

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FEB 1 2015

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 08-DEC-2014		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10662849	
Address [REDACTED]		Evening Telephone Number		E-mail Address NOEMAIL@UNK.GOV	
City DALLAS		State TX		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KL8CB6S92EC [REDACTED]		Make CHEVROLET		Model SPARK	
Model Year 2014		Date Purchased		Dealer's Name and Telephone Number	
Engine: No: Cylinders		Fuel Type:		Original Owner ☐	
Dealer's City		State		Zip Code	
Transmission Type		☐ Antilock Brakes		Powertrain	
☐ Cruise Control		Multiple Failure:		Incident Date(s) 22-NOV-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS)				Failure Mileage 19700	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:		Child Seat Component Code:	
Failed Part:		APPLICABLE INCIDENT INFORMATION			
<i>(Specify details of the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Deaths 0		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 CHEVROLET SPARK M300. THE CONTACT STATED THAT THE VEHICLES ANTIFREEZE LEVEL WAS LOW AND THE ANTIFREEZE RESERVOIR WAS ALMOST EMPTY. THE VEHICLE WAS TAKEN TO THE DEALER AND DIAGNOSED THAT THE ANTIFREEZE CANISTER HAD A LEAK AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 19,700. <i>(1) Attachment of invoice replacement of coolant radiator surge tank Nov 26, 2014, NO CHARGE.</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

National Highway Traffic Safety Administration
Reference Number 10662849

CUSTOMER #:

INVOICE

Vandergriff



CHEVROLET

1200 West I-20 • Arlington, Texas 76017
(817) 557-1200 Metro (817) 784-2661

Mr. Goodwrench

DALLAS, TX

PAGE 1

HOME:

CONT:

BUS:

CELL:

CONSULTANT:

6077 BRENDAN BIGGS

BUS: [REDACTED] CELL: [REDACTED] [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	14	CHEVROLET Spark	KL8CB6S92EC [REDACTED]		20037/20037	T7573	
DEL DATE	IN SERV DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN14 DD			17:00 26NOV14			SP	26NOV14
R.O. OPENED		READY	OPTIONS: ENG:1.2 Liter MFI DOHC				

08:36 24NOV14 13:48 26NOV14

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A 0327 C/S COOLANT IS LEAKING ONTO GROUND

CAUSE:

4031280 RADIATOR SURGE TANK REPLACEMENT

5243 CPM

135.00 135.00

1 95352005 (S) TANK

29.15 29.15 29.15

PARTS: 29.15 LABOR: 135.00 OTHER: 0.00 TOTAL LINE A: 164.15

20037 COOLANT RESIVOIR LEAKING AT CENTER 4031280 FC 6061 1.50

BASE .70, FLUID LEAK ANALYSIS .50, REFILL COOLANT .30 TOTAL 1.5

PERFORMED FLUID LEAK ANALYSIS AND FOUND RESERVOIR LEAKING WHERE

TOP/BOTTOM JOIN. REPLACED RESERVOIR AND TOPPED OFF COOLANT LEVEL. 5243

B MULTI-POINT INSPECTION WITH OIL LIFE INDEX @

27P MULTI-POINT INSPECTION WITH OIL LIFE INDEX @

5243 IMNT

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C** DEALER LOANER PROGRAM VEHICLE

NC NO CHARGE TO CUSTOMER

4999 IWTY

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

20037 BVA NO CHARGE TO CUSTOMER

ENVIRONMENTAL FEES

18.90

THANKS FOR LETTING US SERVICE YOUR VEHICLE.

*OUR SERVICE TEAM AT VANDERGRIFF CHEVROLET *

*WANTS YOU TO BE COMPLETELY SATISFIED WITH *

YOUR SERVICE EXPERIENCE. ANYTHING LESS THAN

*"COMPLETELY SATISFIED", CALL JOSH RHODEN, *

*SERVICE DIRECTOR AT 817-299-2362 *

DISCLAIMER OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. Vandergriff Buick makes no warranties of any kind, express or implied, and disclaim all warranties either express or implied, including any warranty of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased. In no event shall this dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. Vandergriff Buick neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the products.

ALL GM PARTS ARE GUARANTEED FOR 12 MONTHS OR 12,000 MILES.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to the vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I understand that you are not responsible for alternate transportation due to any of the above. If I have chosen to rent, lease or otherwise use a vehicle from your dealership as alternative transportation, I hereby grant to you, in consideration of same, a security interest in the vehicle herein described as security of the payment of any and all charges relating to said rental, lease or use. This account payable in Arlington, Tarrant County, Texas. I have hereby read, understand and agree to the authorization to repair, the disclaimer of warranties and the terms of payment.

Terms: Strictly Cash Unless Arrangements Made

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	135.00
PARTS AMOUNT	29.15
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	18.90
TOTAL CHARGES	183.05
LESS INS/DED/DISC	186.89
SALES TAX	3.84
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY