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INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CL-10661702 -3774

South Windsor, CT

NOV 24 2014

6-26-2014

General Motors,

NM3

11/25/14

TA

Ernie or Franklin:
Two days ago I put 02 Trail-blazer in "Olender's Body Shop" inc. to have "click, click" that suddenly started happening in drivers-side door, when I turned on "key-switch" to start or cut-off motor, window wouldn't come-down, couldn't work other windows, door wouldn't unlock (unless done manually) but did sound as if it was "locking and unlocking. I was told there's such a mess of wiring in doors, I would only be charged for looking inside drivers door-panel, because know matter what they tried to do to take-out door-switch, I would still have to take it to "CHEVROLET," to put on computer, to get everything working again, was told Big-mass in drivers-

Nov 18th 2014

Mt. Mom,
National Highway

Transportation Safety Administration:

I'm giving you my address,
and phone number, in case there are
"any" kind of questions you would like
to ask me, if there is "any" infor-
mation you'd like me to try and
get please let me know. "God
works in mysterious ways," The day
"after" I received this 02 Trailblazer
I thought I couldn't go know farther
then that. I don't know what the "out-
come" will be. But someone has to
be responsible for what they put me
through. My phone number is:

South-WINDSOR

Thanks-you, for taking
time to read, and go through material
I have been able to find.

Thank-you-again.

I don't understand:

① Even after General Motors had 02' Trailblazer "switched" and "sold" why didn't they just tell me later, their was a problem with this "model" vehicle we're aware of, and we will take-care of it, A.S.A.P.

② Why, me! was it because I was alone, and looked vulnerable, you don't know me, I will fight you, tooth and nail, to get to the truth.

③ As big as you are (General Motors) how could you let this happen, after all you've done to build your reputation over the years, the Centurys, you resort to ripping ~~off~~ ^{off} the very small customer, that made you what you are?

④ I never came after you, to hurt you or your company, why! did you come after me, and "DID" hurt me!

South Windsor, CT

Nov. 16th - 2014

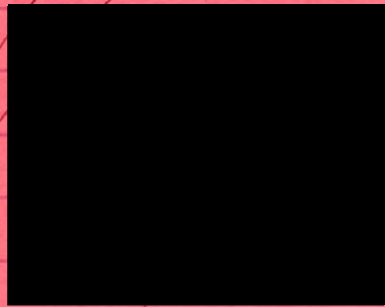
To

N.H.T.S.A.

Sir (or) Ma'am:

Everything I'm sending you I have sent (except to Conn. Dept. of Motor Vehicles) General Motors and they have never answered in writing or over the phone anything I have said or written, "except" only "they were not going to pay claim for damages from Detail-Work" Ben Gross Chevrolet died on June 13th 2014. Since Sept. 23rd 2002 that, (not paying claim) and offering me \$500.00 coupon, (for trading or Trailblazer) has been only conversation over phone have General Motors given me any kind of "real-answers" to anything I've said or written.

Notes
and
Write-Downs



Leaving, came back
talked to manager. [REDACTED] South Windsor, CT [REDACTED]
Name not "Mudd", as on paper! Sept. 29th 2002
I forgot!

- ① At dealership went on Demo-test drive
- ② Got Back to dealership to do sales paper work for ownership.
- ③ Gave insurance info, quoted 3 prices paying under \$500.00 (with finance charges).
- ④ Question? used instead of Demo on sales paper, I'm buying a Demo.
- ⑤ Mileage on Demo, not same as on sales paper 21,437 instead of 13,135 on Demo. am I getting different truck?
- ⑥ Seller, SCRANTON, only name on sales paper for ownership, saw no ~~title~~ title for transfer of truck to me.
- ⑦ no other writings or marks different or checked on sales paper.
- ⑧ Could not see truck again, but on Demo-test drive, I ask why, 'that's my truck', told papers not started on sale of truck yet.
- ⑨ I'm confused, ready to walk away do not know what is going on, Leaving.

Nov. 11th 2014

- ① General Motors used fake registration copy of 2002 Trailblazer to sell me a truck they switched, that I demanded that had 13,135-mile on it.
- ② There's no-way this could have been used to go through Connecticut Dept. of Motor Vehicles, (the registration).
- ③ I feel I was "profiled" (or whatever that name was called, used against police, for judging certain people) either by my looks, color, or an easy "target".
- ④ I figured this out after "Car-Max" fines fake copy of DMV registration in my "Home" Folder given to me when I purchased 2002 Trailblazer; when 2002 vehicle ^{was} "sold" to me, after sells pitch copy of registration, was suppose to be destroyed, that way, when warranty and guarantee were written-up in contract General Motors (Schannon) change-everything so if I had a problem, I could go know further than what's written in contract

and that is for 60-days / 3,000-mile, (which ever came first, I have problems 2-days after purchased, they have me wait (first one week, then change of my appointment, and twice in first three (3) months told to bring in vehicle, (over-phone) tomorrow I do this, then I'm told, we couldn't get to it today, will look at it tomorrow. after good (3) three months, I call G.M., over problems with Trailblazer (02') they tell me, "you'll have to talk to them". still after all this, they could find nothing wrong with 02' Trailblazer.

(5) I Tell General Motors, I "paid" for (1) one-year, "Bumper-to-Bumper" contract, and you give me (6) six-year, (B-To-B) contract, you tell me 2-days after sell and I complain of "shocks" from Drivers-side-Door, "Talk to dealer or call service contractor," I tell him your suppose to be my service contractor, you said at time of purchase "you

To bring 02' Trailblazer here for service and I would swear you said "not to take 02' Trailblazer to outside places for service", you tell me you have all my paperwork, you tell me "This & That", but you never have touched truck, (02' Trailblazer) when it's brought in. (3) months later, truck is the same as it was, (3) months after I brought it from dealership.

(6) Please tell me why this truck wasn't placed on "recall", two-days after I purchased it, even after all these years, on Aug. 8th 2014, you say on C.B.S. (6:30 pm) News with "Scott Pelley" you had (2) recalls and 185,000-vehicles "needing" the "Door module (for driverside), you never put this 02' Trailblazer on the list of "Recalls"

(6) This is because you, (General Motors) "SOLD" me this Trailblazer (02') "pur-
posely" to get rid of it, and you didn't think it would get this far, but you made a lot of mis-

takes, one is "cheating" and stealing
from the wrong "honest" customer.

(7) what I don't understand is, "even
after," you made the "sale" even-
after" a few years, why didn't
you just put this 02' Trailblazer
on "Recall" list, you knew of its
problems even after you "SOLD" it.
if you (General Motors) had put 02'
Trailblazer on "Recall" list" no
matter what paper, (or papers) I found,
I would not have to go through this
for over (12) twelve-years "investigating"
why I'm getting "shocked" by 02'
Trailblazer. You never tried to "help"
me, and you really never covered
your tracks after what you did. After
all these years of pursuing, it took
a "phony" copy of the first-owners
D.M.V. registration to get you.
"I told you for years, you were keeping
something from me."

(i)

Notes written
down over
time

when I bought this truck, I thought I was buying a "Demo" truck with over 13,000 miles on it, but when it came to signing paper for truck, I'm told truck has ~~21,431~~ 21,431 miles on it, because it has same VIN number on registration and vehicle and that its good for 100,000 miles, I know what I saw on truck I "demoed" (its a guy thing to get into vehicle and notice the speedometer)

But thing it was late on Saturday night I could have been wrong, I just wanted to think they were right, I purchase, ~~with~~ insurance, because of the milage and they gave me bumper-to-bumper at a discount for \$2000.00 extra, its a cherry truck, how could I go wrong.

Now I find out Trucks registration was altered. (I see and hear Ms Mary Barra, I believe her, I think shes trying to clean up the image of General Motors. shes trying to clean up mess

(2)

Notes

at her company now, the other men (C.E.O.'s) made and left behind, she had knowing to do with.

at times, I like to see we men hold back our pride, and let a "women" do what we can't seem to do.)

July 2nd 2014

Ericks won't send me out car-fax unless I give him social security, date of

birth, & address.

Truck in shop told metal to metal problem knowing can be done. Second week after brought home. window wipers Shudder told fix used on it, works same way to this day. driver door panel doesn't work, told too much wiring in door, and fuse-box is wired to rear speakers.

4-27-14

Driving first time, sharp pain in right knee, after being "shocked" from truck metal replaced "plastic" after first surgery, knee surgery Feb. 9-2007, and April 14, 2010 at Hartford Hospital.

MARY BARRA

P.O. Box 33170

Detroit, MI 48232

South Windsor, CT

July 23rd 2014

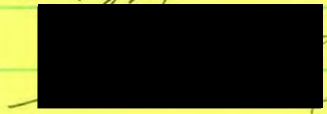
To D.M.V.

after 11 years, 9 months and 14 days, I want to say Thank-You! for listening to my case. I found if you don't have a case where Murder, or getting hurt isn't involved you won't get a Lawyer to hear anything you have to say, from the start (in 2002) when General Motors was giving me the brushoff and telling me they had all my papers and they didn't see a problem, as long as I had the same Vin. Number on my registration and insurance-card, they can't find a problem. you, (D.M.V.) told me from the start ① get-evidence, send it in, ② nothing you can do without my help. ③ get papers together, we'll investigate. I truly want to Thank-you, Signed, [REDACTED]

(10.)

I thought he was "helping me out" when he was reading his warranty and I was trying to read mine along with him. I paid over \$8,000.00 Dollars for finance charges and I always had good credit? STANTON "Ripped me off!!" or CAMRAC inc, and GM!!

Stant



Aug. 17th 2003

Because they were so busy, I feel like I was picked out of the crowd because I was alone, and I hate having to say it, and I'm "black" and now I feel I was an easy-target. This was smart I don't know if I'll ever get my money back, who do I tell?

No one will ever believe it happened, just can't forget it.

Sunday: Feb. 26th 2012

Over the years I've talked to at least twelve people at General Motors and I can't even remember their names even though I've written them down and can't pronounce them, if they keep records like they say they do, I must have a thing on me. I just don't understand, I know there are things they're just not telling me about this truck situation forced me to take against my will. I know what I saw, no man gets behind the wheel of any car without looking at the dashboard and speedometer, I'm given a truck late at night (Dark) Blue or Black, I've never seen before, never been in, with 2,437 miles on it, and made to believe this is what I "demanded", I don't know why but I know General Motors knows I was ~~not~~ ^{not} ~~not~~ "not", I know they know something, they say they have all my paper work

Why won't they tell me what's missing
or what they (G.M.) and stranton are
hiding, I don't understand, as big
as G.M. is, they and stranton-chen
still can't afford not to cheat
a poor hardworking customer,
you can't hide everything for ever,
I think this too will come to light,
it has to.

This is a good work ~~horse~~^{horse} truck,
it's never given me any problem, I
just don't understand why for the
last 10 years you haven't been able
to fix the electric shocks I get and
the windshield-wipers. you made
me pay \$2000.00 for extra insurance,
(Bumper-to-Bumper) you just took my
money and gave me Nothing!!

Nov. 17, 2009 ^{Thes} ~~Fri~~, Dr. Goldblatt tells me to
stop driving trucks after I tell him about
"STATIC-STRIPS" says even though they work
periodically, I still get sudden jolt to
my heart when "strips" leave the pavement
and bounce-up under front of truck, this
can cause all kinds of problems to my heart,
enlargement, irratt^e heart beat, blood-flow to
bottom ^{vessel} ~~vessel~~ of my heart slows down can and
will cause arrhythmia and congestive Heart-
failure.

Have no-one I can talk to, no-
one tries to understand or care, lawyers
won't return my calls, Chevy sells me all
this insurance and still can't do anything
I don't know what to do or who to see,
depleted out of \$38,000⁰⁰ dollars, I'm lost
what has this world become that you can't
find any help for being "nob^bad" legally?

①

STRANTON Chevrolet:

① purposely switch vehicles on me after "Demo" ride in ~~the~~ vehicle I intended to buy.

② I unknowingly signed for vehicle I had never seen, rode in new color (blue or black) or mileage until manager told me "13,21,000-miles it doesn't matter you're still getting a "new" used vehicle with a Three-year warranty, and if you're worried about the mileage or motor ~~having~~ having a problem, I'm going to give you a "bumper-to-bumper contract" for another year with a very ^{good} ~~big~~ discount" took me, (he and "mickey") in another room where this "jet Black" haired ^{Puerto} Puerto-Rican, (or Mexican) made me an offer for a \$2000.00 contract.

③ Manager told "mickey" at 8:15 pm, "they close here at 9:pm, we're going to

(2)

hotel, (or motel) the bus will not wait, and we are leaving in the morning). it was very late I was one of last customers (after being here since 4:15 p.m.) manager showed me "Warranty" I could not read (while "mickey" did other paper-work). while I tried to read "warranty" manager read-off of another warranty while I tried to read my warranty along with him, (I could hardly see words on warranty, was told, "words on bottom do not pertain to me" note where it says "100% parts and labor". They were rushing to get me out. Manager held contract for truck I signal for, (could not tell or ~~believe~~ ^{believe} he was "covering" up anything). manager left "mickey" to finish-up. by mistake or on purpose, "mickey" folded-up "CAM-PAC-registration" with my copy of insurance-coverage, gathered my

③

other papers and put them in "two" white envelopes, one for "Auto," one for "Home". gave me envelopes and keys, then she got license-plates and we went out-side. had to look for Truck, Truck was second one inside on side of building. she put on plates and said, "enjoy your truck," (surprised she didn't say "new" Truck) I said "have a safe trip home". I got in Truck, didn't have that "new-truck" smell, did smell clean like "Detailed"

④ Took Truck home, got-up Sunday morning to go to work, got "electrical-shock" went to work cut-off engine, touched handle to get out of truck, shocked again. going home went through something, called STRANTON on Monday (Sept. 23rd 2002) Told them problem, told to bring truck in next week. got off phone, went to STRANTON, told "very-busy" bring back

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early next week" I brought truck back Friday, (Sept 27th 2002) parked it and put "keys" in envelope and place in slot on door, (heard drop inside on the floor. Kept truck two days said they couldn't find problem, must be metal-to-metal. brought truck back "3" times, told "we can't fix problem if we can't find it." decided to wait until bumper-to-bumper contract, was told, "we did that for you the last time, we just didn't tell you". I called "General Motors". Told them given wrong truck, not what I paid for and I got shocked from it. They tell me check V.I.N. number on registration, insurance card, and left-side window. told these are same number on all my paper work they have.

⑤ I don't know what to do, can't

(5)

find any one to help me, have insurance, (just gave away money).
The lawyers would return my calls,
to make a long story short, I decided to trade-in the truck, I told Eric at General Motors he seemed happy said he was sending me a \$500.00 coupon towards a new trade-in, if I call him back and tell him my "date-of-birth" and "verify" my address. Him asking for my "Date-of-Birth," seemed too personal so I asked him to just send me a car-fax, since I wouldn't give him what he wanted, \$500.00 coupon went away, and he told me "we don't give car-fax's". I asked him where do I get one from, he said your car-dealers. I told him I just moved, (He knew this) He gave me the phone number to STANTON-MOTORS in Vernon, Connecticut, just down the

6

STREET from where I live, I called them and talked to a lady "Jerry or ^{Jaralyn} Jersey" and was told same family father not S.E.O., son is now, I went ⁶ to STANTON to check-out buying a vehicle and getting a car-fax. They already knew I was coming and told me "you're just here for a car-fax, how did they know? Eric, at General Motors called them. I decided to go to "Car-MAX," to get an appraisal on the truck, got it, and looked at "Buick" I liked on computer that's in New Haven "Car-MAX" then gave me their ~~was~~ kind of a "Car-^{FAX}MAX" from "Experian Credit" I see why STANTON and General Motors never wanted to give me any service or information. They ¹ had no registration on truck, ² could not answer how I got a truck "Cam-Pac," registered 4-months before I

⑦ STANTON duped me out of almost \$39,000.00 with faulty paper work and a 60-day or 3,000-mile warranty,

⑧ STANTON duped me into purchasing \$2,000.00 worth of ^{extra} insurance that did not cover anything.

