

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)				Date Received 09-DEC-2014		Repository ☐ Reference No. 10663198	
Name [REDACTED]				Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]				Evening Telephone Number			
City HOMEWOOD		State IL		Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
1. Digit Vehicle Identification Number, located at top corner of windshield on driver's side 1HGCR2F34DA [REDACTED]				Make HONDA		Model ACCORD	
Date Purchased 1-30-2013		Dealer's Name and Telephone Number Planet Honda 708-720-5200				Model Year 2013	
Original Owner ☒		Dealer's City Matteson		State IL		Zip Code 60443	
Engine: No. Cylinders 4		Fuel Type: Regular Gas					
Transmission Type CVT		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure: Continuous Since 7	
Incident Date(s) 08-AUG-2014							
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)						Failure Mileage 8500	
						Failure Speed 20	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2013 HONDA ACCORD. WHILE DRIVING APPROXIMATELY 20 MPH, THERE WAS A FUEL ODOR INSIDE THE VEHICLE. THE FAILURE OCCURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 13V297000 (FUEL SYSTEM, GASOLINE). THE APPROXIMATE FAILURE MILEAGE WAS 8,500.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In addition to the foregoing: I brought the car into the dealer on 9-19-2014 for the fuel/gas smell issue. They stated: "No Problem Found". The car went from a new car smell to August, 2014. the a fuel/gas odor by September, 2014; to a bad smell at low speeds now. The odor begins after about 1/2 to 1 mile at low speeds, ie 20 to 40 mph. However, ~~the~~ I do not detect the odor at speeds of 50 mph plus. The 9-19-14 invoice from the dealer is enclosed. Thanks! [REDACTED] 12-29-2014

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

S SUBURBAN

IL 604

29 DEC '14

PM 10 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

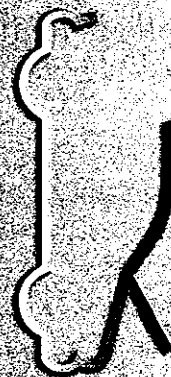
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner, Guest Name (VOG)
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382



INVOICE

5505 AUTO COURT - MATTESON, IL 60443
(708) 720-5200

HOMewood, IL
HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

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SERVICE ADVISOR: 621 RICK MAACK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	13	HONDA ACCORD 2/3 DR	1HGCR2F34DA		9359/9359	T142A	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JAN13 DD			WAIT 19SEP14			CASH	19SEP14
R.O. OPENED		READY	OPTIONS: SOLD-STK:				

09:01 19SEP14 10:17 19SEP14

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A AUTO GUARD SERVICE

PP PROTECT YOUR PAINT SPECIAL: \$39.99 FULL

EXTERIOR POLISH, APPLY TIRE SHINE AND CLEAN
ALL WINDOWS.

999 C 19.99 19.99

PARTS: 0.00 LABOR: 19.99 OTHER: 0.00 TOTAL LINE A: 19.99

B CHECK FOR FUEL/GAS ODOR

I INSPECTED - NO PROBLEM FOUND

999 ISP (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

BDC APPT CREATED 2014-09-18

04:57:00PM TAKEN BY LAVELDA

TAPLEY

* THANK YOU FOR YOUR PATRONAGE! WE STRIVE TO
* DELIVER THE WORLD CLASS SERVICE YOU DESERVE
* IF YOU HAVE ANY SUGGESTIONS/COMMENTS, PLEASE
* SHARE THEM WITH OUR SERVICE DIRECTOR AT
* TTHIEL@PLANETDEALERSHIPS.COM
* THANK YOU. TONY THIEL - SERVICE DIRECTOR

TO STRANGERS.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	19.99
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	19.99
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	19.99

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE