

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

Date Received

05-DEC-2014

Repository ☐

Reference No.
10662376

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City NACOGDOCHES

State TX

Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side
2G1WX15K929

Make
CHEVROLET

Model
MONTE CARLO

Model Year
2002

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

8

GAS

Transmission Type

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
03-SEP-2012

AUTO

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 116100 ELECTRICAL SYSTEM: IGNITION:
SWITCH, 118000 ELECTRICAL SYSTEM: SOFTWARE

Failure Mileage
90000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 CHEVROLET MONTE CARLO. THE CONTACT STATED THAT THE KEY FAILED TO TURN IN THE IGNITION SWITCH. AS A RESULT, THE VEHICLE FAILED TO START AFTER NUMEROUS ATTEMPTS. THE CONTACT ALSO STATED THAT THE VEHICLE STALLED ON SEVERAL OCCASIONS. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER: 14V400000 (ELECTRICAL SYSTEM). THE CONTACT STATED THAT THE RECALL REMEDY FAILED TO REPAIR THE VEHICLE AND THE VEHICLE CONTINUED TO STALL. THE VEHICLE WAS THEN TAKEN TO A PRIVATE MECHANIC WHERE IT WAS DIAGNOSED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED AND THE COMPUTER NEEDED TO BE RESET. THE VEHICLE WAS REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 90,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Peltier

Chevrolet • Oldsmobile • Cadillac

1710 South First Street • Lufkin, Texas 75901 • (936) 634-3383

Renell 14350

1-800-462-8782

CUSTOMER NO.	DOUGLAS PLOPPER	438	TAG NO.	046	INVOICE DATE	08/10/12	INVOICE NO.
LABOR RATE			MILEAGE	112,375	COLOR	BRIGHT RED/	STOCK NO.
YEAR / MAKE / MODEL	02/CHEVROLET/MONTE CARLO/2DR CPE SS			DELIVERY DATE	10/22/01		
VEHICLE I.D. NO.	2 G 1 W X 1 5 K 9 2 9			SELLING DEALER NO.	PRODUCTION DATE		
F.T.E. NO.	P.O. NO.			R.O. DATE	08/08/12		
BUSINESS PHONE	COMMENTS			MO: 112375			

LABOR & PARTS

J# 1 26CVZ ELECTRICAL SYSTEM TECH(S):444 244.04
BLOWER FAN INOP UNLESS REMOTE START-WILL GO OFF WHEN BRAKE P
EDAL PUSHED-ADVISE
NOTE SEE DOUG
TESTED SYSTEM AND BLOWER MOTOR ELECTRICAL CIRCUITS ARE GOOD
FOUND AN INTERNAL SHORT IN THE IGNITION SWITCH PREVENTING
MODULES FROM BEING ACTIVE WITH THE KEY IN THE IGNITION
REPLACE THE IGNITION SWITCH AND RETEST SYSTEM TO VERIFY
REPAIR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 1	1	22670487	SWITCH 2.188		200.38
JOB # 1 TOTAL PARTS					200.38
JOB # 1 TOTAL LABOR & PARTS					444.42

J# 2 18CVZ12 MULTI-POINT INSPECTI TECH(S):444 0.00
FREE 27 POINT INSPECTION
FREE INSPECTION
INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	3	EPA/SHOP SUPPLIES/FLUID DISPOSAL	
TOTAL - MISC			13.48
			13.48

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

RECOMMENDATIONS
RECOMMEND COOANT AND TRANSMISSION SERVICES
RECOMMEND AIR INDUCTION SERVICE TO REMOVE CARBON BUILD UP IN THROTT
LE AND PLENUM CHAMBER

TOTALS	
YOU ARE A VALUED CUSTOMER AT PELTIER CHEVROLET OLDSMOBILE	
CADILLAC THANK YOU FOR YOUR BUSINESS.	
MOST DEALER INSTALLED PARTS ARE WARRANTED FOR 12 MONTHS	
OR 12 THOUSAND MILES WHICH EVER COMES FIRST	
*INDICATES GM LIFETIME WARRANTY PARTS	
TOTAL LABOR....	244.04
TOTAL PARTS....	200.38
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG....	13.48
TOTAL MISC DISC	0.00
TOTAL TAX.....	16.54
TOTAL INVOICE \$	474.44

A token charge is included for pickup and disposal of hazardous waste, etc. Some items include disposal of: oil, oil filters, batteries, freon, coolant, tires, brake linings, transmission fluid or oil, rear axle lube, brake fluid, solvent, carburetor cleaner, hoses, and belts.

DISCLAIMERS OF WARRANTIES
Any warranties on the products sold hereby are those made by the Manufacturer. The Seller, PELTIER INC., hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and PELTIER INC. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts.

**Service Department
Hours of Operation:**

**7:30AM to 6:00PM
Monday thru Friday**

CUSTOMER SIGNATURE