

CL-10661702-5925

OCT 30 2018

GM, all these years I've driven this truck, would you tell me when I was topping it off during the summer and gas, (I thought) was my fault made a puddle on the ground was not my fault I don't know if this thing is broke or not I have to wait until it blows-up? November 2015

Why am I now just being told this. This is only paper I received of this problem. Service Engine Light always comes on, stays on a few minutes goes off. I told you people you gave me a bad truck! I hope I don't have to die to prove it.

South Windsor, CT

This notice applies to your vehicle, VIN: 1GNDT13S522 [redacted]. (made a copy)

Dear [redacted] Nothing mentioned as a recall or defect. [redacted]

As the owner of a 2002 model year Chevrolet TrailBlazer, your satisfaction with our product is very important to us.

Previously you may have been notified of your vehicle's involvement in GM Special Coverage Adjustment program, number 07099. That program covered the condition found in this letter for a period of 10 years or 150,000 miles, whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership. That program has been superseded by a 15 year or 150,000 mile GM Special Coverage Program, 14423.

This letter is intended to make you aware that some 2002 model year Chevrolet TrailBlazer vehicles may contain a fuel tank inlet check valve (ICV) that could fracture. The ICV is located above the full fuel level. A fractured ICV could allow fuel vapors to pass through and droplets of fuel to accumulate on the side of the fuel tank as it passes over the fracture during refueling. If the ICV fractures, the vehicle's Service Engine Soon (SES) light may illuminate, and you may notice a fuel odor and/or a few drops of fuel on the ground when refueling the vehicle.

Do not take your vehicle to your Chevrolet dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your 2002 Chevrolet TrailBlazer within 15 years of the date your vehicle was originally placed in service or 150,000 miles, whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a Chevrolet dealer. You may want to contact your Chevrolet dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

CASE NO. [redacted]

I get everything after Sept. 8th 2014, GM "Recall," except the Recall!

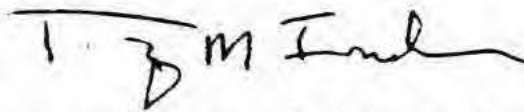


RR
11-5-18
W

Reimbursement: If you have paid for repairs for the condition described in this letter, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by November 30, 2016, unless state law specifies a longer reimbursement period.

If you have any questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

A handwritten signature in black ink, appearing to read "Tom Imlah". The signature is fluid and cursive, with a long horizontal line extending from the end.

Executive Director, Global Connected Customer Experience

Enclosure
14423



125 Poquonock Ave. - P.O. Box 565
WINDSOR, CT 06095
(860) 688-3696

Email us at friends@scrantonchevrolet.com
Visit us at www.scrantonchevrolet.com

Recalls

CUSTOMER NO.	ADVISOR DEBORAH HANNON	TAG NO. 270	INVOICE DATE 04/02/05	INV
LABOR RATE	LICENSE NO.	MILEAGE 34,627	COLOR BLACK/	STOCK NO.
YEAR / MAKE / MODEL 02/CHEVROLET TRUCK/TRAILBLAZER/4 DOOR	DELIVERY DATE 09/21/02	DELIVERY MILES 21,437		
VEHICLE I.D. NO. 1GN D T 13 S 5 2	SELLING DEALER NO.	PRODUCTION DATE		
F.T.E. NO.	P.O. NO.	R.O. DATE 04/01/05		
RES	COMMENTS	MO:		

LABOR & PARTS
J# 1 24CVZZCEL CK ENGINE LIGHT ON TECH(S):304 89.00
 CUSTOMER STATES CHECK ENGINE LIGHT IS ON, CK AND ADVISE
 SCANNED SYSTEM - DTC P0442 - SMALL EVAP LEAK - SMOKED
 SYSTEM - AFTERMARKET FUEL CAP IS CAUSE OF ENGINE LIGHT
 RECOMMEND CUSTOMER PUT CORRECT CAP BACK ON - CLEARED CODE
 BUT WILL RETURN IF NOT ADDRESSED

PARTS
 QTY FP-NUMBER DESCRIPTION UNIT PRICE
 1 89017342 FILTER 1.836 5.99
 2 12450108 BULB 2.679 6.38
 JOB # 1 TOTAL PARTS 12.37
 JOB # 1 TOTAL LABOR & PARTS 89.00

