

FEB 11 2015



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 10-DEC-2014

Repository []
Reference No. 10663403

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City WELDON State NC Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]
E-mail Address [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3N1BB61E98L
Make: NISSAN Model: SENTRA Model Year: 2008
Date Purchased: 2-15-2012 Dealer's Name and Telephone Number: Auto Drive 919-779-4600
Engine: No: Cylinders Fuel Type:
Original Owner: [] Dealer's City: State: NC Zip Code: 27529
Transmission Type: [] Antilock Brakes: [x] Powertrain: [] Multiple Failure: [] Incident Date(s): 15-NOV-2014
Cruise Control: [x]

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Failure Mileage: 129353 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM49ABC036) Original Equipment: [] Failure Location:
Prior Repair: []
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: [] Yes [x] No Fire: [] Yes [x] No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 NISSAN SENTRA. THE CONTACT STATED THAT THE AIR BAG LIGHT SPORADICALLY ILLUMINATED. THE DEALER STATED THAT THE AIR BAG DRIVER MODULE CIRCUIT NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 129,353.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

Click to View Cust Copy

Phone(s): Contact: [REDACTED]

Main: [REDACTED]

Cell:

Vehicle: 3N1BB61E98L [REDACTED]

2008 SENT GRAY

Mileage: 129,353

Payment type: CC

Waiter: Yes

Service advisor: 97

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/14/2014

Customer Comments: No

A AIR BAG LT ON
15 CP ALL BODY ELECTRICAL 1.00 95.00
Tech(s): 700074
Pts: 0.00 Lbr: 95.00 Other: 0.00 Total Line A: 95.00
Story: 129353 CHECKED AND FOUND TO NEED DRIVERS SIDE AIR BAG
MODULE CIRCUIT IS STUCK OPEN PART - 739.47 TAX - 56.00 S/S -
20.00 LABOR - 247.00 TOTAL - 1062.47

Customer Pay	
Labor	95.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	95.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	95.00