. Therefore, it is evident that a safety issue is been identified that could have serious consequences to my personal safety or the safety of others if the air bag module does not work properly.

With the understating that my 2006 Nissan Altima is not part of the air bag re call, however it is a fact that following Nissan models (Nissan maxima, pathfinder and sentra were re called due to defective air bags ("airbags manufactured by Takata Corporation that fail to deploy properly, and in some cases can explode and cause serious injury or death to vehicle occupants. Several major automobile manufacturers have issued airbag recalls for vehicles containing defective airbags."

Kindly provided me with the following information

Does my 2006 Nissan Altima's air bag been manufactured by Takata Corporation?

What year was my 2006 Nissan Altima manufactured, what country was manufactured.

Thank you in advance for your cooperation

[REDACTED]
Raleigh, NC [REDACTED]

Attachments :

Copy of dealer diagnosed

Copy of the Nissan letter (December 15, 2014)

[REDACTED]
JAN. 30, 2015

DOT

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Subject: Reference # 10663762 VIN # 1N4AL11D26N [REDACTED]

On October 17, 2014 while driving my 2006 Nissan Altima I noticed that the Airbag on the dashboard illuminated (started flashing) with an airbag icon. I notified Nissan North America (via their website chat and follow up by phone conversation) and explained the concern with the airbag light. They recommended to take to Nissan dealer for a diagnose.

On November 28, 2014 the diagnosis was performed by Leith Nissan with the following findings:

"Recommend replacing the spiral cable and re check, it is possible the driver Air bag Module could also be defective." I notified (via phone) Nissan North America of the diagnosis and stated my concern regarding my safety and the safety of others in case if the airbag would not deploy in case of an accident or worse the possibility of exploding upon an accident. I also, stated that my financial budget did not allow me to make such expense. They stated that they would look into and someone will get in touch.

On December 15, 2014 I received a letter from Consumers Affairs (Nissan North America, Inc.) stating that the vehicle fall outside of the parameters of the new vehicle limited warranty, Nissan is unable to offer financial assistance with the repair of the spiral cable.

I am deeply concern for my safety or the safety of others, therefore I am requesting a full investigation regarding whether if my Nissan Altima's airbag has been installed by Toccata Corporation." airbags manufactured by Takata Corporation that fail to deploy properly, and in some cases can explode and cause serious injury or death to vehicle occupants. Several major automobile manufacturers have issued airbag recalls for vehicles containing defective airbags."

Attachments: 4

1. Vehicle Owner's questionnaire
2. Leith Nissan dealer diagnosis
3. Letter from Nissan North America
4. Letter to Nissan in response of their letter.

Thank you

[REDACTED]

[REDACTED]

JAN-30, 2015

Raleigh, NC [REDACTED]

copy

CUSTOMER #: [REDACTED]



INVOICE

LEITH NISSAN

P.O. Box 1167 · Cary, NC 27512-1167
Phone: (919) 589-0029 · Fax: (919) 589-0059
www.leithnissan.com

RALEIGH, NC

PAGE 1

HOME: [REDACTED] CONT:000-0000

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 623 JASON ROESER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
SILVER	06	NISSAN ALTIMA	1N4AL11D26N [REDACTED]		79257/79257	T0537	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN06 DD			WAIT 28NOV14			CASH	28NOV14
R.O. OPENED		READY		OPTIONS: DLR: [REDACTED] ENG:2.5_Liter_Gas			
10:37 28NOV14		11:10 28NOV14					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES: THE AIR BAG LAMP IS ON. ADVISE.

NMISC CUSTOMER DECLINED: SPIRAL CABLE

REPLACEMENT: \$430.44. CUSTOMER PAID DIAG TODAY.

670	CPN	50.50	50.50
,,,79257 DTC P1564 (ACD SW) AND B1054 (DRIVER AIRBAG MODULE) RECOMMEND			
,,,REPLACING THE SPIRAL CABLE AND RECHECK. IT IS POSSIBLE THE DRIVERS AIR			
,,,BAG MODULE COULD ALSO BE DEFECTIVE. CUSTOMER DECLINED REPAIRS AT THIS			
,,,TIME.			

B CUSTOMER DECLINES COMPLIMENTARY MULTIPOINT

NDMPI CUSTOMER DECLINES COMPLIMENTARY MULTIPOINT

670	CPN	0.00	0.00
-----	-----	------	------

CUSTOMER PAY SUPPLIES FOR REPAIR ORDER	5.05
--	------

THANK YOU FOR VISITING LEITH NISSAN OF CARY!!
IN ORDER TO ASSURE THAT YOU RECEIVED TRULY
EXCEPTIONAL SERVICE, YOU MAY BE CONTACTED BY
NISSAN TO ANSWER A BRIEF SURVEY ABOUT YOUR
VISIT. PLEASE TAKE TIME TO RESPOND.