J# 2 04CVZZ3K 3000 SERVICE INTERV TECH(S):304 10.26
 3000 SERVICE INTERVAL
 DUE BY TIME/MILEAGE
 OIL AND FILTER SERVICE, LUBRICATE FRONT END, CHECK AND TOP OFF
 ALL FLUID LEVELS, INSPECT ALL DRIVE BELTS AND HOSES, LUBRICATE
 LOCKS, HINGES AND LATCHES, INSPECT CV JOINTS AND BOOTS, INSPECT
 FRONT END COMPONENTS, CHECK TIRE WEAR AND PRESSURE, LUBRICATE
 DRIVE LINE, CHECK ALL EXTERIOR LIGHTING
 NOTE: EXCLUDES CORVETTES AND DIESELS
 FOUND INCORRECT BULBS DURING RECALL - HAD TO REPLACE 2 THAT
 ARE NOT UNDER THE RECALL

PARTS
 QTY FP-NUMBER DESCRIPTION UNIT PRICE
 1 89017342 FILTER 1.836 5.99
 2 12450108 BULB 2.679 6.38
 JOB # 2 TOTAL PARTS 12.37
 JOB # 2 TOTAL LABOR & PARTS 22.63

J# 3+35CVZZ CAMPAIGN-RECALL TECH(S):304 WARRANTY
 CUSTOMER REQUESTS RECALL BE PERFORMED
 04005 - WSW MOTOR
 RECALL DUE AS PER CHEVROLET
 COMPLETED RECALL AS PER CHEVROLET'S INSTRUCTIONS
 INSTALLED SEAL KIT

PARTS
 QTY FP-NUMBER DESCRIPTION UNIT PRICE
 1 10376669 SEALER KI 16.064
 JOB # 3 TOTAL PARTS 16.064
 JOB # 3 TOTAL LABOR & PARTS 16.064

J# 4+35CVZZ12 CAMPAIGN TECH(S):304 WARRANTY
 CAMPAIGN DUE
 04037 - FT SEATBELT INSPECTION
 INSPECTED FRONT SEATBELTS - OKAY - NO FURTHER ACTION IS
 REQUIRED

PARTS
 QTY FP-NUMBER DESCRIPTION UNIT PRICE
 JOB # 4 TOTAL PARTS 0.00



wipers, never fixed!!

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Mick Olender, Managing Partner, is always looking for customer feedback. Please feel free to contact Mick at (860) 688-3696 or Mick@scrantonchevrolet.com

Scranton

CHEVROLET

CASE # [REDACTED]

125 Poquonock Ave. Windsor, CT 06095
(860) 688-3696

Email us at friends@scrantonchevrolet.com
Visit us at www.scrantonchevrolet.com

Note Date: under Scranton, Inc. ownership, through one of their business names, during 2005 and beyond

Recalls for Reimburse

CUSTOMER NO. [REDACTED]	ADVISOR DEBORAH HANNON	270	AG NO. 491	W04/02/05	[REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 34,627	CO BLACK/	STOCK NO.
WINDSOR, CT [REDACTED]	YEAR MAKE / MODEL 02/CHEVROLET TRUCK/TRAILBLAZER/4 DOOR	DELIVERY DATE 09/21/02	DELIVERY MILES 21,437		
	VEHICLE I.D. NO. 1 G N D T 1 3 5 5 2 2	SELLING DEALER NO.	PRODUCTION DATE		
	F.T.E. NO.	P.O. NO.	04/01/05		
RES [REDACTED]	COMMENTS	MO: 34627			

JOB # 4 TOTAL LABOR & PARTS 0.00

Recall Number
5+35CVZZ04087 TAIL LAMP/STOP LAMPS TECH(S) 304
PERFORM 04087 RECALL - TAIL LAMPS/STOP LAMPS
2002-04 TRAILBLAZER, TRAILBLAZER EXT
INSPECT BOTH TAIL LAMP CIRCUIT BOARDS AND LAMPS AS PER
RECALL - REPLACED IF REQUIRED
INSPECT BOTH TAIL LAMP CIRCUIT BOARDS & LAMPS ONLY V1264 .2
INSP & REPL TAIL LAMP CIRCUIT BOARDS & LAMPS V1265 .3