⑨ From Sept. 23rd until anytime up until July 18th 2014 (when General-Manager) came out and looked at film and truck, then went and got Electrical Manager first time "I" know Trailblazer was touched by anyone, over electrical SHOCKS.

⑩ was told by Electrical-Manager "you did not purchase trucks from STANTON, I purchased (switch) Truck in 2002" I think father was in charge then not sure, hope D.M.V. has answer, I was told, it's a family-business, I don't care who owed business, just want "family" to cover this problem.

(11)

Between the fact this truck being register on may 29th 2002, I'm being "given" same vehicle 3-months, 23-days later and their only being two owners, implies their had to be a problem with this vehicle and as being The Lessee, STRANTON knew of this problem when they (STRANTON) sold this switched vehicle to unsuspecting customer, less than four -months after being register.

(12)

Today, 11-years, 9 months and 27-days later, I'm still being "SHOCKED" by same vehicle STRANTON SOLD, (or best to say switched) on me.

(13) STRANTON, putting me and my family in harms way in vehicle that could be a fire hazard.

June 6th, regular maintenance, told to come back for
Detail-work on Friday June 13th.

Trailblazer

① Sept. 20th 2002 Wednesday (6-16-2014, Box)
sears video on use
metal to metal (can't find shortage)

I buy "static-strips" G.M. puts them
on Free Sound out G.M. adds this ^{cost} to
~~price~~ ^{to} other jobs when I pay bill.

② From start "wind-shield" Wipers
"gladder" when it rains and they
are turned on cost me to replace them
had "bumper-to-bumper" insurance, then
told in 2005 there was a "recall" when
put in shop was told they're was a "bit"
work done on "wipers" still have problem
to this day.

③ ^{(Probably June 13th 2014) (Friday)}
"Manasa Lee" sees scratches on

Truck when I come to pick it up (From
Detailing) says "Glass, scratched too," come
back Monday, will have the Detail manager
(Lady look at it), she refused to come look
at truck.

(June 16th 2014)
④ Someday, Monday, switch on Driver-side
door-panel, stops working, did this before

panel started working, a couple of days later.

⑤ I paid for bumper-to-bumper, I want that back, cash!!

⑥ paid "6" yrs. for someone else's ~~car~~ truck, that had been used and in fuse-box, (under back-seat) rewired with "speaker-wires" "before" I purchased my vehicle four-months later.

⑦ All the time G.M. and "Stranton" club had, to straighten out what they did, They decided to leave it as it was.

⑧ Asked for "car-fax" said because of scratches and year of tribulation, and trouble I've had, would trade it, G.M. said they would send me "Car-fax" and \$500.00 coupon for new car if I told them my date of birth + Social-Security Number, This didn't sound right. remember they said, they ~~record~~ ^{Record}

their phone calls, I think I would be giving them too much info; they would use against me later.

Friday 6-27-2014'

center

Erick G.M. Customer assistant

call and give date of birth and my address, will send "Good Will" ^{500.00 coupon} process and ^{approved} M.P.I.

out, 866-790-5600. EX 11045

"Good Will" 500.00 coupon process and approved and sent to me, please call back ASAP, with date of birth and my address again, owner sold certificate
CASE: [REDACTED]

At

~~Home~~ Erick (Spoke to at General Motors)
Hoozāi and Lady

if I take rubber strips off back of
Truck, I will receive strong shocks.

①

Sept. 23rd 2002

Went to STRANTON - CHAMPLAIN
Saturday Sept. 21st To look at
"Big-SALE" there rained 4:15-16 p.m.,
after taking Del to work at
"Family Dollar" Sunny day no rain
day or night. Walked around blonde
sales-lady showed me a few cars
customer return with 2002⁶ Trailblazer
I tell lady "wish I could afford
that, she says "want to take a
Test drive, said why-not we go
down Broad street, Windsor Ave,
turn 218 get on Highway get
off at Pogonock Ave arrive
at STRANTON. we leave, go down
Palisado Ave to Windsor Locks, turn
around return to STRANTON. Tell
blondie (forgot her name) "I want
This Truck," gave ~~her~~ ^{her} keys, she drove

Asked SERANTON, who did
I purchase or Trixiblazer from?
was told "you HAVE all the
Tupperware, Don't understand?"

"CHRE-MAX" Finds
"Copy" of First Owners
D.M.V. registration in Folder
(Home-Folder) Seranton says keep
in the "Home" of second-
owner's copy of a copy!!
July 12, 2014

②

wrote-down info on my insurance, went
inside, I stayed outside looking at trucks,
now 7:00pm big-crowd we had to
wait shes in office talking to manager
\$700-3-4rs, 648-3-4rs, finally ~~my~~ price
506.00 within my range, doing paper work.

July 7th 2014

Would not have
known what happened to
me at STRANTON-CHEVY
if "Car-Max" hadn't found
paper for me to in-
vestigate in Auto folder from
STRANTON.

Who did I buy (switched) Truck
from, Cam-RAC or STRANTON?

I have registration from Cam-RAC,
There's knothing hear that says
STRANTON owed switched
Truck! but STRANTON on my
registration!?

Sept. 21ST 2002

Manager comes over, "They close at 9:00 PM, we're going back to hotel, (on motel) bus won't wait, leaving early in the morning".

I'm sure she said, she's from somewhere in the south, I think she said Florida, came up with Group from other Dealership for "Special Car Sales". This told to me by "Mickey" while out on Demo ride.

General Motors
Blair BURR
P.O. Box 33170
Detroit MI 48232

Eric says he has all my paperwork. He seems to be not telling me something about truck I should know. When I say I'm thinking of trading in, he offers me a \$500.00 reapon. All these ^{years} ~~years~~ that's a surprise.

Notes written Down over time -

July 16th 2014^s went to Sears, told I have electrical problem, (as before) looked at truck again, asked if I have "I" phone I do, Louis (Tech at "Sears") had me do "film job" (hold I-phone) and he told me about "fuse-box" wiring wrong could be a fire hazard. wire from fuse-box to front dash, should not be, Told to take film to dealer, show film and fuse-box. July 18th took film to STRANON chevy, electrical manager looked at it, says wires aren't soldered together ("Sears" tech says they are) STRANON electrician tells me, may an appointment I have to pay for, when I'm ready for them to look at fuse-box then he walks away and says we didn't sell you this truck, part might be a replacement I tell him everything on Trailblazer is "original parts". And that I was told by employers, "Stranton" is family owned.

Mary Barra I heard you say, (on July 4th 2014¹) while talking to Matt Lander that "things must change," no one could agree with you more than I do. When I see STRANON clay, (motors) exchanged a 2002¹ Trailblazer with a wired-up fuse-box, to "shock" the " !@# \$" out of you with an 02¹ Trailblazer with 13,100² miles on it, and I'm getting the "shocker"!, I see why I'm looking at paper works where it says I'm paying 38,942 (almost \$39,000⁰⁰) for a truck with a 60 day/3000-mile guarantee, I never saw this!!

also Bumper-to-Bumper contract says its for 72 mos. I receive a "Warranty Expiration code" Y355N4T 10100 That says my Bumper-to-Bumper expired on Tuesday March, 2005¹ They call it a "Manufacturer's Comprehensive Bumper-to-Bumper Warranty",

Nov. 2014'

For years every since purchase of 2002' Trailblazer no one has ever tried to help me get Trailblazer fixed. if not for Scott Pelley, on C.B.S. Evening News on August 8th 2014, I would not have known about two-recalls on 02' Trailblazer.

I Thought I was lucky in July when I was told I had two registrations for the same vehicle with same V.I.N. and model, and same ownership registered twice, within (7) months time of each other. In the state of Connecticut, you have to wait, (2) months, (after receiving temporary) to get official Ct. state D.M.V. Certificate. How were CAMERAC inc, and General Motors, able to do that? Get-two? I guess its all in who you know.

02' Trailblazer Date of Delivery Sept. 25th 2001,
Leased Oct. 30th and Registered: Oct. 30th 2001

Re register: May 29th 2002' Switched and
SOLD to me; Sept. 21st 2002', makes two owners
with track total of: 10 months, 22-days old, 41-days
short of being a-year old!!

Please!
Read First

South Windsor, CT

NOV, 14th 2014

To whom,
I'm just a retired senior citizen who was "ripped-off" either because of my color, my age, or my ethnic origin, either way I walked into this dealership ^{in 2002}. I took a drive in a "Demo"-Truck, I liked it, I decide I want to purchase it and then something happened I never expected. That was "I don't know!!". vehicle I wanted was switched for something I was talked into purchasing. I'm ready to return it the next day, (Sunday, Sept. 22nd 2002) there closed, I go back to the dealership on Monday, their not prepared to fix-it, they won't give me another ^{or driver-panel door} Truck, (because this one gives me "electrical-shock") they won't give me my money-back, tells me "~~they~~ ^{They} were just getting-rid of this vehicle. I don't know where to turn, General Motors won't help me, dealership won't help me, Dept. of Motor Vehicles won't help me, the law can't even help me. "Your-stuck! with something you now know you don't know what to do with. So you "take-care" of it the best you can. you go after the "dealer", The ones who "owns" it, the one who "built" it, and along the way you find out who "leased" it, from the one who built it and gave "authorization" to the leasing company to sell it, who you find out is the builder, "General Motors", they don't tell you of "same" problems you have, They have with other Trailblazers, but years later after you have told them of your problems, you find

out on the news (on television, 8-8-2014) that's
been two-recalls, and they ^{even} told you
the same troubles - years ago; but never
sent you, a "recall" on vehicle they
"switched or made you purchase" Why!!

July of 2014, I find out, after first
2-months / or first 3,000-miles, (which ever comes
first) warranty, (or guarantee) on 2002 Trailblazer
expires, then I'm left with "Bumper-to-Bumper"
contract, which is a "third" party that's not in
my contract with General-Motors but they say
they will "honor-it" but "only" to the point
of having you bring vehicle (or Trailblazer) in,
they keep it for two-days, then tell you
"we can't find a problem with "electrical-
system" so we can't charge your "Bumper-
To-Bumper" insurance, for "something we
can't find, something like this happens next
2-Times or Trailblazer is told to be "brought-
in" to be checked out. then I have problems
with lights in instrument-panel, and inside-roof
lights, I think "Battery" is going I go to "Sears"
"no-Battery" problem, told it's "electrical"
(Have video to follow). Go to get "appraisal"
and see about trading or Trailblazer, "Get a
copy" of "first-owners" (D.M.V.) registration, "send-
in" with my paperwork, then I started
putting things from past (over twelve) years
together, got "all" my paperwork, and medical-
reports, and works from "Car-MAX" together.
When General-Motors, "Authorized" the sale of this
vehicle, they should have "followed-up" and make
sure, they be was no paper-trail "

General Motors;

(I hope someone reads this)

WINDSOR, CT.

Oct. 11th 2002'

Every since I received this vehicle (Trailblazer) on Sept 21st 2002' and have been calling and writing General Motors, I've said in the "past" and I'll say now, you have and are still keep-
ing info about this Trailblazer from me, I'll tell you how sooner or later, I will find out what it is!!' what I don't understand is even-
though "Scranton" did sell me a faulty electrical shocking, broken half working windshield wipers, "Why didn't you just have them fix it? This is a new "USED" Truck, with 21,437-miles on it, I don't understand!!

I have bumper-to-bumper insurance on this truck, they told me three-times they looked and they can't find the problem, how can that be?? I was told I paid for "parts" and "Labor" with the \$2,000.00 Dollars, and I'm getting knowing for my money, or should I say "your money now!!"

P.S.

I Told you people I had "Heart" problems, you cared about as much as Scranton-Chevrolet did.

South Windsor, CT

Sept. 28th 2010

How would you feel, if you went to a "reputable" car dealer, Took a drive in a "Demo" with 13,135-miles on it, and when you went inside for dealer to do paperwork, paperwork, you expect to sign (or put your signature on) is "switched" for another vehicle, that is not a "Demo" you tried out, but a "used" vehicle that has an "electrical-shortage" in Drivers-side door, a Drivers-side-door whose Door-"module" doesn't work all "y" doors or windows, windshield wipers that "shutter", and a "fuse-Box" that's "wired"-up, to you don't know where!! This is what I was "switched" to, after my "Demo" ride. and told, I'm purchasing a New "used" 2002 Trailblazer with only about "11" months on it, (not-a-year-old), and that I'm getting a "Great!!" Deal!! (with 60/3600 warranty) ~~and~~ ~~but~~ ~~change~~ ~~me~~ ~~to~~ ~~2000~~ ~~and~~ ~~without~~ ~~help~~ ~~me~~ ~~at~~ ~~all~~ ~~!!~~ ~~1150~~ ~~61~~

South Windsor, CT


Dec. 3rd 2012

To General Motors:

I've put you peoples names on slips of paper, every since you started calling me back (I never know when you'll call, and you never - write to me) and I just don't know? you don't sound or seem like your "Guilty" of anything; you don't even sound or seem like your not! I know on paper and in my heart you people, (at General Motors) know you took advantage of me, all the times I've talked to you, I know you have finally "figured-out," I am a "minority," of Black "persuasion" and you figure "sooner or later" they'll stop, or run out of people to call or write!" you maybe right, but it will-not-be-today!! "Right-now!" to me its not a matter of just getting my money back, but knowing know-

matter, "How Big you are," The "Bad" things you do, will sooner or later catch-up, to you, and you will pay, one-way or another! Just like being in business, and becoming number "1," with time and hard work and plenty of "effort" it's the only right-thing that could and would happen.

I don't know your names, but I'm sure you know mine, from all the times I write, and call you, and that's all that matters to me, if you say, "we don't know of a Mr.

 " I may not record all your calls, but I keep ^{copy} ~~copy~~ of all the letters I write you.

Stacking Drivers Door, Wippers that "shutter" you, (General Motors) (switched) "SOLD" me 2002 Trailblazer you knew (And-know!) is, (and was) defective!

South Windsor, CT

June 27th 2014

General Motors:

This week I called "Eric" in "Customer Assistance Center" about problem of Trailblazer being "all scratched up" To let him know, I'm thinking of trading in this Trailblazer for another G.M. product.

I've owned "Three" General Motors vehicles in my life, and I've loved them all, because of safety, reliability, and longevity. Now I "purchase" one that "shocks" me, windshield wipers don't work right and now I got "Detained" by "Gen GMS" Chevrolet in East-Hartford, (who has been doing vehicle for almost (6) years, and management knows they messed-up Trailblazer, and General Motors, the "company" will not let them pay for their mistakes, by telling me "we can't get them on the phone", and I haven't heard "anything" since I was told "District-Manager" will get back to me. Still waiting.

July 2nd 2014

Today, "Eric" called me, and says "he wants to help me with my purchase of a "New" vehicle.

He says he will send me a \$500.00 coupon, and that I'm not to say anything to salesman about it until I'm told final cost of vehicle. I thanked him, but I won't believe it until I get it, after all these years, (since 9-21st-07) if they, (the company) can't give the Trailblazer, at least they might help me get another vehicle.

South Windsor, CT

June 28th 2014

General Motors:

Yesterday I went to "Car-Max" for an "Estimate" of what Trailblazer is worth, and to "check-out" other vehicles, (I'll send you paper-work 'copy') of Estimate.

After the "appraisal", and finding out what I could get for Trailblazer. I'm wondering if it's not more beneficial for me to pursue getting what's owed me or taking more-losses.

I can't help but have a ~~bad~~ feeling I'm not getting any help from General Motors, and I think I'm about to do what the "company" wants me to do, I don't know.

July 5th 2014

Thought about purchase of 2012' Buick "Enclave" was told, ① "Very Low mileage for model-year"

② "Auto-Check" from Experian questionable on vehicle history and registration.

③ I should take to D.M.V. ④ Will not purchase vehicle at this time.

Was told their something's about this ^{"business"} ~~business~~ salesman Don't talk about.

This is on 2002' Trailblazer

(1)

South Windsor, CT

June 6th 2014

Seven-Thirty This morning brought Trailblazer in for service like I did for past 6-years, for "Summer Service" New-service dealer Travis did paperwork (very thorough) reminded me, "didn't get Detail-work last year, made appointment for next Friday: 9:AM.

6-13-2014

Brought Trailblazer in for "Detail-work" this morning, "GenGras" Chevrolet gave me ride home, picked me-up about 4:30 P.M. (rainy-day all day long) got to dealership (courtesy) driver and I got out of courtesy vehicle walked-up to "look" at Trailblazer, we saw something manager (Lee) saw looking at Trailblazer, it was "scratched" up on hood, all of drivers-side, and half of back of truck, (right-side had previous scratches on it) "Lee" (manager) said quote "Scratched up the back tailgate Glass too! bring it back Monday and "she" (Detail-manager) will be here and get this fix," Lee said I wouldn't have to pay for it.

6-15-2014

(Sunday morning), Something told me to call my insurance-company, "I did". He came to house early ⁶⁻¹⁶⁻¹⁴ Monday-morning, did an appraisal of damages, told me to find out what they (GenGras) were going to do, before I show them the appraisal.

June 16th 2014

Went to "GenGras" Chevrolet, stood-around 45-minutes, saw "Lee" never spoke to me, Travis comes over, says he's call, text, and paged Detail-Manager, no show. then his phone rings

(2)

he tells me to "Hold-on a minute," they talk, then he gets off phone and tells me "Listen, I'm just a messenger, she says, she'll compound the scratches, but she won't be responsible for the glass". Travis tells "Lee" he walks back in his office and shuts his door. "I'm shocked," nobody tells me anything about what they're going to do. I leave to go where I can call "General Motors".

I call "General Motors" I get Eric, (Customer-Assistance Center) he tells me don't worry Mr. [REDACTED] I'll call the manager, we'll get everything straight, I'll call you back. for three-days, Eric, never-call!! I call him he says, I've been calling Gen-Gen's, but the managers never in. I'm going to have the "District-Manager" call him. Almost a month's gone by, I decided to send "Eric" at General Motors a copy of the appraisal of the damages.

August 27th 2014'

"Franklin" ~~calls~~ calls, says he's received my copy of damages and that he has investigated the Executive-office matter, and feels I got the scratches on the "truck" at another body-shop, and that he was not going to pay this claim

then he hung-up the phone.
you tell me how I could do business at the same place for years, (Detail-work) you take me home, (Courtesy-car) pick me up! (while you have the vehicle) I take the vehicle to another shop?
Every since Sept. 23rd 2002' General Motors, has made it hard for me to get them to do anything Right!!
what are they keeping from me? why! I'll write and call until I run out of lead, or the phone goes Dead!!

South Windsor, CT

02' Trailblazer: Production and (or) Delivery-Date when Trailblazer was delivered to "I don't know who".

Service-Advisor: TRAVIS Cromwell who had 02' Trailblazer "serviced" on June 6th 2014, and had me bring 02' Trailblazer back following week (June 13th Friday, 2014) for "Detail Work".

CUSTOMER #:

GENGRAS

LARGEST SELECTION · BEST PRICE · FRIENDLY SERVICE

guaranteed repairs for life!



INVOICE

585 Connecticut Blvd.
East Hartford, CT 06108
SERVICE PH: (860) 528-2575
FAX: (860) 256-0110
www.gengras.com

all copied

PAGE 1

SOUTH WINDSOR CT

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 33821 TRAVIS CROMWELL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK	02	CHEVROLET TRAILBLAZE	1GNDT13S522 [REDACTED]	[REDACTED]	78829/78829	T6317

DEL. DATE	PROD. DATE	WAR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
25SEP01 IS							
25SEP01 DD	25SEP01		WAIT 06JUN14		VARI	CASH	06JUN14

R.O. OPENED	READY	OPTIONS:
13:00 06JUN14	14:12 06JUN14	ENG:4.2_LITER,_L6,_MFI,_DOHC TRN:A

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER REQUESTS PERFORM A OIL & FILTER SERVICE: DRAIN OIL, REPLACE FILTER, TOP OFF ALL FLUIDS, AND PERFORM A VISUAL INSPECTION
 LOF CUSTOMER REQUESTS PERFORM A OIL & FILTER SERVICE: DRAIN OIL, REPLACE FILTER, TOP OFF ALL FLUIDS, AND PERFORM A VISUAL INSPECTION

11 CPQS			14.00	14.00			
10S 10 % DISCOUNT LABOR			-5.00	-5.00			
7 12345610 OIL		2.40	2.40	16.80			
1 19210337 FILTER KIT		3.95	3.95	3.95			
1 500 39.95 REG OIL		-5.00	-5.00	-5.00			
PARTS:	20.75	LABOR:	14.00	OTHER:	-10.00	TOTAL LINE A:	24.75

78829 TECH PERFORMED SERVICE AS OUTLINED ABOVE

B CUSTOMER REQUESTS ROTATE TIRES & PROGRAM TIRE PRESSURE MONITOR SYSTEM:
 ROT CUSTOMER REQUESTS ROTATE TIRES & PROGRAM TIRE PRESSURE MONITOR SYSTEM:

11 CPQS			19.95	19.95			
PARTS:	0.00	LABOR:	19.95	OTHER:	0.00	TOTAL LINE B:	19.95

78829 TECH PERFORMED SERVICE AS OUTLINED ABOVE

C CUSTOMER STATES PERFORM MULTI POINT INSPECTION
 MPI CUSTOMER STATES PERFORM MULTI POINT INSPECTION

11 CPQS			0.00	0.00			
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

78829 PERFORMED INSPECTION.

D CUSTOMER STATES PERFORM A COMPLIMENTARY WHEEL ALIGNMENT INSPECTION
 CHECK CUSTOMER STATES PERFORM A COMPLIMENTARY WHEEL ALIGNMENT INSPECTION

11 CPQS			0.00	0.00			
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

78829 PERFORMED CHECK.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
ADJUSTMENT	
SUBLET AMOUNT	
SUPPLIES/WASTE DISP.	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



Goodwrench Genuine **GM** Parts

Gengras Chevrolet is always looking for customer feedback. Please feel free to contact Lee at 860-528-2527 or email at lpage@gengras.com

*General Motors (Erick)
866-790-5600 Ex 11045*

Sept. 29th 2014To
Whom:

To all the people I have written to concerning the purchase of the 02' Trailblazer I received from Scranton-Motors, (or Chevrolet) I recently found out that even though "Scranton" "sold" me this vehicle, it was "owned" by "Cam-Rac" inc, who had "permission" from "General Motors," to "sell" vehicle to unsuspecting customers like myself. General Motors/Scranton-Motors (or Chevrolet) Leased vehicle to "Cam-Rac" inc, who had vehicle registered under "Cam-Rac" inc. Since vehicle was "Leased" to "Cam-Rac" inc it had to be leased for at "least" one-year. I was talked into purchasing this "faulty windshield wipping, faulty driverside door, electrically-shocking vehicle after it was switched from the "Demo" I went on the road in with 13,135 on it, for a vehicle I had never seen, ⁽¹⁾ been in, ⁽²⁾ did not know the color of, just told, "It doesn't matter if it has 13 or 21,000-miles on it it's still a new "used" Trailblazer and I would still get balance of factory warranty and a one-year "bumper-to-bumper" warranty in the fourth-year, and I would not have to pay for "parts" or "labor" and I would receive a very "big" discount for the warranty, I was taken into another room and this "Mexican" or ^{"Puerto-} ~~Parts~~-Rican" gentleman, with slick jet-black hair, gave me the price of \$2,000.00 Dollars. The only thing I knew about this Trailblazer, was that it had 21,437-miles on it.

... juring no-ware, with G.M. + SCRANTON.
P.S. "I mean, I was getting know
where with G.M. SCRANTON"

South Windsor, CT

Oct, 18th 2014

Dept. of Motor Vehicles:

860-263-5329; Robin Loya:

Consumer Complaints:

Miss (Mrs.) Loya,

I wrote you in the past con-
cerning an 02' Trailblazer, I purchased
from Scranton/Chev/Motors, (Scranton-Chevrolet)
which has been out of business since 2008'

I went after "Scranton" because they "SOLD"
me this Truck. Since Sept. 23rd 2002' I've
went after them and General-Motors" because
I was getting "shocked" by the Trailblazer,
and neither one would help me. I talked to
you, and I realized I was getting know where.

but I always felt "G.M." was keeping some-
thing from me, and I told them that over
and over. I had an incident in June with
a "Detail Job" they did on 02' Trailblazer
and they refused to fix it or give me money
for damages even after I gave them "estimate"
of what it would cost. I think they felt why
pay for this, when I can't prove its their
fault. I sent you, (Mrs (Miss Robin) paper work of
what I received and what I've been through since
Sept. of 2002' but I really did not know what
I had ^{according-} according to "Car-MAX". I went their
(Car-MAX) in June²⁷ 2014 for an appraisal
on value of 02' Trailblazer, was told what
its worth. Then I went back July 8th 2014'
to send for 2012 "Buick Enclave" they had
in new-Haven (had to ship it to Hartford).

Gave her all my paperwork from purchase
of Trailblazer from Scranton, (now out of business)

and was told, & she did a "Auto Check Vehicle History Report" from Experian and said:

- (1) Very low mileage for model year
- (2) "Auto-Check" questionable on vehicle history and registration.
- (3) We check-out, before we purchase or trade, take Report to D.M.V.

I read over and over the "History-Report" from Experian and then I saw it all.

- (1) General Motors, was well aware of "gawty-electrical" problem with 02' Trailblazer.
- (2) Cam.Rac inc. "Leased" vehicle from G.M. via Schanton Motors, (or Chevrolet) main dealership in Vernon was opened before Windsor dealership.
- (3) Trailblazer was "registered" to Cam.Rac inc., (which is proof of ownership) I'd say for insurance purposes, Cam.Rac inc. had to have "Leased" the Trailblazer for at least (1) year.

Cam.Rac inc. purchased 02' Trailblazer on (with 5-miles on it) Oct. 30th 2001, registered 02' Trailblazer on Oct. 30th 2001.

(4) Please tell me How?, could they (Cam.Rac inc.) have re-registered 02' Trailblazer (17) months later? unless Trailblazer was "Totally-damaged" and rebuilt.!

(5) from Oct 30th 2001-until Sept. 21st 2002' 02' Trailblazer was not, a year-old!! This is why I was told I'm purchasing a "New" "USED" Trailblazer with balance of 3-year warranty, and a (1) year Bumper-to-Bumper warranty for \$2000.00 Dollars.

(6) General Motors had to OK sale of 02' Trailblazer, because it was still under a "lease" contract!! (with them).

(7) With or without G.M. Help, money or favor

switched hands with the selling of this 02' Trailblazer. And Cam. Rac inc. had to lead the way, since "Cam. Rac" inc. had "registration-certificate". Cam. Rac inc. made "copy" of front-face of original-registration gave it to "Scranton" to "use" to sell 02' Trailblazer where they, (Scranton) wrote-down on new-customers (mine) registration all the information, including, "Vin" number and was suppose to "get-rid" of frontfaced "copy" registration. I don't know if it was a mistake on the saleslady's part, or she did it on purpose, but Thank-You.

⑧ Their was "no-need" for "Cam. Rac" inc to make a copy of the registration but if not for making a profit, with me holding the bag. if not for this one-piece of copied registration I would have just purchased a "new" "USED" 02' Trailblazer with 2-month/3,000-mile warranty, with a Third-party Bumper-to-Bumper that doesn't mean a thing.

Thank you Miss (Miss)
Robin Loya,
for reading this.

P.S. In order to get an "official" registration, wouldn't Cam. Rac inc. have to get a temporary one? Temp: in March, takes "two" months to get original one for: 5-29-2002!

They say this vehicle, (Trailblazer) cost over \$5000.00 Dollars! Wrong! Vehicle cost "Well" over \$38,000.00 Dollars! "Big Difference."

South Windsor, CT

July 9th 2014

This is copy, of copy
used to "sell" me 2002 -
Trailblazer, (Front and Back)
I saw this when sales lady
came from back office with
copy of my "insurance-card"
on a piece of copy ~~paper~~^{paper}
and showed me front of
papers, before she sat down
and started writing on "registration
form", I had to sign my
signature on, included here.

received this paper, in "Home"
packet "folder", I received
from "CAR-MAX", when I
wanted to "TRADE" Trailblazer,
received "auto" and "Home" packets
from SCRANTON-CHEVROLET, at "Track"
purchase on Sept. 21ST 2002.

South Windsor, CT

10-18-2014

Conn. Dept of Motor Vehicles:

Robin Loya:

I don't know if this is legal, but this is "exact" copy of copy used to sell me 2002 Trailblazer, "Front and Back" of "paper".

Tell me something MA'm, would you give-up, after being "Ripped off" for over \$38,000.00? I'm the last one who should be told about how much Time, has past!! I'm going to pursue this until I get a final resolution,

fake "Cam Rac" iwc registration, and "Temporary" Identification Card, sent to "ATTN: of Mickey" were ~~folded~~ up, and placed in my Home folder Then given to me with keys, 8:45 PM on Sept. 21st 2002

pv 5632
4811



STATE OF CONNECTICUT
DEPARTMENT OF MOTOR VEHICLES
On the Web at <http://dmvct.org>

MOTOR VEHICLE REGISTRATION CERTIFICATE
THIS CERTIFICATE TO BE CARRIED IN THE VEHICLE AT ALL TIMES

MARKER NO.	EXP. DATE	CURRENT TAX TOWN		
[REDACTED]	06/15/04	155 WEST HARTFORD		
MAKE	MODEL	YR	BODY STYLE	TITLE
CHEV	TRL	02	ST WAG	Y
VEHICLE IDENTIFICATION NUMBER		COLOR		
1GNDT13S522 [REDACTED]		BLACK		
GROSS WEIGHT	LIGHT WEIGHT	AXLES	STAND CAP.	SEAT. CAP.

PASSENGER

what did you use
to register vehicle?

CAMRAC INC
8 ELLA GRASSO TPKE
WINDSOR LOCKS CT 06096-1015

CARRAC-National Enterprise
860-683-2426 (WINDSOR)
683 05/29/02 805
manager: Ashley

Amy J. DeFulge
COMMISSIONER OF MOTOR VEHICLES

80.00 00040 11711
PLATES ISSUED

APPLY the enclosed EXPIRATION-DATE STICKER to the REAR PLATE on your vehicle. Remove loose stickers before applying the new one. APPLY the new sticker to the right of the word "CONNECTICUT" over any old stickers. The new sticker may be applied immediately, but must be applied no later than midnight of the day your previous registration expires.

IF YOU CHANGE YOUR ADDRESS, the DMV must be notified of the change within 48 hours. A change of address postcard is included with the new sticker. You must provide both your new and old address when notifying the DMV of an address change. You must also print your new address on this certificate in the designated area on the reverse of this form, but do not return this certificate.

WRITTEN SIGNATURE(S) OF REGISTRANT(S) HERE

CAR MAN: Pretty New registration!
current: 14 months after

Please sign this certificate in the space indicated for signature(s) of registrant(s) to attest to the information contained therein. KEEP THIS CERTIFICATE IN YOUR VEHICLE.

CAMRAC INC / Enterprise
8 ELLA GRASSO TPKE
WINDSOR LOCKS CT 06096-1015

*moved to 153 Rainbow Road
East Granby*

This registration placed in my micky folder by [signature]

*Oct 11, 2002
Returned Truck would pay transfer fee and lose my extra warranty insurance money; call General Motors*



IF YOU SELL, TRANSFER, OR JUNK THIS VEHICLE:

→ Complete the area on the reverse of this certificate and cancel your registration by returning both the upper part of this certificate and your plate(s) to any DMV branch office. Until you do so, your vehicle is subject to property tax assessment in the town of record for this vehicle. To transfer the plate(s) to ANOTHER VEHICLE, bring only the upper part this certificate to DMV when you register that vehicle.

→ Complete and detach BILL OF SALE below and present to new owner together with title to the vehicle.

BILL OF SALE (for use if you sell this vehicle)

MAKE	MODEL	YR	BODY STYLE	TITLE
CHEV	TRL	02	ST WAG	Y
VEHICLE IDENTIFICATION NUMBER		COLOR		
1GNDT13S522 [REDACTED]		BLACK		
OWNER(S) OF RECORD - SELLER(S)				

CAMRAC INC
8 ELLA GRASSO TPKE
WINDSOR LOCKS CT 06096-1015



SELLING PRICE	THE OWNER (SELLER) OF THIS MOTOR VEHICLE DESCRIBED AT LEFT HEREBY TRANSFERS TO THE PURCHASER THE DESCRIBED MOTOR VEHICLE IN CONSIDERATION OF THE AMOUNT (SELLING PRICE) ENTERED AT LEFT, RECEIPT HEREBY ACKNOWLEDGED.
\$	
NAME OF BUYER	
ADDRESS OF BUYER	
I DECLARE UNDER PENALTY OF FALSE STATEMENT THAT THE INFORMATION FURNISHED IS TRUE AND COMPLETE TO THE BEST OF MY KNOWLEDGE.	
SIGNATURE(S) OF SELLER(S)	DATE

TO NEW OWNER:

TO OBTAIN A REGISTRATION/TITLE IN YOUR NAME, PRESENT THIS BILL OF SALE TO DMV TOGETHER WITH THE TITLE SIGNED OVER TO YOU.



Attn: Mickey

TEMPORARY IDENTIFICATION CARD

Connecticut Insurance Card issued Pursuant to Connecticut Law

- Allstate Insurance Company
- Allstate Indemnity Company

POLICY OR BINDER NUMBER

[Redacted]

EFFECTIVE DATE

9-24-02

This card expires 60 days after the Effective Date shown.

YEAR MAKE

2002 Trailblazer

VEHICLE IDENTIFICATION NUMBER

1GNDT135522 [Redacted]

NAME OF THE INSURED

[Redacted]

NAME OF AGENCY OR OFFICE ISSUING THIS CARD

Allstate

[Signature]
Print Name of Agent or Authorized Representative

[Signature]
Signature of Agent or Authorized Representative

860-683-1221
Phone

U98723

ANY ALTERATION WILL VOID THIS CARD

(1)

South Windsor, CT

Oct. 18th 2014

General Motors,

Miss (Mrs) BARRA:

I've been doing a little investigating of my own, since I last had written you, and was put off by one of your "subjects".

General Motors, was well aware of everything that transpired from the start, because (they) you, authorize the sale of the 2002 Trailblazer from the start! I never realized I had the information "right-in-my-hands" in writing from "Car Max" (which I had already sent you a copy of) which was the "Vehicle Report" from "Experian", I received when I went for an "Appraisal" on 02' Trailblazer, that "Eric" offered to give me a \$500.00 coupon for, if I fell into trap of giving him my, "Date of Birth" which I saw as a form of "Agreement" on anything I had (or had not) written or said. when he later took-back the "offer" I knew then, that he had NO! intention of "honoring" it. this is what I "found-out" in "writing and material" evidence. (maybe "little" off in who did what)

- (1) General Motors "Authorized" sale (with help of scranton-motors (or chevrolet) with their Leasing "Dealership"
- (2) "Cam Rac inc" was under "lease" for at least (1) one-year, from General Motors/scranton motors (or chevrolet), 02' Trailblazer was leased on Oct. 30th 2001' with at least "5" five-mile on odometer and "registered" on same day.
- (3) 02' Trailblazer, was also re-registered on May 29th 2002', this means, 02 Trailblazer had to have,

(2)

Temporary
a ~~Temporary~~ registration in March of 2002 in order to have an "official" motor-vehicle registration on May 29th 2002, what happened to "First" motor-vehicle registration I would say was ~~Temporary~~ ^{Temporary} received on Oct 30th 2001 (wait 2 mos.) ~~would-be in 2001~~ and "official registration" received in late December of 2001, with an Expiration Date of 2003!!

(4) From time "Cam Rac inc" purchased 02' Trailblazer, (with 5-miles-on-it) Oct, 30th 2001' until same 02' Trailblazer was "switched" and "sold" to unsuspecting "customer" (myself) on Sept. 21st 2002, Trailblazer was-not-a-year old (or in service). General Motors had to give ~~them~~ "Authorization" for 02' Trailblazer to be sold, because they (General Motors) knew of "Electrical problems in Door (Drivers-Side, front-Door) and of faulty windshield wipers.

(5) I also think "with or without General Motors knowledge," Cam Rac inc. had a "Deal" with "Scranton" motors (or chevrolet) to "sell" 02' Trailblazer for as much of a "profit" as "they" could get.

"Cam Rac inc" gave "Scranton" (no longer in business) the "Face" ^{registration} copy of 02' Trailblazer along with vehicle's "sell" knowing all they (Scranton) needed was vehicle information, V.I.N. Number and my (customer) "signature" on "my" new registration to make it legal. After this was done, Scranton had to pay Cam Rac, inc. "off" in "monetary or favoritism," in order to get the "original" D.M.V. certificate, to take to Motor-Vehicles in order to "register" new ownership, to "New" "unsuspecting" owner.

(3)

"phony"

if "front-page" copy of "Cam. Review's"
D.M.V. registration had not been placed in my "Home"
envelope from scranton-motors (or chevrolet), I would
never had known when I went in July 2014 to
"Trade" 02' Trailblazer that General Motors, had
been behind "whole" problem, all they had to do was
"fix it" or say "we are aware of problem and will
handle, A.S.A.P." Let's SEE:

- ① Made sure (or knew) 02' Trailblazer was mechanically sound and I could drive, so "gave" to scranton to "sell".
- ② General Motors, did not care that 02' Trailblazer could "shock" you to death this is why 2-month/3,000-mile warranty was "checked-off," after ^{my} "signature" on contract.
- ③ This is why General Motors, (Eric, Franklin, and all others kept "forcing-me" back to the "Dealers" at "scranton" during first 2 or 3 months I complained of problems with 02' Trailblazer, General Motors wanted warranty to expire, so they could keep "brushing" me "off," until all they had to say was, "sorry we will look into it," "we looked" into problem of "Detail" work, and feel, you took truck to some other shop, even after you have "worked" and "Detailed" vehicle for last (6) six-years, and knew there was only "right" side, of rear of truck that "kids" had scratched-up "12" years before I ever brought Trailblazer to Gen. GM's chevrolet. Everytime you do (or did) Detail-work, you took me home, (courtesy-car) and picked me up and brought me back to get 02' Trailblazer "Courtesy-Car" picks me up after "Detail" on June 13th 2014 (a Friday) you, Franklin, then tell me "you took vehicle to ~~another~~ ^{another} shop, to get scratches, After 2-month/3000-mile warranty expired, (I never knew of) My Service Got Worst!!

(4)

I'm also sending you "partial paperwork" of medical-records "before and after" purchase of 02' Trailblazer.

Miss (Mrs) BARR, Please tell me something, on Aug. 8th 2014, [redacted] "Evening-News (at 6:30 p.m.) reported that G.M. says they have "twice" had a "recall" on the 02' Trailblazer's "Drivers-side" "Control-Module," for "7" seven models of G.M. S.U.V.'s ^{to} be parked outside because of fire hazards and "Electrical-shorts," This was same time G.M. said they "recall" 203,115 Saturn VUE (2002-2004) "because "keys" can fall out to cause accidents, out of 185,000 S.U.V. recalls I guess I'm about one of only one's never got one in October. Tell me something, the first-two recalls, were they "Before" I first announced my problems with "Door-Control-module" on Sept. 23rd 2002' or after you (G.M.) ^{announced} ~~announced~~ the recall "before" Aug. 8th 2014'.

I never got a "recall" for my "Drivers-side-Door switch" but I got one I think in 2005' for my "Windshield-wipers" but nothing was done.

I've sent "Paperwork" to "CamRoc Inc," [redacted]

maybe now they will write me back, or call.

4

At the present time, since I was told by General Motors, quote, "Too much time has past since this incident" I was told there is no statute of limitations on what you people did to me, as long as I can show proof and for time that has transpired.

At present-time I am waiting for my medical-records, that will show that since 1995, I was detected to have a very bad Heart and for eight years it was EKG's and Test, for one year I was on Nitro-Glycerin Tablets. This was before I received this switched truck. After truck purchase, I had Heart-enlargements, murmurs, and rapid palpitations, up until March 4th 2014 I had to have an I.C.P. Defibrillator placed in my chest. I sent you a copy of my of my Heart-card I have to keep At all times.

I also sent you card I have to keep for knee-replacements. First-time done, replaced knees with plastic, second-time done, metal replacement when I get "shocked" from driverside door right-knee swells-up. Now my right knee is "larger" than my left knee, I try to walk a half a street-block, right-knee swells-up, almost double in size as my left knee. I can't go through any-place, with detectors, without something going off, after a while it begins to bother you. "Metal in my Chest", "Metal in my Legs".

"How can a new "USED" car, not even a year old, with 21,497-mile on it, be guaranteed for just 2-months/or 3,000 mile" That's lowest warranty in Connecticut,

New Yorks is 1-month/or 1500-miles, That's "NOT" NOT a NEW USED VEHICLE!

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.

Olender's Body Shop, Inc.

704 Talcottville Road

Vernon, CT 06066

(860)-875-2517 Fax: (860)-871-9626

Date: 6/24/2014

Time: 11:01:22AM

Original Page 1 of 1

<p>██████████ SOUTH WINDSOR, CT ██████████</p> <p>Home: ██████████ Work: ██████████ Cell/Fax: ██████████ Est.: Dan Mathiau Scheduled: ██████████</p> <p style="text-align: right;">Arrival: 6/23/2014</p>	<p>Make: 2002 Chevrolet Model: TRAILBLAZER 4X4 LS Style: 4D UTV License: ██████████ Color: BLK VIN: 1GNDT13S522 ██████████ Miles In: Miles Out: Hat No.: Unit No.:</p>	<p>CUSTOMER PAY</p> <p>Adjuster: Ins. Co. Phone (860) - x Claim #: Date of Loss: Source:</p>
---	---	--

*** Thank you for coming to our shop for your repairs. ***

Line	Line Items	Price	Labor	Paint	Other
C 1	Repr DIAG WINDOW SWITCH PROBLEM DRIVERS DOOR		1.0 B		
C 2	Repr LOOK UNDER CAR FOR LOOSE SHIELDS		0.5 B		
Totals		Total \$			
	Labor, Body (B) 1.5 @ \$56.00	84.00			
	Labor Total	84.00			
	Subtotal	84.00			
	Labor Tax (Rate =6.350%)	5.33			
	Total	89.33			
	Customer Due	89.33			

I hereby authorize the above repair work to be done along with necessary materials. You and your employees may operate vehicle for purposes of testing, inspection or delivery at my own risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

SIGNED X _____ DATE _____

Drivers (Door) side; makes "click, click" noise in drivers-door when engine-key is turned on (and off), in 2002 Trailblazer (S.U.V.).



125 Poquonock Ave. - P.O. Box 565
 WINDSOR, CT 06095
 (860) 688-3696
 Email us at friends@scrantonchevrolet.com
 Visit us at www.scrantonchevrolet.com

CUSTOMER NO.	ADVISOR JOSEPH RASKAUSKAS	TAG NO. 116 494	INVOICE DATE 05/10/07	INVOICE NO.
WINDSOR, CT	LABOR RATE	LICENSE NO.	MILEAGE 44,076	COLOR BLACK/
	YEAR / MAKE / MODEL 02/CHEVROLET TRUCK/TRAILBLAZER/4 DOOR	DELIVERY DATE 09/21/02	DELIVERY MILES 21,437	STOCK NO.
	VEHICLE I.D. NO. 1 G N D T 1 3 S 5 2 2	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/08/07	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 44078

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	TOTAL
J# 1 04CVZZ3K 3000 SERVICE INTERV 3000 SERVICE INTERVAL DUE BY TIME/MILEAGE OIL AND FILTER SERVICE, LUBRICATE FRONT END, CHECK AND TOP OFF ALL FLUID LEVELS, INSPECT ALL DRIVE BELTS AND HOSES, LUBRICATE LOCKS, HINGES AND LATCHES, INSPECT CV JOINTS AND BOOTS, INSPECT FRONT END COMPONENTS, CHECK TIRE WEAR AND PRESSURE, LUBRICATE DRIVE LINE, CHECK ALL EXTERIOR LIGHTING NOTE: EXCLUDES CORVETTES AND DIESELS			TECH(S): 81		10.26
PARTS					
JOB # 1	1	89017342	FILTER 1.836	5.99	5.99
				JOB # 1 TOTAL PARTS	5.99
				JOB # 1 TOTAL LABOR & PARTS	16.25
J# 2+05CVZZRELFR RELINE FT/REAR BRKS FRONT AND REAR BRAKE PADS WORN REPLACE FRONT BRAKE PADS, MACHINE FRONT BRAKE ROTORS REPLACE REAR BRAKE PADS, MACHINE REAR BRAKE ROTORS			TECH(S): 81		380.00
PARTS					
JOB # 2	1	88964423	PAD KIT 5.017	97.00	97.00
JOB # 2	1	19149111	PAD KIT 5.017	97.00	97.00
				JOB # 2 TOTAL PARTS	194.00
				JOB # 2 TOTAL LABOR & PARTS	574.00
J# 3+04CVZZBGC COOLRED FLUSH/DEX-COOL PERFORM COOLANT FLUSH/RED COOLANT DUE BY TIME AND/OR MILEAGE OR BY FLUID CONDITION COMPLETE COOLANT FLUSH/RED COOLANT			TECH(S): 81		65.95
PARTS					
JOB # 3	1	PKRED	DEXCOOL FLUSH KIT	54.83	54.83
JOB # 3	2	12346290	COOLANT 8.800	****	****
JOB # 3	1	KIT5901	BG COOLAN	****	****
				JOB # 3 TOTAL PARTS	54.83
				JOB # 3 TOTAL LABOR & PARTS	120.78
J# 4+03CVZZ24A REPLACE FUEL FILTER REPLACE FUEL FILTER - EFI TYPE TIME OR MILEAGE REQUIREMENT REPLACED FUEL FILTER			TECH(S): 81		47.50
PARTS					
JOB # 4	1	88983068	FILTER 3.890	26.99	26.99
				JOB # 4 TOTAL PARTS	26.99
				JOB # 4 TOTAL LABOR & PARTS	74.49
J# 5+90CVZ DETAIL			TECH(S): 81		80.00



Mick Olender, Managing Partner, is always looking for customer feedback. Please feel free to contact Mick at (860) 688-3696 or Mick@scrantonchevrolet.com

Mick Olender



125 Poquonock Ave. - P.O. Box 565
WINDSOR, CT 06095
(860) 688-3696

Email us at: friends@olenderchevrolet.com
Visit us at: www.olenderchevrolet.com

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
[REDACTED]	JOSEPH RASKAUSKAS	116 858	04/21/08	[REDACTED]
WINDSOR, CT	LABOR RATE	LICENSE NO.	MILEAGE	COLOR
			49,938	BLACK/
	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES	
	02/CHEVROLET TRUCK/TRAILBLAZER/4 DOOR	09/21/02	21,437	
	VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE	
	1 G N D T 1 3 S 5 2 2			
	F.T.E. NO.	P.O. NO.	R.O. DATE	
			04/21/08	
COMMENTS				MO: 49940

MISC	CODE	DESCRIPTION	CONTROL NO	TOTAL - GOG
JOB # A	HGW	SHOP SUPPLIES		12.15
JOB # A	SS	SHOP SUP/HAZ WASTE		
TOTAL - MISC				3.20
TOTAL - MISC				2.86
TOTAL - MISC				6.06

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$406.00 (+TAX)

COMMENTS-----
DROP

TOTALS-----

* NEXT RECOMMENDED SERVICE: *
* 07/21/2008 / 51212 MI 03CVZZ3A LEVEL B (CAR) *

THANK YOU FOR ALLOWING US THE OPPORTUNITY TO SERVICE YOUR VEHICLE. SHOULD YOU HAVE ANY QUESTIONS REGARDING THE REPAIRS PERFORMED PLEASE CONTACT US.

DAVE MCCARTHY - SERVICE MANAGER
JOE RASKAUSKAS - SERVICE CONSULTANT
ANTHONY GRIMSLEY - SERVICE CONSULTANT
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIMITED LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS

TOTAL LABOR....	262.76
TOTAL PARTS....	101.19
TOTAL SUBLET...	0.00
TOTAL G.O.G....	12.15
TOTAL MISC CHG.	6.06
TOTAL MISC DISC	0.00
TOTAL TAX.....	22.93
TOTAL INVOICE \$	405.09

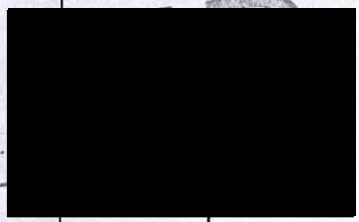
YOU WILL BE RECEIVING A SURVEY FROM CHEVROLET. IF FOR ANY REASON YOU ARE NOT "COMPLETELY SATISFIED" PLEASE CONTACT DAVID MCCARTHY AT 860-688-3696/800-229-3696
*****THANK-YOU FOR YOUR BUSINESS*****



CUSTOMER SIGNATURE

changed oils in motor and differential, say nothing can be done about shocks in Drivers-side Door

P
CK. NO.
DATE



Mick Olender is always looking for customer feedback. Please feel free to contact Mick at (860) 688-3696 or Mick@olenderchevrolet.com

GENGRAS CHEVROLET INC.
585 CONNECTICUT BLVD
E HARTFORD, CT 06108

GENGRAS CHEVROLET, INC.

585 CONNECTICUT BLVD. • EAST HARTFORD, CT 06108

SERVICE (860) 528-2575

PARTS (860) 528-2570 SALES (860) 528-1554

TERMINAL ID:
MERCHANT #:

NO7086107
6071030149467

SALE
BATCH: 001521
DATE: JUL 22, 10
SQ: 011

INVOICE: 050845
TIME: 10:23
AUTH ID: 002540

CELL: [REDACTED]

TOTAL \$120.53

ALL SALES ARE FINAL

CUSTOMER COPY

ADVISOR JEREMY KRASIJ	28315	TAG NO. 976	INVOICE DATE 07/22/10	[REDACTED]
LABOR RATE	[REDACTED]	MILEAGE 60,710	COLOR BLACK/	STOCK NO.
VEHICLE MAKE/MODEL 02/CHEVROLET TRUCK/TRAILBLAZER/4 DOO			DELIVERY DATE 09/25/01	DELIVERY MILES
VEHICLE I.D. NO. 1 G N D T 1 3 S 5 2 2			SELLING DEALER NO.	PRODUCTION DATE 09/25/01
F.T.E. NO.	P.O. NO.		R.O. 07/22/10	
PHONE	COMMENTS			MO: 60710

LABOR & PARTS
J# 1 22CVZBLB BULBS TECH(S):28734 48.50
CUSTOMER STATES RIGHT SIDE HEADLAMP HARNESS IS BURNT. CHECK AND ADVISE
FOUND BURN LOW BEAM BULB AND CONNECTOR.NEED REPLACE LOW BEAM BULB AND CONNECTOR
REPLACED RIGHT SIDE LIGHT BULB AND CONNECTOR.OK NOW.

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST	PRICE	UNIT	PRICE	
JOB # 1	1		88988700	CONNECTOR 2.727		34.92		34.92	34.92
JOB # 1	1		1999366	BULB 2.727		24.36		24.36	24.36
JOB # 1 TOTAL PARTS									59.28
JOB # 1 TOTAL LABOR & PARTS									107.78

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A SS SHOP SUPPLIES / HAZ WASTE 5.93
TOTAL - MISC 5.93

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$121.00 (+TAX)

COMMENTS-----
WAITER

TOTALS-----

All repairs performed with GM replacement parts are backed with a 12 Month/12,000 Mile warranty (whichever comes first) unless otherwise noted. Repairs performed with aftermarket or used components vary according to the supplier. Please check with your service advisor if you have any questions regarding the applicable warranty.	TOTAL LABOR....	48.50
	TOTAL PARTS....	59.28
	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG....	5.93
	TOTAL MISC DISC....	0.00
	TOTAL TAX.....	6.82
TOTAL INVOICE \$		120.53

The employees at Gengras Chevrolet would like to Thank You for your ongoing business. We will always strive for 100% COMPLETE SATISFACTION. If you are not completely satisfied, please contact Lee Page, Service Manager, at 860-528-2575

THANKS AGAIN FOR YOUR BUSINESS
WE'RE ON THE WEB!! Vist our web site-www.gengras.com

CUSTOMER SIGNATURE _____



THE FEELING IS GENUINE

Gengras Chevrolet is always looking for customer feedback.

Please feel free to contact Lee at 860-528-2575 or email at lpage@gengras.com

Estimate of Record

2002 CHEV TRAILBLAZER 4X4 LS 4D UTV 6-4.2L-FI Black

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			134.00
Body Labor	12.2 hrs @	\$ 52.00 /hr	634.40
Paint Labor	7.6 hrs @	\$ 52.00 /hr	395.20
Paint Supplies	7.6 hrs @	\$ 24.00 /hr	182.40
Subtotal			1,346.00
Sales Tax	\$ 1,346.00 @	6.3500 %	85.47
Total Cost of Repairs			1,431.47
Deductible			500.00
Total Adjustments			500.00
Net Cost of Repairs			931.47

NOTICE: YOU HAVE THE RIGHT TO CHOOSE THE LICENSED REPAIR SHOP WHERE THE DAMAGE TO YOUR MOTOR VEHICLE WILL BE REPAIRED.

called:
Erick
General Motors
866-790-5600
EXT 11045
Says he called "Lee" Gengras Chevy
where truck detained no answers, says
he will have district manager call Gengras
6-16-2014 until present, I called ERV
no returned call from G. Motors.
This is appraisal of damages done
at Gengras Chevy on 6-13-2014

Estimate of Record

2002 CHEV TRAILBLAZER 4X4 LS 4D UTV 6-4.2L-FI Black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint	
1		HOOD						
2	*	Rpr Hood Chevrolet	12478013			2.0	2.8	
3		Add for Clear Coat					1.1	
4	#	R&I Hood Bug shield				0.5		
5	#	Exterior Veh detail/BUFF		1		2.0		
6		FRONT DOOR						
7	*	Rpr RT Door shell	88937089			1.0	2.4	
8		Overlap Major Non-Adj. Panel					-0.2	
9		Add for Clear Coat					0.4	
10		R&I RT Mirror assy w/o power	15789781			0.3		
11		R&I RT Handle, outside black	15291304			0.4		
12		R&I RT R&I trim panel	15085536			0.6		
13		R&I RT R&I side mldg	15020817			0.3		
14		R&I RT Belt w/strip	25864094			0.3		
15		LIFT GATE						
16	*	Repl <u>LKQ Lift gate glass GM, w/ rear defogger tinted +25%</u>	10594	1	125.00	1.0		
17	*	Rpr Lift gate NOTE: partial refinish for left side only	89025440			1.0	1.1	
18		Overlap Major Non-Adj. Panel					-0.2	
19		Add for Clear Coat					0.2	
20	*	R&I Nameplate "TRAILBLAZER"	15185682			0.2		
21	*	R&I License pocket	88980652			0.7		
22	*	R&I Nameplate "CHEVROLET"	15187111			0.2		
23	#	Cover Auto		2	6.00	0.4		
24	#	Remove Old Adhesives		1		0.3		
25	#	Hazardous Waste		1	3.00			
26	#	Prep LKQ Parts		1		0.5		
27	#	Tint		1		0.5		
SUBTOTALS						134.00	12.2	7.6

NOTES

Estimate Notes:
 No supplements without prior approval

Prior Damage Notes:
 rt side liftgate, rt 1/4 panel, rt fender+ bumper
 numerous dents/dings

AMICA MUTUAL INSURANCE COMPANY

all
copied

Hartford Regional CED
PO Box 9690
Providence, RI 02940
Phone: (800) 652-6422 x21374
Fax: (866) 934-3790

Claim #:
Workfile ID:



Estimate of Record

Written By: AJAY MATHEW, License Number: CT2228372, 6/16/2014 11:34:17 AM
Adjuster: Kohs, Robin, (800) 652-6422 x35309 Business

Insured: [REDACTED] Policy #: [REDACTED] Claim #: [REDACTED]
Type of Loss: Comprehensive Date of Loss: 06/13/2014 12:00 PM Days to Repair: 5
Point of Impact: 29 Vandalized Deductible: 500.00

Owner: [REDACTED] **Inspection Location:** [REDACTED] **Appraiser Information:** Amathew@amica.com (860) 462-0840 **Repair Facility:** [REDACTED]
South Windsor, CT [REDACTED] Other [REDACTED]
[REDACTED] Other

VEHICLE

Year: 2002 Color: Black Int: License: [REDACTED] Production Date:
Make: CHEV Body Style: 4D UTV State: CT Odometer: 79071
Model: TRAILBLAZER Engine: 6-4.2L-FI VIN: 1GNDDT13S522 [REDACTED] Condition: Good
4X4 LS

TRANSMISSION

Automatic Transmission
Overdrive
4 Wheel Drive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks

DECOR

Dual Mirrors
Privacy Glass

Console/Storage

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Rear Window Wiper

RADIO

AM Radio
FM Radio
Stereo
Search/Seek
CD Player

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags

ROOF

Luggage/Roof Rack

SEATS

Cloth Seats
Bucket Seats
Reclining/Lounge Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

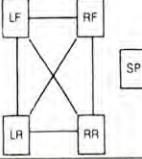
Clear Coat Paint

TRUCK

Rear Step Bumper
Trailer Hitch
Trailer Package
Power Trunk/Gate Release

"Detail"
Estimate

EPA Number: Facility Number: R1922

NAME: [REDACTED]	TAG #	INITIAL ESTIMATE	REVISED ESTIMATE	PHONE AUTHORIZATION	REF. NUM.
ADD: SOUTH WINDSOR, CT [REDACTED]	YEAR/MAKE/MODEL 2002 CHEVROLET TRUCK TRAILBLAZER 6-256 4.2L DOHC	PARTS \$0.00			[REDACTED]
PRI: [REDACTED]	LICENSE # [REDACTED]	LABOR \$0.00		APPROVED BY:	CREATED BY: 800607
SEC: [REDACTED]	COLOR Black	OTHER \$0.00		CONTACTED BY:	INVOICED BY: 800607
TIRE INSTALLATION INSTRUCTIONS	V.I.N. 1GNDT13S522 [REDACTED]	TAX \$0.00			
	LOCATION FRONT	TOTAL \$0.00			
	ODOMETER IN 79093				
	ODOMETER OUT				
	TIME IN 06/16/2014 01:30 PM	DATE/TIME OF ESTIMATE 06/16/2014 01:30 PM	DATE/TIME REVISED	NUMBER CALLED:	LOCAL PURCHASE PO NUMBER: [REDACTED]
	TIME OUT 06/16/2014 02:45 PM			DATE / TIME CALLED:	
	PROMISED TIME 06/16/2014 02:30 PM	WAITING			
AIR PRESSURE FRONT / REAR SEE COMMENTS BELOW	WHL. TORQUE SPECIFICATION YLW/100 - ALL O.E. APPLICATIONS	See reverse for important warranty terms and other information.			

COMMENTS/REQUESTS OR ALTERNATE CONTACTS:
CHECK BATTERY. RADIO CUTS OUT, HALF OF DASH LIGHTS ARE WORKING. BATTERY AND ALTERNATOR IS GOOD HAS ELECTRICAL PROBLEM

WORK AUTHORIZED BY:
X

QTY	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EACH	TOTAL	TECH	CSA
1	LB 19042001	UNDERHOOD, COURTESY CK	\$0.00	\$0.00 T	855254	800607

SEARS VALUES YOUR FEEDBACK!

We hope we lived up to your expectations. Please let us know at WWW.SEARSAUTOFEEDBACK.COM

Esperamos haber sobrepasado sus expectativas. Haganos saber en WWW.SEARSAUTOFEEDBACK.COM

RETAIN FOR COMPARISON WITH MONTHLY STATEMENT OR FOR RETURN OR EXCHANGE	
Parts Subtotal:	\$0.00
Labor Subtotal:	\$0.00
Reductions Subtotal:	\$0.00
Subtotal:	\$0.00
Tax:	\$0.00
Total:	\$0.00
Cash Tended:	\$0.00
Visit us at SYWR.com	
SALESCHECK # 066730657917	


ITEM / WARRANTY INFORMATION / LABOR DETAILS / COMMENTS
Aftermarket TPMS Available. Verify TPMS.

ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

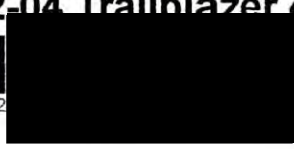
Size	PSI	Torque	Vehicle Description	Size	PSI	Torque	Vehicle Description
P245/65R17	30/35	YLW/100	Trailblazer EXT; LT; 6200-6400 lbs.; 129 in.	P245/65R17	30/35	YLW/100	Trailblazer EXT; North Face; 6200-6400 lbs.; 129 in.
P245/65R17	32/32	YLW/100	Trailblazer; LTZ; 5550-5750 lbs.; 113 in.	P245/65R17	32/32	YLW/100	Trailblazer; North Face; 5550-5750 lbs.; 113 in.
P245/70R16	32/32	YLW/100	Trailblazer; LS; 5550-5750 lbs.; 113 in.	P245/70R16	32/32	YLW/100	Trailblazer; LT; 5550-5750 lbs.; 113 in.

plus, one
DVD Tape on one
Electrical-Problem



6/16/14 1:47 PM

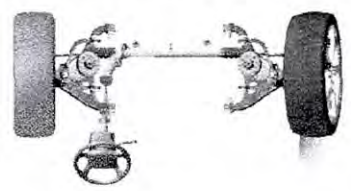
Chevrolet 2002-04 Trailblazer 4X4



Odometer
79093

 **Four Wheel Alignment FAILED**

- Front Total Toe
- Rear Total Toe
- Front Camber
- Rear Camber



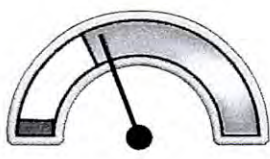
Recommend an all wheel alignment for added tire life, fuel economy and safety.

 **Diagnostic Check PASSED**

- Check Engine Light - OFF
- 0 Trouble Codes are present



 **Battery Health PASSED**



State Of Health
 Measured: 902CCA
 OEM Ref.: 650CCA

Voltage: 12.48V

No Additional Service Needed

Good Battery

South Windsor, CT

Oct. 14, 2002

To General Motors,
or whom-ever I write;

Today I look at some of my papers and I see I signed for either something I didn't understand or I could not read. SCRANTON was closing, was being rushed wanted to come back Monday, was told because of "Big-sale" in Windsor, people will not be there next week. Full-limited 3 year warranty, saleslady crossed out, blurred writing said none or nothing to do with 3-year warranty I'm receiving, "you're covered for 100% parts and labor. Was told "Gap-installment" insurance, covers me if I miss an installment monthly payment for six-years (would make payment if I could not. "Pro-Rated" if I paid off vehicle, "Early," I would get back part of \$550.00 payment. Didn't understand writing on back, signed because I can get money back ~~after~~ paying off truck.

BUYERS GUIDE

IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.

Chrysler TRAILBLAZER 2007 1GNDT35J [REDACTED]
VEHICLE MAKE MODEL YEAR VIN NUMBER

DEALER STOCK NUMBER (Optional)

WARRANTIES FOR THIS VEHICLE:



AS IS-NO WARRANTY

YOU WILL PAY ALL COSTS FOR ANY REPAIRS. The dealer assumes no responsibility for any repairs regardless of any oral statements about the vehicle.



WARRANTY

- FULL LIMITED WARRANTY. The dealer will pay 100 % of the labor and 100 % of the parts for the covered systems that fail during the warranty period. For a full explanation of warranty coverage, exclusions, and the dealer's repair obligations. Under state law, "implied warranties" may give you even more rights.

SYSTEMS COVERED:

THOSE SYSTEMS WHICH RENDER VEHICLE MECHANICALLY OPERATIONAL.

CROSSED-OUT! →
Nothing was circled!
signed 3 yr. warranty
1yr. Bumper-to-Bumper →

DURATION:

~~\$5000 OR MORE BUT LESS THAN \$5000~~

~~THIS MOTOR VEHICLE IS GUARANTEED TO BE MECHANICALLY OPERATIONAL AND SOUND FOR A PERIOD OF 90 DAYS OR 1,500 MILES WHICHEVER PERIOD ENDS FIRST THIS GUARANTEE SHALL INCLUDE THE FULL COST OF BOTH PARTS AND LABOR. ALL LABOR MUST BE PERFORMED IN OUR SHOP. NO OUTSIDE INVOICE FOR REPAIRS CAN BE HONORED BY US.~~

~~\$5000 OR MORE~~

THIS MOTOR VEHICLE IS GUARANTEED TO BE MECHANICALLY OPERATIONAL AND SOUND FOR A PERIOD OF 90 DAYS OR 3,000 MILES WHICHEVER PERIOD ENDS FIRST THIS GUARANTEE SHALL INCLUDE THE FULL COST OF BOTH PARTS AND LABOR. ALL LABOR MUST BE PERFORMED IN OUR SHOP. NO OUTSIDE INVOICE FOR REPAIRS CAN BE HONORED BY US.

- SERVICE CONTRACT. A service contract is available at an extra charge on this vehicle. Ask for details as to coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of the time of sale, state law "implied warranties" may give you additional rights.

PRE PURCHASE INSPECTION: ASK THE DEALER IF YOU MAY HAVE THIS VEHICLE INSPECTED BY YOUR MECHANIC EITHER ON OR OFF THE LOT.

SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur on motor vehicles.



GAP INSTALLMENT SALE CONTRACT/LOAN/LEASE AGREEMENT ADDENDUM

GAP ADDENDUM #



This GAP Agreement Addendum is entered into by and between the Borrower/Lessee (You) and the Lender/Lessor pursuant to the terms and conditions below and on the reverse side.

VEHICLE INFORMATION

M.S.R.P. Year: 25900.00 2002	Inception Date: 09/21/2002 Make: CHEVROLET TRUCK	Term: (Months) Model: 72 TRAILBLAZER	Mileage: 21437
VIN#: 1GNDD13S522 [REDACTED]		Amount Financed/ Capitalized 28348.08	

DEALER INFORMATION

Name: SCRANTON CHEVROLET	Dealer Policy #:	Phone: (860) 688-3696
Address: 125 POQUONOCK AVE.		
City: WINDSOR	State: CT	Zip: 06095

Basic Form Broad Form Broad Form Plus Other ENROLLMENT CHARGE \$ 550.00

LENDING/LEASING INSTITUTION INFORMATION

Name: M&T CREDIT CORP.	Lender/Lessor Policy #:	Phone: (800) 724-6450
Address: 1 FOUNTAIN PLAZA, 4TH FL/LIEN		
City: BUFFALO	State: NY	Zip: 14203-1495

PURCHASER/LESSEE INFORMATION

Name: [REDACTED]	Phone: [REDACTED]
Address: [REDACTED]	
City: WINDSOR	State: CT Zip: [REDACTED]

Installment Sale Contract Loan Lease Other

The borrower/lessee has read this addendum in its entirety, including the reverse, and fully understands its content and acknowledges receipt of a copy thereof. Borrower/lessee further understands that this Addendum is not required in order to obtain financing or to purchase the vehicle. You acknowledge that your participation in this GAP Program is voluntary and not a condition of the installment sale contract/loan/lease. You also acknowledge that if you decide to cancel within 60 days from the date of sale/lease, you will receive full reimbursement of enrollment charge. After 60 days, you will receive a pro rata unused charge or Rule of 78 refund. If you have any questions call or write the Administrator listed below. I desire to purchase GAP.

09/21/2002

[REDACTED] LESSEE DATE

M. V. BSMR 09/21/2002
DEALER/LENDER/LESSOR DATE

[REDACTED] CO-PURCHASER/CO-LESSEE DATE

Program Administrator:
The Evergreen Organization, Inc.
910 Evergreen Lane; P.O. Box 129
Chester Springs, PA 19425
(610) 640-4160

South Windsor, CT

I WAS TOLD TO INITIAL (2)
PARTS, I OKED (Gap-installment -
insurance, and "Bumper-to-Bumper")
Contracts, and initial bottom of
paper "I" circled where it says
"5,600.00 or more", there was
"Nothing" marked or checked here,
when I initialed this paper in
"3" places. I would never sign
for anything "new" (only a little
over 10-months old still New)
that was or is warranted for
60/3,000-miles on it. This is
a "New", used Truck!!

I see on two papers, where my
name or initial, was forged, (I can't
tell if its my name or initial? you
be the judge)



125 Poquonock Ave. P.O. Box 565
WINDSOR, CT 06095

DEAL # 10790 Tel. (860) 688-3696 Fax (860) 688-0163
CUST# N/A 1-800-229-3696

RETAIL PURCHASE ORDER
FOR MOTOR VEHICLE

Date 09/21/2002
Salesman CAPPY

Purchaser's Name [Redacted] Bus. Phone [Redacted]
Address [Redacted] City WINDSOR State CT Zip [Redacted]

Please Enter DEMONSTRATOR USED NEW My Order For 2002 CHEVROLET TRUCK TRAILBLAZER 6 Stock No. [Redacted]
(YEAR & MAKE) Trim LS Color BLACK To Be Delivered On or About 09/21/2002

Ident. No. 16NDT135522 [Redacted] DATE OF BIRTH # [Redacted] THE MILEAGE AS SHOWN ON THE ODOMETER OF THE MOTOR VEHICLE TO BE PURCHASED IS: 21437
BODY TYPE 4 DOOR UTILI SOCIAL SECURITY # [Redacted]

FILL OUT THIS SECTION IF USED CAR OR TRUCK IS TO BE TRADED IN AS PART PAYMENT AND DO WARRANT THE TITLE THERETO TO BE FREE AND CLEAR, EXCEPT FOR THE UNPAID BALANCE, AS SHOWN, AND TO THE BEST OF MY KNOWLEDGE, I THE UNDERSIGNED, STATE THAT THE MILEAGE AS SHOWN ON THE ODOMETER IS THE ACTUAL MILEAGE WHICH THE CAR HAS BEE DRIVEN.

Make & Year Of Used Car Truck Reg. No. Model Cyl. Body Type Color Ident. No. Title No. Allowance \$ N/A Balance Owed \$ N/A To Whom Owed Net Allowance \$ N/A

NO INSURANCE IS INCLUDED IN THIS ORDER
 Enter My Order For Insurance as follows:
 Fire and Theft \$ Collision Amount Deductible Property Damage \$
 Life \$ N/A Accident and Health \$ N/A Auto Medical \$
My Insurance Company is: Address
CT. Insurance I.D. No. [Redacted]
Purchaser's Signature

THIS MOTOR VEHICLE NOT GUARANTEED BY SCRANTON CHEVROLET THIS VEHICLE IS SUBJECT TO A LIMITED WARRANTY OF General Motors Corp. Chevrolet Mtr. Div. FOR _____ MILES OR _____ MONTHS, WHICHEVER OCCURS FIRST. COPY GIVEN TO CUSTOMER.

THIS MOTOR VEHICLE IS GUARANTEED TO BE MECHANICALLY OPERATIONAL AND SOUND FOR A PERIOD OF 30 DAYS OR 1,500 MILES WHICHEVER PERIOD ENDS FIRST. THIS GUARANTEE SHALL INCLUDE THE FULL COST OF BOTH PARTS AND LABOR. ALL LABOR MUST BE PERFORMED IN OUR SHOP. NO OUTSIDE INVOICE FOR REPAIRS CAN BE HONORED BY US.

XX \$5,000 OR MORE THIS MOTOR VEHICLE IS GUARANTEED TO BE MECHANICALLY OPERATIONAL AND SOUND FOR A PERIOD OF 60 DAYS OR 3,000 MILES WHICHEVER PERIOD ENDS FIRST. THIS GUARANTEE SHALL INCLUDE THE FULL COST OF BOTH PARTS AND LABOR. ALL LABOR MUST BE PERFORMED IN OUR SHOP. NO OUTSIDE INVOICE FOR REPAIRS CAN BE HONORED BY US.

Never saw this!! would have never signed!!
PLEASE BRING THE FOLLOWING ITEMS WITH YOU AT TIME OF DELIVERY:

- TITLE ON VEHICLE BEING TRADED
- CURRENT REGISTRATION CERTIFICATE
- INSURANCE CARD (NO FAULT)
- CASH DUE ON CAR \$ _____
- CASH DUE OTHER \$ _____
- TOTAL DUE \$ _____

SIGNED _____ DATE 09/21/2002
 THE INFORMATION YOU SEE ON THE WINDOW FORM, FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

PLEASE FINANCE AS FOLLOWS:
Name of Co. M&T CREDIT CORP.
Contract { 72 At \$ 506.01
Payment { 38932.72 At \$ N/A
First Payment Due OCTOBER 26th 19 2002

I have read the terms and conditions on the back hereof and agree to them as a part of this order the same as if they were printed above my signature. The front and back hereof comprise the entire agreement affecting this order and no other agreement or understanding of any nature concerning same has been made or entered into. I hereby acknowledge receipt of a copy of this order, and certify that I am of legal age. THIS ORDER SHALL NOT BE BINDING UPON THE SELLER UNTIL IT IS ACCEPTED BY ITS AUTHORIZED OFFICER AS SHOWN BY HIS SIGNATURE ON THE ORIGINAL ORDER ON THE FORM BELOW.

Purchaser's Signature: And I have received a copy of this order [Redacted]
Accepted By: SCRANTON CHEVROLET [Redacted] Dealer Recommended By: _____
By: MANAGER [Redacted] (Name and Title) Date 09/21/2002

FINAL PAYMENT CASH OR CERTIFIED CHECK SEE OTHER SIDE FOR ADDITIONAL TERMS AND CONDITIONS

SELLING PRICE OF CAR OR TRUCK	25900.00
EXTRA OR OPTIONAL EQUIPMENT	N/A
GAP INSURANCE	550.00
VIN Etch Service (Option)	179.00
SERVICE CONTRACT	2000.00
Conveyance Fee	289.00
Dealer Conveyance Fee is not payable to the State of CT.	
CASH PRICE	28910.00
SALES TAX	1735.08
LIC.	50.00
REG.	75.00
TRANS.	0.00
TITLE	25.00
LIEN	0.00
1. TOTAL CASH PRICE DELIVERED 30815.08	
2. CASH DOWN PAYMENT	2500.00
DEPOSIT SUBMITTED WITH ORDER	2500.00
CASH ON DELIVERY	N/A
NO REFUND OF DEPOSIT	
3. TRADE-IN	N/A
LESS BALANCE OWING TO	N/A
4. TOTAL DOWN PAYMENT (2+3)	2500.00
5. UNPAID BALANCE OF CASH PRICE (1-4)	28315.08
6. OTHER CHARGES	N/A
INSURANCE	N/A
VENDOR'S SINGLE INTEREST FEE	35.00
7. AMOUNT FINANCED (5+6)	28348.08
8. FINANCE CHARGE* (THE DOLLAR AMOUNT THE CREDIT WILL COST YOU)	8084.64
9. TOTAL OF PAYMENTS (7+8)	36432.72
10. TOTAL SALE PRICE (The total cost of your purchase on credit including your down payment of \$)	38932.72
11. ANNUAL PERCENTAGE RATE %	8.5

1	PLANS See Reverse Side Of Contract For Details	CLAIMS TOLL FREE 1 (800) 334-8358
	<input type="radio"/> A. POWERTRAIN <input checked="" type="checkbox"/> C. EXCLUSIONARY <input type="radio"/> B. COMPREHENSIVE STATED <input type="radio"/> D. WRAP	

2	CHECK DEDUCTIBLE (Deductible amount per visit)	Zero deductible if repairs are performed at the issuing dealer, otherwise the standard deductible will apply.
	<input checked="" type="checkbox"/> \$100 Standard <input type="checkbox"/> \$50	

3	CHECK PLAN TERM & MILEAGE	This contract terminates when the selected term (from date of sale) expires, or when the covered vehicle's odometer exceeds the mileage selected below, whichever occurs first.			
	<table> <tr> <th>TERM (Time Limit)</th> <th>MILEAGE (Mileage Limit)</th> </tr> <tr> <td> <input type="radio"/> 36 Months <input type="radio"/> 48 Months <input type="radio"/> 60 Months <input checked="" type="radio"/> 72 Months <input type="radio"/> _____ OTHER MONTHS </td> <td> <input type="radio"/> 45,000 Miles <input type="radio"/> 60,000 Miles XX <input type="radio"/> 75,000 Miles <input type="radio"/> 85,000 Miles <input checked="" type="radio"/> 100,000 Miles <input type="radio"/> _____ OTHER MILEAGE </td> </tr> </table>	TERM (Time Limit)	MILEAGE (Mileage Limit)	<input type="radio"/> 36 Months <input type="radio"/> 48 Months <input type="radio"/> 60 Months <input checked="" type="radio"/> 72 Months <input type="radio"/> _____ OTHER MONTHS	<input type="radio"/> 45,000 Miles <input type="radio"/> 60,000 Miles XX <input type="radio"/> 75,000 Miles <input type="radio"/> 85,000 Miles <input checked="" type="radio"/> 100,000 Miles <input type="radio"/> _____ OTHER MILEAGE
TERM (Time Limit)	MILEAGE (Mileage Limit)				
<input type="radio"/> 36 Months <input type="radio"/> 48 Months <input type="radio"/> 60 Months <input checked="" type="radio"/> 72 Months <input type="radio"/> _____ OTHER MONTHS	<input type="radio"/> 45,000 Miles <input type="radio"/> 60,000 Miles XX <input type="radio"/> 75,000 Miles <input type="radio"/> 85,000 Miles <input checked="" type="radio"/> 100,000 Miles <input type="radio"/> _____ OTHER MILEAGE				

4 CONTRACT HOLDER'S INFORMATION/COVERED VEHICLE			
CONTRACT HOLDER'S NAME (Last) (First) (Middle Initial)			
ADDRESS TELEPHONE			
CITY		STATE	ZIP
WINDSOR		CT	
YEAR	MAKE	MODEL	VEHICLE IDENTIFICATION NUMBER
2002	CHEVROLET TRUCK	TRAILBLAZER	1GNDT13S522
ISSUE MILEAGE (Odometer reading at Date of Sale)	VEHICLE CLASS (Circle appropriate vehicle class from Rate Chart)		DATE OF SALE (refer to Expiration explanation below)
21437	TRUCK 1 2 3 4 5 6 7		09/21/2002 09/21/2002
CONTRACT LIENHOLDER			VEHICLE SALE PRICE
M&T CREDIT CORP.			\$ 25900.00
ADDRESS			
1 FOUNTAIN PLAZA, 4TH FL/LIEN			
CITY		STATE	ZIP
BUFFALO		NY	14207-1405
SELLING DEALER/LESSOR NAME			
SCRANTON CHEVROLET			
ADDRESS			
125 POQUONOCK AVE.			
CITY		STATE	ZIP
WINDSOR		CT	06095


EXPIRATION: THIS CONTRACT TERMINATES WHEN ONE OF THE FOLLOWING FIRST OCCURS.

- Expiration Date: Contract terminates when selected Term (indicated and defined in Box 3 above), commencing from "Date of Sale," expires at 11:59 p.m. local time on that date.
- Expiration Mileage: Contract terminates when the odometer reads or exceeds the mileage limit checked in Box 3 (above).

5	MANDATORY SURCHARGES (ITEMS MUST BE INDICATED AT TIME OF SALE)
<input type="radio"/> DIESEL <input type="radio"/> V-10 <input type="radio"/> BUSINESS USE <input type="radio"/> DUAL REAR WHEEL (restrictions apply) <input type="radio"/> 4WD/ AWD <input type="radio"/> SUPER/TURBOCHARGER <input type="radio"/> ONE-TON VEHICLES <input type="radio"/> OTHER	

I hereby declare that the above information is correct and acknowledge receipt of Customer Guide and State Guidelines by my signature below.	OFFICIAL USE	SERVICE CONTRACT PRICE \$ 2000
--	--------------	-----------------------------------

I, the Contract Holder, apply to the Named Selling Dealer for a Vehicle Service Contract ("Contract") covering the above described

I never
signed
this!!


Check my initials and signature,
on all my signed documents.
[REDACTED]

I, never signed "Bumper-To-
Bumper," contract!!
[REDACTED]

Forged-Signature!!

How did this go into effect in March, of 02' when I didn't get this "switched" Trucks, until, Sept. 21, of 02?

Warranty Expiration Code
 [REDACTED]

General Motors, sold me a "leased" 2002' Trailblazer, with a "SIX" (6) year "Bumper-to-Bumper" ^{WARRANTY} they had no intention of honoring, that expired three (3) years later, during first "3" years, General Motors, never fixed window-wipers or drivers-side-door electrical-shaft in door or repair drivers-side-door-module, to work, on all 4-doors, every since I received it, on Sept. 21ST 2002, I reported this problem to General Motors 2-days after receiving 2002' Trailblazer, on Sept. 23rd 2002' on a Monday morning.

RE: THE ACCOUNT OF
 [REDACTED]
 Windsor CT
 [REDACTED]

CALL BEFORE

YOUR VEHICLE'S COMPREHENSIVE WARRANTY MAY SHORTLY EXPIRE

Day	Month	Year
Tuesday 1	March	2005

1-3 years or 36,000 miles, whichever comes first	After 36 months or 36,000 miles
Most manufacturers' bumper to bumper warranties expire after 3 yrs. or 36,000 miles	MANUFACTURERS' COMPREHENSIVE BUMPER-TO-BUMPER WARRANTY EXPIRED†
CALL FOR VEHICLE PROTECTION PLAN OPTIONS FOR YOUR VEHICLE*	

Call today - 1-877-404-2050 between 8 a.m. and 10 p.m., Monday thru Friday or Saturday 9 a.m. and 4 p.m. ET

You will need the following information when you call:

- VIN Number (can be found on your insurance card or on the driver's side front window)
- Vehicle Mileage
- Warranty Expiration Code: [REDACTED]

Call today!

Jan D. Mattia

General Manager

†Varies by manufacturer, based on year and mileage of your vehicle. See your manufacturer's warranty for specific terms and coverage. *Vehicle protection plan offered by Century Warranty Services. Certain conditions, restrictions and exclusions apply. Not available in all states. See Agreement for complete details. To obtain a copy of Vehicle Protection Plan Agreement, please call 1-877-404-2050. **You have been pre-approved to finance a Vehicle Protection Plan with 0% APR financing through Century Warranty Services. Information from a credit bureau was used in connection with this offer of credit. This offer has been extended because credit criteria has been satisfied for this offer. This offer may not be extended if, after responding to this offer, you do not meet the criteria used in the initial selection process. Furthermore, Century Warranty Services has the right to verify income and employment, review credit, and analyze personal debt and equity position in subject property prior to final approval. You have the right to prohibit your credit file from being used for similar prescreened offers by requesting in writing to Experian Information Solutions, Inc. at P.O. Box 919 in Allen, TX 75013-0919 or call toll-free 1-888-567-8688.

TEMPORARY ON-LINE REGISTRATION CERTIFICATE
 ISSUED BY LICENSED CT DEALER OR LEASING CO.
 B-326 NEW 7-2001



STATE OF CONNECTICUT
 DEPARTMENT OF MOTOR VEHICLES
 BRANCH OPERATIONS DIVISION
 On The Web At <http://dmvct.org>

DATE OF ISSUE: 09/21/2002 DATE OF EXPIRATION: TEMPORARY REG. PLATE NO.:

TYPE OF REGISTRATION CERTIFICATE
 NEW ISSUE TRANSFER

IF TRANSFER, PLATE NUMBER OF TRANSFER VEHICLE: [REDACTED]

IF TRANSFER, VEHICLE IDENTIFICATION NUMBER FROM TRANSFER VEHICLE:

REGISTRATION CLASSIFICATION
 PASSENGER COMBINATION CAMPER CAMP TRAILER MOTORCYCLE COMMERCIAL (up to 26,000lbs. GVW)

VEHICLE INFORMATION

MAKE: CHEVROLET TRUCK MODEL: TRAILBLAZER YEAR: 2002 BODY STYLE: 4 DOOR UTILITY

COLOR(S): BLACK VEHICLE IDENTIFICATION NUMBER: 16NDT13S522 [REDACTED]

REGISTRANT INFORMATION

NAME OF REGISTRANT (Owner or Lessor): [REDACTED]

ADDRESS OF REGISTRANT (Number and Street): [REDACTED] (City or Town): WINDSOR (State): CT (Zip Code): [REDACTED]

LESSEE INFORMATION (If Leased Vehicle)

NAME OF LESSEE:

ADDRESS OF LESSEE (Number and Street): [REDACTED] (City or Town): [REDACTED] (State): [REDACTED] (Zip Code): [REDACTED]

SELLER INFORMATION

NAME OF SELLER (Dealer or Leasing Co.): SCRANTON CHEVROLET DEALER/LEASING CO. LICENSE NO.: N42 TELEPHONE NO. (Include Area Code): (860) 688-3696

BUSINESS ADDRESS (Number and Street): 125 POQUONOCK AVE. (City or Town): WINDSOR (State): CT (Zip Code): 06095

INSURANCE INFORMATION

OWNER OR LESSOR: POLICY NUMBER: [REDACTED] NAME OF INSURANCE COMPANY (Not Agent):

LESSEE: POLICY NUMBER: [REDACTED] NAME OF INSURANCE COMPANY (Not Agent): ALLSTATE INS CO

CERTIFICATION

I declare under penalties of false statement that all information above is true and accurate, that my right to register a vehicle has not been suspended by the Department of Motor Vehicles, and that all property taxes due any town, municipality or other taxing district, for any vehicle previously registered in my name, have been paid. The vehicle described above was purchased by me from the dealer or leasing company named above.

SIGNATURE OF APPLICANT: [REDACTED] DATE SIGNED: 09/21/2002

DISTRIBUTION: Blue - DMV Canary - Applicant Pink - Dealer

STATE OF CONNECTICUT
DEPARTMENT OF MOTOR VEHICLES
60 STATE STREET WETHERSFIELD, CT 06161

OFFICIAL CONNECTICUT REGISTRATION CERTIFICATE

VOID UNLESS
VALIDATED
HERE BY
CONNECTICUT
DMV



01 - VEN	79.00
CLM AIR	4.25
CLN AIR	5.75
GLS TAX DL	0.00
SAFETY PLT	5.00
TITLE	25.00
LIEN	10.00

11-05/02 040 129 324 3578 00.53 120.00
7349XA

THIS CERTIFICATE OF REGISTRATION
MUST BE CARRIED IN THE MOTOR
VEHICLE AT ALL TIMES WHEN IT IS BEING
OPERATED.

1. APPLICANT (Owner Registering Vehicle)	OWNER'S NAME (Last, First, Middle Initial)		IF CO-OWNERSHIP <input type="checkbox"/> AND (Common) <input type="checkbox"/> OR (Joint)		CO-OWNER'S NAME (If Any)	
	MAILING ADDRESS (City/Town, State, Zip Code)		OWNER'S SEX <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE		OWNER'S SOCIAL SECURITY NO. (or Fed. Employer ID No.)	
	RESIDENT ADDRESS (If Different from Mailing Address)		CO-OWNER'S SEX <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE		CO-OWNER'S SOCIAL SECURITY NO.	
	WINDSOR CT		DATE VEHICLE PURCHASED 09/21/2002		CT TOWN WHERE VEHICLE IS TO BE TAXED AS PROPERTY (Where vehicle is garaged/parked for longest period in a year)	
2. VEHICLE	VEHICLE I.D. NUMBER (VIN)		MAKE	YEAR (4-digit)	BODY STYLE (e.g. 4-Dr. Sedan, etc.)	NEW OR USED <input type="checkbox"/> NEW <input type="checkbox"/> USED
	ODOMETER READING (Mileage)	COLOR (Maximum of Two)	MODEL NAME OR NO.		FUEL TYPE (Gasoline, Electric, Diesel, Propane, etc.)	COMMERCIAL USE <input type="checkbox"/> YES <input type="checkbox"/> NO
3. IF OTHER THAN PASSENGER REGISTRATION	LIGHT WEIGHT (Wt. of vehicle(s) empty)		COMPLETE FOR APPLICABLE VEHICLES (Buses, Trucks) →	SEATING CAPACITY	NO. OF STANDEES	NO. OF AXLES
	GROSS WEIGHT (Light wt. plus wt. of maximum load)		COMPLETE FOR TRAILERS ONLY →	REAR LIGHT <input type="checkbox"/> YES <input type="checkbox"/> NO	EQUIPPED WITH BRAKES <input type="checkbox"/> YES <input type="checkbox"/> NO	COM. CARRIER - US DOT NO. (if assigned)
4. LIEN-HOLDER (If vehicle purchase was financed)	LIEN-HOLDER FINANCING VEHICLE PURCHASE FOR CURRENT OWNER		DATE OF LIEN	SECOND LIEN-HOLDER (If Any)		DATE OF SECOND LIEN
	M&T CREDIT CORP.		09/21/2002	ADDRESS OF SECOND LIEN-HOLDER		
5. AUTOMOBILE INSURANCE	INSURANCE COMPANY NAME (Not agent)		AUTOMOBILE INSURANCE POLICY NO.			
	ALL STATE INS CO					
6. IF TAX EXEMPTION IS CLAIMED	APPLICANT, READ REVERSE SIDE OF THIS FORM AND SPECIFY CODE 1, 2, 3, 4, OR 5 AND ANY ADDITIONAL INFORMATION.		CODE NO.	EXEMPTION INFORMATION		
7. IF LEASED VEHICLE	NAME OF LESSEE (Person to whom vehicle is leased)		CONNECTICUT LEASING LICENSE NO.		Keep this certificate, and documents supporting purchase price (copy of Bill of Sale, cancelled check), as proof of required sales tax paid. If you sell or transfer this vehicle, you must complete the Certificate of Sale or Transfer section on the reverse of the yellow copy, and return your marker plate(s) and the yellow registration certificate to DMV.	
	ADDRESS OF LESSEE (P.O. Box is Not Acceptable)					
8. SELLER(S)	NAME OF SELLER(S) (If 2 owners, include both names)		IF LICENSED CT DEALER, LICENSE NO.			
	SCRANTON CHEVROLET		N42			
9. SIGNATURE(S)	SELLER'S ADDRESS		PURCHASE PRICE (Bill of Sale required)			
	125 BOULVARD AVE WINDSOR CT 06095		\$ 25900.00			
The undersigned certifies under penalty of false statement that there are no liens on this vehicle except those specified above, that the insurance required by Connecticut law is in effect and will be maintained during this registration period, and that all information is true and accurate to the best of my/our knowledge and belief. If other than Passenger registration, the undersigned certifies that this vehicle is being registered in accordance with the Manufacturers Maximum Gross Vehicle Weight Rating.						
SIGNATURE(S)		OWNER'S CT LICENSE NO.	CO-OWNER'S SIGNATURE		CO-OWNER'S CT LICENSE NO.	
			X			

THIS SECTION FOR SALES BY CONNECTICUT LICENSED DEALERS ONLY						CC.	S.C.	TYPE OF REGISTRATION	MARKER PLATE NO.
<input type="checkbox"/> ISSUE	DATE	TIME	MAKE OF TRADE-IN	MODEL OF TRADE-IN	YEAR	01		PASS	
<input type="checkbox"/> TRANSFER									
<input type="checkbox"/> OUT-OF-STATE DEALER			IDENTIFICATION NUMBER OF TRADED-IN VEHICLE			EXPIRATION DATE	PRIOR TITLE STATE	PRIOR TITLE NUMBER	
<input checked="" type="checkbox"/> CT DEALER'S SALES TAX NO.: 9013319-000			DMV FEES COLLECTED			104	N		9-20-04
TOTAL SALES PRICE \$ 28189.00			new issue 70.00	info.change		EQUITY	ANNUAL FEE	FEE FACTOR	
TRADE-IN ALLOWANCE N/A			transfer	sales tax					
NET SALES PRICE 28189.00			title 2500	safety plate 500					
STATE TAX COLLECTED 1735.00			temp.cert.	<input type="checkbox"/> title <input type="checkbox"/> no title					
VEHICLE SOLD IS: (Check any applicable)			sub.reg.	lien 10.00					
<input type="checkbox"/> DEMO <input type="checkbox"/> REBUILT <input type="checkbox"/> MANUFACTURER BUYBACK			dup.cert.	CAA 10.00					
DEALER'S SIGNATURE X	DATE SIGNED 09/21/2002		TOTAL FEE \$ 120.00						

SEE ISS. ON LINE PLATE

Name: [REDACTED]
Address: [REDACTED]

SOUTH WINDSOR CT [REDACTED]

Vehicle: 2002 CHEVROLET TRAILBLAZER 4D SPORT UTILITY LS

Mileage: 79,394

Engine: 4.2L

VIN: 1GNDD13S522 [REDACTED]

Color: BLACK

Sales Consultant:
PATRICIA JASONIS

7286 - HARTFORD, CT

Date:

06/27/2014

Features Considered

POWER LOCKS	POWER WINDOWS
AM/FM STEREO	CD AUDIO
AIR CONDITIONING	REAR DEFROSTER
CRUISE CONTROL	ABS BRAKES
CLOTH SEATS	POWER MIRRORS
4WD/AWD	FULL ROOF RACK
RUNNING BOARDS	ALLOY WHEELS
TOW HITCH	
AUTOMATIC TRANSMISSION	

Conditions Assessed

153297

Window Motor:	Not Working	Front Seats:	Good Condition
Rear Seats:	Good Condition	Carpet:	Good Condition
Transmission:	Good Condition	Engine:	Good Condition
4 x 4:	Good Condition	Front Tires:	Good Condition
Rear Tires:	Good Condition	Wheels:	Good Condition

Appraisal Offer \$2,500

This offer is valid until the close of business on 7/04/14.

If you purchase a CarMax vehicle while selling us your vehicle, you could be eligible for tax savings up to \$159.00

The offer for your vehicle will not change for 7 days and will be honored at all CarMax stores.

After 7 days, your vehicle will need to be reappraised and the offer may change.

Comments

LOW MILES FOR MODEL YEAR. THANK YOU FOR YOUR BUSINESS.
THANKS FOR HAVING YOUR VEHICLE APPRAISED

Your Appraiser

- CarMax Certified Appraiser

If you would like a detailed explanation of how we determined your Appraisal Offer, ask to see your Appraiser.

We'll buy your car TODAY!

- We make it easy to sell your car and we'll buy your car even if you don't buy one from us.
- The appraisal offer is good for 7 days.
- When you sell to CarMax you'll save time and money and avoid the hassles of selling it yourself – costly advertising, finding a buyer, and negotiating a price.

Get informed –

Ask your Sales Consultant to show you our pricing games display. You'll learn how traditional dealers can alter pricing to make customers feel like they're getting a good deal.

Bring these items to sell us your vehicle

- Title (if it is not with a lienholder)
- Valid registration
- Valid state-issued photo ID for all titleholders
- All keys and remotes (if applicable)

See other side for important details.



Used Saleable
Lot assignment: CA9

(203) 859-7237



2012 Buick Enclave Leather 4D Sport Utility

No-haggle price **\$29,998***

Miles **50K**
 Drive **4WD**
 Transmission **Automatic**
 Exterior **Blue**
 Interior **Black**
 Stock # [REDACTED]
 VIN **5GARVCE04CJ [REDACTED]**



Interested in this car?

Contact a Sales Consultant at (203) 859-7237

CarMax No-haggle price **\$29,998***

* Price excludes tax, title, tags and \$199 CarMax processing fee (not required by law). Vehicle subject to prior sale. Applicable transfer fees are due in advance of vehicle delivery and are separate from sales transactions.

† See store for written details

Equipment

- 3rd Rear Seat
- 4WD/AWD
- ABS Brakes
- Air Conditioning
- Alloy Wheels
- AM/FM Stereo
- Automatic Transmission
- Auxiliary Audio Input
- Premium Sound: Bose Sound System
- CD Audio
- Cruise Control
- DVD Video System
- Fold-Away Third Row
- Front Seat Heaters
- Leather Seats
- Memory Seat(s)
- Navigation System
- OnStar Trial Available
- Overhead Airbags
- Parking Sensors
- Power Liftgate/DeckLid
- Power Locks
- Power Mirrors
- Power Seat(s)
- Power Windows
- Quad Seats
- Rear Air Conditioning
- Rear Defroster
- Rear View Camera
- Satellite Radio Ready
- Side Airbags
- SiriusXM Trial Avail
- Sunroof(s)
- Traction Control

Specifications

- Automatic
- 3.6L engine
- 6 cylinders
- 4WD
- EPA mileage 16/22
- 270 torque@3400rpm
- 288 horsepower@6300rpm
- Prior Use: Fleet

Warranties & MaxCare ESP

- Manufacturer's warranty may apply†
- Balance of 4 Years or 50,000 Miles
- CarMax Limited 30-Day Warranty (60-Day in CT, 90-Day in MA and NY)†
- MaxCare® extended service plans

Guarantees

- Certified Quality Inspection
- Clean Title Guarantee†
- 5-Day Money-Back Guarantee†

East Haven

121 Frontage Road
 East Haven, Connecticut
 06512

Local (203) 859-7237
 Toll-free (866) 274-3920

Store hours

- Mon-Fri 10-9
- Sat 9-9
- Sun 12-7

Directions

95 to Exit 51, West on Frontage Road.

Current as of 6/27/2014 11:08:13 AM Eastern Time

Control Number: [REDACTED]
Date: 07/05/2014
Request Number: [REDACTED]

Time: 5:29 PM
Requested By: ML

Title Number: [REDACTED]
Title Date: 09/21/2002
Dealer: 76028847

VIN: 1GNDT13S522 [REDACTED]
Make: CHEV
Model Year: 2002
Odometer: 021437

Owner(s):
Number of Owners: 1
[REDACTED]

Lienholder(s):
M AND T CREDIT CORP
1 FOUNTAIN PLZ
BUFFALO NY 14203-1420

Legends:

Conditions:

Messages:

Vehicle - 7-12-14

Purchased = Stopped!!

*Two Registrations!!
check with D.M.V.*

*ALSO go to STRANTON-motors,
12: P.M. APPR, check out cars,
get Car. Fax!*

all
Copied



Your AutoCheck Vehicle History Report

2002 Chevrolet Trailblazer LS / LT / LTZ

Report Run Date: 2014-07-05 17:29:35.557 EDT

Report Summary

VIN: 1GNDT13S522 [REDACTED]

Class: SUV - Lower Mid Range

Year: 2002

Engine: 4.2L I6 MPI

Make: Chevrolet

Country of Assembly: United States

Model: Trailblazer LS / LT / LTZ

Vehicle Age: 12 year(s)

Style/Body: SUV 4D

Calculated Owners: 2



AccidentCheck
Reported accidents: 0



Title and ProblemCheck
Your vehicle checks out!



OdometerCheck
Your vehicle checks out!
Last Reported Odometer Reading: 78,983



Vehicle Use and EventCheck
Specific vehicle use(s) or events reported

This vehicle qualifies for Buyback Protection



Safeguard your investment with AutoCheck Buyback Protection. It reduces the risk in buying a used vehicle.



checked, vehicle Hit on
(Door) → Driver's side, never reported
"no Lenders" "Enfield"

AccidentCheck

Not all accidents / issues are reported to AutoCheck.



Your vehicle checks out! There have been no accidents reported to AutoCheck for this 2002 Chevrolet Trailblazer LS / LT / LTZ (1GNDDT13S522[REDACTED]). AutoCheck receives its accident data from government sources and independent agencies, and based on the information available to us, we have found that no accidents have been reported on this vehicle.



Title and ProblemCheck



Your Vehicle Checks Out! AutoCheck's database for this 2002 Chevrolet Trailblazer LS / LT / LTZ (1GNDDT13S522[REDACTED]) shows no negative titles or other problems. When reported to AutoCheck, these events can indicate serious past damage or other significant problems, and disqualifies the vehicle for AutoCheck Buyback Protection. Check the Vehicle Use and EventCheck for reported accidents that can affect vehicle safety and value.

**0 Problem(s)
Reported:**

15 Title/Problem areas checked:

-
- No abandoned title record
 - No damaged title or major damage incident record
 - No fire damaged title record
 - No grey market title record
 - No hail damage title record
 - No insurance loss title or probable total loss record
 - No junk or scrapped title record
 - No manufacturer buyback/lemon title record
 - No odometer problem title record
 - No rebuilt/rebuildable title record
 - No salvage title or salvage auction record
 - No water damaged title record

- ☉ No NHTSA crash test record
- ☉ No frame/unibody damage record
- ☉ No recycling facility record

OdometerCheck



Your Vehicle Checks Out! AutoCheck examined the reported odometer readings reported to AutoCheck for this 2002 Chevrolet Trailblazer LS / LT / LTZ (1GNDDT13S522 [REDACTED]) and no indication of an odometer rollback or tampering was found. AutoCheck uses business rules to determine if reported odometer readings are significantly less than previously reported values. Not all reported odometer readings are used. Title and auction events also report odometer tampering or breakage.

0 Problem(s) Reported:	Mileage	Date Reported	<i>Two-months later, official ^{new} Registration</i>
☉	5	10/30/2001	
☉	21,437	11/05/2002	<i>received <u>new</u> registration</i>
☉	73,124	05/22/2013	<i>9/21/2002 received vehicle with 21,437 miles</i>
☉	73,316	06/05/2013	<i>also "Temp" registration needed (plate stolen, new plates received) on it.</i>
☉	78,829	06/06/2014	<i>oil changed <u>no</u> electrical work done!</i>
☉	78,983	06/13/2014	<i>Botched Detail-Job!</i>

Vehicle Use and EventCheck



Information Reported! AutoCheck shows additional vehicle uses or events reported to AutoCheck for this 2002 Chevrolet Trailblazer LS / LT / LTZ (1GNDDT13S522 [REDACTED]). This includes reported vehicle uses such as rental or lease, and events such as whether the vehicle has been reported to have had a loan/lien or a duplicate title issued. Other events show if the vehicle has a reported accident and how many calculated accidents or if it has been reported stolen or

repossessed.

**1 Event(s)
Reported:**

6 Vehicle uses checked:

-
- Fleet, rental and/or lease use record(s)
 - No taxi use record
 - No police use record
 - No government use record
 - No livery use record
 - No driver education record

**1 Event(s)
Reported:**

9 Vehicle events checked:

-
- No accident record reported through accident data sources
 - No corrected title record
 - No duplicate title record
 - No emission/safety inspection record
 - Loan/Lien record(s)
 - No fire damage incident record
 - No repossessed record
 - No theft record
 - No storm area registration/title record

Full History

Below are the historical events for this vehicle listed in chronological order. Any discrepancies will be in bold text.

Report Run Date 2014-07-05 17:29:35.557 EDT

Vehicle: 2002 Chevrolet Trailblazer LS / LT / LTZ (1GNDT13S522 [REDACTED])

How can you have a vehicle registered, (10-30-2001) and then have to re-registered it again 7-months later? unless it was damaged or repaired, then put back in service. I think this vehicle was "Totaled", repaired then put back in service. This vehicle was, (and is) part of a leasing-fleet service. after being repaired STANTON, (who lease cars & trucks to National, Enterprise, and CAMRAC) put vehicle back on market to be sold to unsuspecting customers if this is not same vehicle, show me vehicle and registration for another vehicle with same "vin" number.

① How is it vehicle titled and register on 10-30-2001 Then re-register on 5-29-02? 7-months later?

② Sold 3-mos, 3-weeks, and 2-days later, with 21,437 miles, rewired at fuse-box, and giving electrical shocks, and STRANTON said to be ~~owner~~ and a seller! question is, was vehicle inspected before being switched? I think not!! but G.M. knew of problems! *CAMPAC inc lease or cash*

7-Months 2-Registration?

Event date	Location	Odometer reading	Data Source	Details
10/30/2001	WINDSOR LOCKS, CT	5	Motor Vehicle Dept.	TITLE (Title # [REDACTED]) (Leased Vehicle)
10/30/2001	CT		Motor Vehicle Dept.	REGISTRATION EVENT/RENEWAL (Leased Vehicle)
11/05/2002	WINDSOR, CT	21,437	Motor Vehicle Dept.	TITLE (Title # [REDACTED]) (Lien Reported) / Registered Vehicle
12/20/2011	EAST HARTFORD, CT		Dealer Service	PROMOTIONAL SERVICE PERFORMED
04/20/2012	EAST HARTFORD, CT		Dealer Service	BRAKES SERVICED PROMOTIONAL SERVICE PERFORMED
11/24/2012	EAST HARTFORD, CT		Dealer Service	MULTIPLE POINT VEHICLE INSPECTION LUBE, OIL/FILTER CHANGED VEHICLE FLUIDS SERVICED PROMOTIONAL SERVICE PERFORMED
05/22/2013	EAST HARTFORD, CT	73,124	Dealer Service	MULTIPLE POINT VEHICLE INSPECTION RECOMMENDED MAINTENANCE PERFORMED LUBE, OIL/FILTER CHANGED VEHICLE FLUIDS SERVICED PROMOTIONAL SERVICE PERFORMED
06/05/2013	EAST HARTFORD, CT	73,316	Dealer Service	STEERING SYSTEM SERVICED COOLING SYSTEM SERVICED MULTIPLE POINT VEHICLE INSPECTION RECOMMENDED MAINTENANCE PERFORMED BRAKES SERVICED SUSPENSION SERVICED TIRES/WHEELS SERVICE PERFORMED VEHICLE FLUIDS SERVICED PROMOTIONAL SERVICE PERFORMED
06/13/2013	WINDSOR, CT		Motor Vehicle Dept.	REGISTRATION EVENT/RENEWAL
05/06/2014	SOUTH WINDSOR,		Motor Vehicle Dept.	REGISTRATION EVENT/RENEWAL

05-29-02 where's registration? renewal?

CT

06/06/2014	EAST HARTFORD, CT	78,829	Dealer Service	MULTIPLE POINT VEHICLE INSPECTION RECOMMENDED MAINTENANCE PERFORMED ELECTRICAL SYSTEM SERVICED ← <i>Never done</i> TIRES/WHEELS SERVICE PERFORMED PROMOTIONAL SERVICE PERFORMED
06/13/2014	EAST HARTFORD, CT	78,983	Dealer Service	VEHICLE DETAILED → <i>scratched up vehicle</i>

This Vehicle's Glossary

Below are the specific definitions for events that appear in this vehicle's report. More information is available in the full AutoCheck glossary.

Term	Section Location	Definition
Loan/Lien	Vehicle Use and EventCheck	A loan/lien is the legal right to take and hold or sell the vehicle of a debtor as security or payment for a debt. Normally, a vehicle will have a lien due to a loan or unpaid repair bill against the vehicle. Check with the seller to ensure that the lien has been satisfied.
Fleet, Rental and/or Lease Use	Vehicle Use and EventCheck	The vehicle has been reported as used as a fleet, rental, and/or lease vehicle.

AutoCheck Terms and Conditions

This report, and any reliance upon it, is subject to AutoCheck Terms and Conditions. If you obtained the report from a dealer, the dealer has been provided with these Terms & Conditions and can share them with you. These AutoCheck Terms and Conditions are also available at any time at www.autocheck.com/terms or by writing to Experian Automotive C/O AutoCheck Customer Service 955 American Lane Schaumburg IL 60173.

Buyback Protection Terms and Conditions

This vehicle (1GNDT13S522[REDACTED]) qualifies for AutoCheck Buyback Protection. If you obtained the report from a dealer, the dealer has been provided with the terms and can share them with you. These Buyback Protection Terms and Conditions are also available to you at any time at www.autocheck.com/bbpterm or by writing to Experian Automotive C/O AutoCheck Customer Service 955 American Lane Schaumburg IL 60173.

About AutoCheck

AutoCheck vehicle history reports by Experian Automotive is the leading vehicle history reporting service. With expert data handling, the Experian Automotive database houses over 4 billion records on a half a billion vehicles. Every AutoCheck vehicle history report will give you confidence when buying or selling your next used vehicle, with superior customer service every step of the way.

Patent Notice

Certain aspects of this vehicle history report may be covered by U.S. Patent 8,005,759.

CD
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SECURITY
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NOV 21 2014

NATIONAL Highway Transportation Safety
OFFICE of Defects & Investigation NHTSA-210 Administration
1200 New Jersey Ave.
West Building S.E.
WASHINGTON, D.C. 20590

W48-226

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Handle with Care / Fragile

100% Recyclable

[REDACTED]

02' Trailblazer
DVD, FROM

SEARS ON

Part of "Electrical
Problem;" on Driving
SIDE, DOOR,