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• INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[Redacted]

Yonkers, NY [Redacted]

Dec. 26, 2014

David J. Friedman

Deputy Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

JAN -7 2015

Dear Mr. Friedman,

I am writing to tell you there is a serious safety defect in some recent Honda cars and that owners were not alerted to this preventable problem. My 2012 Honda CRV would not start recently. A local mechanic was able to get it started by shorting the battery cables after disconnecting the battery. When I complained to Honda I was told that the computer system could be reprogramed to prevent this from happening. I had this done. The dealer stated that this was considered to be a repair, not the subject of a recall.

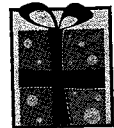
Here is why I think this is a serious problem. The engine cranked, indicating that there was no problem with the battery or starting motor. It seems obvious to me that the computer malfunction disabled either the fuel supply system or the ignition system or both. If this had happened while I was driving an accident could have occurred.

This problem needs to be fully investigated by your agency.

Sincerely yours,

[Redacted Signature]

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Tuckahoe, NY

WESTCHESTER NY 105

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