Recall



PARTS	QTY	FR. NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 5	2	16532713	BOARD 2.694		
JOB # 5	2	12450108	BULB 2.679		
				JOB # 5 TOTAL PARTS	0.00
				JOB # 5 TOTAL LABOR & PARTS	0.00

G.O.G. & SUPPLIES	QTY	DESCRIPTION	UNIT PRICE	TOTAL	GOG
JOB # 2	1.0	7QTS GOODWRENCH MOTOR OIL @	14.000 /UNIT	14.00	14.00
				TOTAL GOG	14.00

MISC	CODE	DESCRIPTION	CONTROL NO.	TOTAL	MISC
JOB # A	SS	SHOP SUP/HAZ WASTE		2.49	2.49
				TOTAL MISC	2.49

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$130.00 (+TAX)

COMMENTS
DROP

TOTALS	LABOR	PARTS	G.O.G.	MISC	TAX	TOTAL INVOICE \$
	99.20	12.37	14.00	2.49	7.69	135.81

THANK YOU FOR ALLOWING US THE OPPORTUNITY TO SERVICE YOUR VEHICLE. SHOULD YOU HAVE ANY QUESTIONS REGARDING THE REPAIRS PERFORMED PLEASE CONTACT US.
BILL PUCHELT SERVICE MANAGER
DEBI HANNON SERVICE CONSULTANT
JOE RASKAUSKAS SERVICE CONSULTANT

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIMITED LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS

YOU WILL BE RECEIVING A SURVEY FROM CHEVROLET. IF FOR ANY REASON YOU ARE NOT "COMPLETELY SATISFIED" PLEASE CONTACT BILL PUCHELT AT 688-3696 OR 800-229-3696
*****THANK YOU FOR YOUR BUSINESS*****

No! Recalls for Drivers side Door!

Mick Olender, Managing Partner, is always looking for customer feedback. Please feel free to contact Mick at (860) 688-3696 or Mick@scrantonchevrolet.com

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Received from General Motors.
instrument Panel numbers
windshield wiper numbers

South Windsor, CT

(VIN# 1ENDT13552 [redacted])

02 Trailblazer, Received (after switch) with 21,437 on odometer.

Gm. ✓ Recall 5; (and Defective) Among other changes Recall +
[redacted] Instrument Panel Cluster: Lights ^{DASHBOARD} ~~go out~~ driving (Factory Defect)
at night.

Gm. ✓ 204005 Windshield wipers = normal speed (forward) Recall +
wiper blades - stop and might start up again (Factory Defect)
with help, and "pop off" in rain and snow.

Sears VIDEO ✓ Fuse Box (behind drivers seat); two wires HAVE ON VIDEO
fused incoming into fuse box, one wire (Defective)
exiting fuse box, (from the front) going under
carpet, and under front panel of dashboard.

✓ Drivers side Door: "Electrical Shock": upon Recall +
entering vehicle, touching - door-handle, (being (Factory Defect)
inside vehicle) after starting vehicle, if you

Sept. 8th
2014

TU NEWS
VIDEO

Touch "inside" door-handle, rest arm on
window-sill, or touch vehicle to "cut-off"
vehicle, expect to be shocked! This!
has "3" (I know of) Defective-Recalls, the
last, (I know of recall) was on Sept. 8th
2014, I have Scott Pelley, (6.30pm) news-
cast, video-of.

()

()

also have Scott Pelley news report, Lyman L.O.J. on P.V.D. with report of defective Drivers-side door that smoked and gives Electrical-shocks.
w/shop receipts.

2002-CHEVROLET Trailblazer 1GN0T138522 [REDACTED]

1/17/18

Recalls since 2002

for CHEVROLET Recalls:

(1-800-222-1020)

(case [REDACTED])

After three (3) recalls received in 2005, I called General Motors and asked for a print-out on all recalls + defects on 2002 Chevy Trailblazer (VIN# 1GN0T138-522 [REDACTED]) after Oct. 30th 2001. I was told I can't get a printed read-out on "old" recalls, but would give them to you verbally, only send out recalls on recent recalls. "We will not give out any information" on Defects."

Information I received on recalls since, 2002:

Recall: (02016) Refuel Product Disconnect received 2002; report 2003.

I never knew of

Recall: (03012) Transmission Lock.

I never knew of

ignition key removal override, 2003

Recall: (03013) Instrument Panel Cluster, 2003

(Paperwork (included) for 2005 Recalls:)

Tail lamp shade, Recall: 04087, windshield

wipers, Recall: 04000, and front seat-belt

retractors, Recall: 04037

I reported all of 2005 defects
Got a letter for seat belt

rewired, front defective fuse-box, to Instrument Panel Cluster, (No mention of defective Drivers-side door.)

My Recall "Bob" →
DASH cuts off at night

My Recalls "Bob" →

My Recall "Bob" →

"We are recalling them because the fix that we put in did not work," spokesman Alan Adler said Thursday. "We're taking care of it. We're doing the right thing."

Initially GM tried the service campaign because number of incidents was low, he said. It was limited to the cold-weather states because salty water made the switches corrode quickly and incidents were few in warmer states, Adler said.

Letters notifying owners about the SUV recall should be mailed soon. Owners will get a second letter sometime from October to December telling them when parts are available to fix the vehicles.

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Also recalled were 48,059 2013 Cadillac ATS and 2013 Buick Encore vehicles in the U.S. because cables in front-seat lapbelts in these vehicles may not lock; 14,940 2014-15 Chevrolet Impala sedans in the U.S. because of faulty latches on compartment doors; 1,968 2009-10 Chevrolet Aveo and 2009 Pontiac G3 vehicles because of brake-fluid problems; and 1,919 2014 Chevrolet Spark cars because of control-arm bolts that may not be sufficiently tightened.



Play VIDEO

GM's Mary Barra blasted by senators on ignition switch defect

GM is in the midst of the biggest safety crisis in its history, touched off by the delayed recall of 2.6 million older small cars to fix faulty ignition switches. The company has issued a record 62 recalls this year covering more than 29 million vehicles.

Before this year, GM had been reluctant to issue recalls, at times opting for lower-cost fixes for safety problems. It's been fined \$35 million by the National Highway Traffic Safety Administration for lapses in reporting the ignition switch problems, which it blames for at least 13 deaths.

After the ignition switch debacle, GM did a companywide safety review, appointed a new global safety chief and pledged to recall cars quickly.

The SUV problem first appeared early in 2012 when NHTSA began investigating consumer complaints of fires in the driver's-door switches that control power windows.

*02 TrailBlazer
#162135523
(Defective)
never signed
and I
for this purchase.
Reported to G.M.
Sept. 23rd 2007
for electrical
SHOCKS*

Play VIDEO

Most GM recalled cars are still on the road

At first, GM tried to address the issue with a "service campaign," where it sent letters to owners telling them that water can find its way into the switches, causing rust that can result in short circuits, overheating and possibly fires. The campaign, which wasn't a recall, extended the warranty and offered service only to vehicles that exhibited the problems. It was limited to 20 states and Washington, D.C., where salt is used to clear roads in the winter.

But in August of 2012, under government pressure, GM recalled 278,000 of the SUVs in the cold-weather states and offered extended warranties to the rest of the country. NHTSA kept investigating, and 10 months later, GM expanded the recall nationwide.

By then, NHTSA and GM had received 242 complaints, including 28 about fires. There were no injuries.

In one complaint filed with NHTSA from October of 2008, a woman reported that the alarm sounded while her 2006 TrailBlazer was parked in her driveway. When she looked outside, it was in flames. Firefighters put out the blaze and told her it started in the driver's door.

"The fire burned the entire driver's side of the vehicle, a portion of the front passenger seat and the roof," she wrote. People filing complaints are not identified by the agency.

The fix used by GM last year was to put a protective coating around the window switch circuit boards, which is less costly than replacing the switches. But starting this April, GM received complaints that the switches malfunctioned in SUVs that had been repaired. So in June, it decided to do the third recall and replace all of the switches.

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GM recalls 189,000 SUVs over fire risk

I reported Electrical SHOCKS in 2002, on Trailblazer, Drivers Side Power.

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General Motors' (GM) troubles with safety recalls have surfaced in another case, this time with the company recalling a group of SUVs for a third time to fix power window switches that can catch fire.

The problem, revealed in documents posted by federal safety regulators this week, is so serious that GM is telling customers to park the SUVs outdoors until they are repaired because they could catch fire when left unattended.

The vehicles will be left outside for a while. Parts won't be ready until October at the earliest, according to GM. The automaker also has ordered its dealers to stop selling the SUVs as used cars until they are fixed.

