

**Subject:** FW: Log ID 21162 - FW: Consumer comments on IVOQ - ODI #10662300  
**Date:** Monday, December 15, 2014 10:37:15 AM  
**Attachments:** [TO BBB ID NUMBER 10334949 2014.doc](#)  
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**From:** Montanari, Robert CTR (VOLPE) **On Behalf Of** Artemis HelpDesk (VOLPE)  
**Sent:** Monday, December 15, 2014 9:54 AM

**Subject:** Log ID 21162 - FW: Consumer comments on IVOQ - ODI #10662300

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**From:** [REDACTED]  
**Sent:** Friday, December 12, 2014 8:06 PM  
**To:** donotreplyodi (VOLPE)  
**Subject:** Re: Acknowledgement from NHTSA/ODI of your safety complaint

here are some more

On Friday, December 5, 2014 1:36 AM, US DOT NHTSA <[donotreplyodi@dot.gov](mailto:donotreplyodi@dot.gov)> wrote:

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: **10662300**

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical

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121514  
SMD

staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 Monday-Friday, 8:00AM to 8:00PM Eastern  
TTY: 1-888-424-9153  
Have your ODI Number available.  
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>  
Indicate your ODI Number in the contact form.

Thank you,  
Office of Defects Investigation (ODI)  
National Highway Traffic Safety Administration (NHTSA)  
U.S. Department of Transportation (DOT)

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**Did you know you can receive real-time information about safety recalls? There are two options:**

Recall notification via email: <http://www-odi.nhtsa.dot.gov/subscriptions/index.cfm?refurl=email>

Recall notification via RSS: <http://www-odi.nhtsa.dot.gov/rss/index.cfm?refurl=email>

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

If you have questions regarding these emails, please go to our [Contact](#) Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.

TO BBB  
NHTSA  
MIKE MAC DONALD

ID NUMBER [REDACTED]  
ODI NUMBER 10662300  
CHRYSLER LLC

2014-12-8

THIS IS ABOUT A 2004 JEEP GRAND. THIS TRUCK HAS 12 RECALLS ON IT THAT I KNOW OF ONLY ONE DONE. THE VIN NUMBER HAS NOTHING TO DO WITH IT. IT SAID RECALL ON IT AND THAT'S ALL. MY WIFE WILL NOT DRIVE BECAUSE OF THAT. AND IF ANYONE OF US GETS KILLED FROM A GAS TYPE HIT FROM BEHIND MR MIKE MAC DONALD AND CHRYSLER LLC WILL BE SUITED FOR 10 MILL. I HAD WORKED A JEEP FOR AMOST 7 YEARS AND NOW IM RETIRED FROM THERE. I DID THE UNLOADING AND RELOADING AND SEEN GOOD PARTS AND BAD PARTS IF ANY QUESTION ON THAT JUST ASK. A TRAILER HITCH WILL NOT DO FOR A FIX FOR THE TANK A 10MM PLATE WOULD WORK. VIN NUMBER

1J4GW48S14C [REDACTED]

[REDACTED]  
TOLEDO OHIO  
[REDACTED]