***** THANK YOU *****

CUSTOMER COPY

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

"I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

X

DESCRIPTION	TOTALS
LABOR AMOUNT	50.50
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	5.05
TOTAL CHARGES	55.55
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	55.55

CUSTOMER COPY



WRS0169

air bag warning labels
side air bag warning label (if so
equipped)

SUPPLEMENTAL AIR BAG WARNING LABELS

Labels about the supplemental front air
bags are placed in the vehicle as shown
in the diagram.



LRS0100

SUPPLEMENTAL AIR BAG WARNING LIGHT

The supplemental air bag warning light, displaying the symbol in the instrument panel, monitors the circuits of the supplemental front air bag, supplemental side air bag and curtain side-impact air bag (if so equipped) and pre-tensioner seat belt systems. The circuits monitored by the supplemental air bag warning light are the diagnosis sensor unit, crash zone sensor, satellite sensors, front air bag modules, side air bag modules, curtain side-impact air bag modules, pre-tensioner seat belts and all related wiring.

When the ignition key is in the ON or START position, the supplemental air bag warning light illuminates for about 7 seconds and then turns off. This means the system is operational.

If any of the following conditions occur, the supplemental front air bag, supplemental side air bag and curtain side-impact air bag (if so equipped) and pre-tensioner seat belt systems need servicing:

- The supplemental air bag warning light remains on after approximately 7 seconds.
- The supplemental air bag warning light flashes intermittently.
- The supplemental air bag warning light does not come on at all.

Under these conditions, the supplemental front air bag, supplemental side air bags and curtain side-impact air bag (if so equipped) or pre-tensioner seat belt systems may not operate properly. It must be checked and repaired. Take your vehicle to the nearest NISSAN dealer.

⚠ WARNING

If the supplemental air bag warning light is on, it could mean that the supplemental front air bag, supplemental side air bag, curtain side-impact air bag systems (if so equipped) and/or pre-tensioner seat belt systems will not operate in an accident. To help avoid injury to yourself or others, have your vehicle checked by a NISSAN dealer as soon as possible.

Repair and replacement procedure

The supplemental front air bags, supplemental side air bags, curtain side-impact air bags (if so equipped) and pre-tensioner seat belts are designed to inflate on a one-time-only basis. As a reminder, unless it is damaged, the supplemental air bag warning light remains illuminated after inflation has occurred. Repair and replacement of these supplemental air bag systems should be done only by a NISSAN dealer.

When maintenance work is required on the vehicle, the supplemental front air bags, supplemental side air bags, curtain side-impact air bags (if so equipped), pre-tensioner seat belts and related parts should be pointed out to the person performing the maintenance. The ignition key should always be in the LOCK position when working under the hood or inside the vehicle.

⚠ WARNING

- Once a supplemental front air bag, supplemental side air bag or curtain side-impact air bag has inflated, the air bag module will not function again and must be replaced. Additionally, if any of the supplemental front air bags inflate, the activated pre-tensioner seat belts must also be replaced. The air bag module and pre-tensioner seat belt system should be replaced by a NISSAN dealer. The air bag module and pre-tensioner seat belt system cannot be repaired.
- The supplemental front air bag, side air bag and curtain side-impact air bag systems, and the pre-tensioner seat belt system should be inspected by a NISSAN dealer if there is any damage to the front end or side portion of the vehicle.
- If you need to dispose of the supplemental air bag, pre-tensioner seat belt system or scrap the vehicle, contact a NISSAN dealer. Correct supplemental air bag and pre-tensioner seat belt system disposal procedures are set forth in the appropriate NISSAN Service Manual. Incorrect disposal procedures could cause personal injury.

MEMO

~~DOT~~
~~NA~~

[Redacted]
RALEIGH, NC [Redacted]

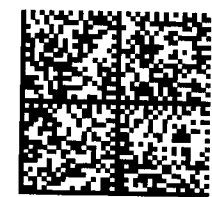
RALEIGH

PM 4 RB 1P 000
3660575
FCML

U.S. POSTAGE

\$ 4.00

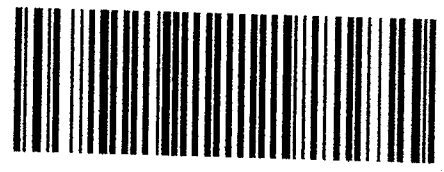
MAILED APR 24 2015
27617



7014 0150 0000 0122 0601

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL



7014 0150 0000 0122 0601

1107
TO: NATIONAL HIGHWAY
TRAFFIC SAFETY ADMINISTRATION
W40-304 1200 NEW JERSEY AVE. SE
WASHINGTON, DC 20590

20590

