

Subject: FW: Log ID 21152 - FW: Consumer Inquiry - IVOQ #10661990 / 2007 DODGE CARAVAN melted interior light assembly
Date: Monday, December 15, 2014 10:29:41 AM
Attachments: [image001.png](#)

From: Montanari, Robert CTR (VOLPE) **On Behalf Of** Artemis HelpDesk (VOLPE)
Sent: Friday, December 12, 2014 7:23 AM

Subject: Log ID 21152 - FW: Consumer Inquiry - IVOQ #10661990 / 2007 DODGE CARAVAN melted interior light assembly

This consumer, [REDACTED] is referring to IVOQ ODI # [10661990](#) (2007 DODGE CARAVAN melted interior light assembly)

Date Complaint Filed: 12/03/2014		Date of Incident: 11/20/2014
Component(s): ELECTRICAL SYSTEM , EXTERIOR LIGHTING		NHTSA ID Number: 10661990
All Products Associated with this Complaint ▲		
Vehicle Make	Model	Model Year(s)
DODGE	GRAND CARAVAN	2007
Details ▲		0 Associated Documents 📄
Crash: No	Fire: No	Number of Injuries: 0
Number of Deaths: 0		
Manufacturer: Chrysler Group LLC		
Vehicle Identification No. (VIN): 2D4GP44L07R...		
SUMMARY:		
<p>THE INTERIOR IN THE FRONT OF THE VEHICLE WENT OUT. WHEN I TOOK IT OUT TO REPLACE IT, IT WAS MELTED ON ONE SIDE. THAT HAPPENED TO ME WITH THE OTHER SIDE OF THE FRONT INTERIOR LIGHTS BACK AROUND 2011 AND WHEN I WENT TO THE DEALERSHIP I WAS TOLD I WOULD HAVE TO BUY THE WHOLE ASSEMBLY AT A COST OF ABOUT \$150.00 I THINK. I ASKED THEN IF THERE HAD BEEN A RECALL ON THIS AND WAS TOLD NO. I ASKED WHAT WOULD CAUSE THE LIGHT TO MELT AND HE SAID HE DID NOT KNOW. I LEFT IT AS I STILL HAD THE ONE ON THE DRIVERS SIDE BUT NOW I DO NOT HAVE EITHER AND THERE ISN'T ANY LIGHT IN THE FRONT OF THE CAR WHEN OPENING THE DRIVERS OR FRONT PASSENGER DOOR. PLEASE ADVISE ME IF THIS HAS BEEN A PROBLEM AND OR WHAT CAN I DO ABOUT IT.</p>		

-----Original Message-----

From: [REDACTED]
Sent: Thursday, December 11, 2014 1:39 PM
To: donotreplyodi (VOLPE)
Subject: Re: Acknowledgement from NHTSA/ODI of your safety complaint

I have not received an answer to my question will I be getting one?