The recall covers about 189,000 vehicles in North America, mainly from the 2006 and 2007 model years. Models affected include the Chevrolet TrailBlazer, GMC Envoy, Buick Rainier, Isuzu Ascender and Saab 97-X. The recall was one of six announced by GM on June 30 that covered 7.6 million vehicles.



Play VIDEO

General Motors' handling of defect criticized in Washington

Separately, GM on Friday also recalled 202,115 2002-04 Saturn VUE vehicles because the ignition key can possibly be removed when the vehicle is not in the off position.

"Until recall repairs have been performed, it is very important before exiting the vehicle for customers to make sure the vehicle is in 'Park,' or in the case of a manual transmission to put the transmission into reverse gear and set the parking brake," GM said in a news release.

Market Data

Enter Ticker Symbol or Company Name

NASDAQ: Apr 04, 2018



Symbol	Last	Change	% Change
DOW	24,033.36	+389.17	+1.65%
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S&P 500	2,614.45	+32.57	+1.26%



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South Windsor, CT



South Windsor, CT

To N.H.T.S.A.

I know you don't handle individual cases, I'm not asking for that, it's just that every since 2002, (when I received this truck) I was told these defects would be addressed, as you will see from the Scott Pelley Report from G.M., they, (G.M.) had no "Recalls" on 2002-2005 "7" SUV's, (this one being the Trailblazer) and mainly the drivers-side door, this and the wipers are my main concern. they, (G.M.) said they would have a "fix" for drivers-side door, by "Oct" of 2014. They've, (G.M.) never sent me at least "one" recall since I've had this Trailblazer, (and they, (G.M.) have said they, (G.M.) have sent out "3" recalls, WHAT I would like to know from you, (N.H.T.S.A.) is this "recall" a Federal recall, that is still enforced today, (that took effect on Sept. 8th 2014) I'm still waiting for my first "Recall" letter. if it is, will you please send me a letter so I can make a "copy," and send to General Motors. I don't know what else I can do, I can't drive this Trailblazer at night because I don't know when the dashboard lights will cut off, I get shocked by drivers-side door, and the windshield wiper, shudder, and stop in the middle of the windshield especially in winter snow, and the rain. Please Help Me? Thank you,

South Windsor, CT

To

N.H.T.S.A.

The second page of this letter
you sent me in 2015, told me
of places to contact. The B.B.B.,
Attorney General's office, District Manager
for Scranton Dealership and you
informed me that we know
Recalls on this Trailblazer (2002)
1GNDT135522 [redacted] 95 of this
date in March of 2015, less than
a year after G.M. announced
recalls on Sept. 8th 2014, on
all "7" G.M. SUV's.



U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

March 23, 2015

[Redacted]
South Windsor, CT [Redacted]

NVS-216 nam
Ref. No. 10661702

Dear [Redacted]

Thank you for your letter to Secretary Foxx and Administrator Rosekind concerning your model year (MY) 2002 Chevrolet Trailblazer. Your correspondence was forwarded to the National Highway Traffic Safety Administration (NHTSA). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that on September 21, 2002, you purchased a MY 2002 Chevrolet Trailblazer from a local dealer. You allege that after taking a demonstration ride in the vehicle you selected to purchase, the dealer switched it for a used vehicle without your knowledge. You assert that since the time of your purchase, you have had a problem establishing the correct warranty in service date for the vehicle. In addition, you state that there is inaccurate information on the buyer's order and vehicle registration as reported by the State DMV. You also have had to deal with several electrical and mechanical problems with your vehicle. You believe the dealer's actions were unethical and could not have happened without General Motors' (GM) knowledge. Therefore, you are requesting NHTSA's assistance in resolving these matters

Told it was a 2002, when really a 2003!

We located your previous reports from December 1, 2014 and March 16, 2015, which describe the problems you have experienced since you purchased the vehicle in 2002. We reviewed our database in an effort to identify whether a safety defect trend exists with regard to electrical and mechanical problems in MY 2002 Chevrolet Trailblazer vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

"A safety trend," one problem that could cost a life, should be enough!!

Fuse-Box, (Side-hazard), windshield wipers (imped driving), and N.H.T.S.A. says it in brochure a safety hazard. How many deaths make a difference what?

South Windsor, CT



1000



20590

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