

FEB 01 2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 10-DEC-2014 Repository ☐ Reference No. 10663341	
U.S. Department of Transportation National Highway Traffic Safety Administration		OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City PONCHATOULA State LA Zip Code [REDACTED] Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED] E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G3WH52M6VF [REDACTED] Make OLDSMOBILE Model CUTLASS Year 1997 Date Purchased 97 Dealer's Name and Telephone Number Fox Motors (865) 285-7021 Original Owner [REDACTED] Dealer's City Clinton, Tennessee State TN Zip Code [REDACTED] Engine: No. Cylinders 6 Fuel Type: Reg Unleaded Transmission Type Automatic ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: Incident Date(s) 17-JUN-2014			
FAILED COMPONENT(S)/PART(S) INFORMATION Vehicle Component Code: 140000 AIR BAGS Failure Mileage 235000 Failure Speed 35			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: Tire Component Code Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).) Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 1 Number of Deaths 0 Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 1997 OLDSMOBILE CUTLASS. WHILE TRAVELING APPROXIMATELY 35 MPH, THE DRIVER SIDE AIR BAG INADVERTENTLY DEPLOYED WITH FORCE AND IMPACTED THE CONTACT'S FACE, CAUSING LIMITED VISIBILITY. THE CONTACT MENTIONED THAT A SUBSTANCE EMITTED IN THE VEHICLE WHEN THE AIR BAG DEPLOYED. THE CONTACT SUSTAINED INJURIES TO THE FACE AND NECK THAT DID NOT REQUIRE MEDICAL ATTENTION. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND ADVISED THE CONTACT TO TAKE THE VEHICLE TO AN AUTHORIZED DEALER FOR FURTHER INSPECTION AND DIAGNOSTIC TESTING. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 235,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Service request number SR# [REDACTED] (2) GM

Towed car to Fox Motors. "Car was too old to diagnose problem" Couldn't warranty any repairs needed so GM will not fix. Offered \$650⁰⁰ to buy car (\$650⁰⁰ won't pay for the tires) Rejected offer put car in garage. Tony at General Motors phone (866) 446-6963 x1544 extension 11544
~~At~~ Air bag deployed w/o collision or bump. Another car was just passing in opposite direction. Lucky to have parking area to pull swerve into. Hard lick!!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NEW ORLEANS

LA 700

23 JAN '15

PM 11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

NVS 200
W 48 226



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration