

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

South Windsor, CT

Nov. 19th 2014

To National Highway Transportation

Safety Administration:

CL-10661902-3697

Dear Sir (or mam)

MAR 13 2015

Please note on this
"purchasing-Contract" "I never signed
my name, anywhere" on this contract

To purchase this 02' Trailblazer.

The lady that "sold" me this must
have felt very guilty, bad, or was just
plain "Honest" and I believe she was

"Honest" for having to sell me this Truck.

she not only put a check-mark at the
spot, she wanted me to put my initials,

but, it was under the line, where I
was to put my purchaser's Signature (Name)

I never purchased this vehicle!!

I see nothing in writing that says I

purchased this vehicle, only that I
placed my ^(unreadable initials) signature on a contract

To say I'll pay for 02' Trailblazer.

NAH

31315

SHD

I always felt, G.M. was keeping a
thing from me, come to find out, it was
a lot! These are parts of the reasons
why since they, (G.M.) "pushed" this truck
on me since Sept. 21st 2002' They never
wanted to talk to me or send me a "car-
fax" about 02' Trailblazer. I knew who
"sold" me this truck, but I would have
never known who owned or leased 02' Trailblazer
if not for "second registration" placed in my
"Home" folder by lady I received truck
from, that showed who had 02' Trailblazer before
I received it who along with General Motors
plotted to push 02' Trailblazer (with all its
faulty problems, electrical-shocks, faulty wind-
shield wipers, fuse-box rewiring) on un-
suspecting-customer me! This is a follow-
up, on the paper work, I sent you earlier-
today. General Motors did me soo wrong.
I can't help but believe, this lady I
was talking to during my "Demo"
drive, in 02' Trailblazer I wanted to

purchase, actually cared about me a customer! someone she had never met,

no matter how this turns out, it's nice to feel someone actually cares about what they try to do, someone actually tries to be honest and do their job right.

Thank you,

N.H.T.S.A.

P.S.

On contract to pay for 02' Trailblazer, I did not sign with my signature on paper, (my name), Lady had me initial contract paper as I did on contract to purchase 02' Trailblazer, (underneath line where it says "purchasers signature") can your initials be used as your name? especially if you can't read them. on W&T contract, I can't tell if these are my initials, that I wrote down.

South Windsor, CT

South Windsor, CT

11/19/2014

I sent you an
Envelope Earlier
Today.

South Windsor, CT

Demo I went out
in was ~~switched~~ for
"faulty" vehicle, should
have been part of
02' Trailblazer "recall".

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. 8.60 %	FINANCE CHARGE The dollar amount the credit will cost you. \$ 8084.64	Amount Financed The amount of credit provided to you or on your behalf. \$ 28348.08	Total of Payments The amount you will have paid after you have made all scheduled payments. \$ 36432.72	Total Sale Price The total cost of your purchase on credit, including your downpayment of \$ 2500.00 \$ 38932.72
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Your Payment Schedule will be:

No. of Payments	Amount of Payments	When Payments Are Due
72	\$ 506.01	Monthly, beginning 10/26/2002
	\$ N/A	

Security: You are giving a security interest in the motor vehicle being purchased.

Late Charge: If a payment is more than 10 days late, you will be charged 5% of full payment amount or \$10.00, whichever is less.

Prepayment: If you pay off early, you may have to pay a penalty.

Filing Fees: \$ **10.00**

See below and any other Contract documents for any additional information about nonpayment, default, any required repayment in full before the scheduled date and prepayment means estimate

In this Contract, we are

the **SELLER**, **SCRANTON CHEVROLET 125 POQUONOCK AVE. WINDSOR CT 06095**
 Name Address Zip Code

This Contract is between Seller and Buyer. All disclosures have been made by Seller. Seller intends to assign this Contract to Assignee.

You are

the **BUYER(S)**, **WINDSOR CT**
 Name Address(es) Zip Code(s)

Cash Price, Downpayment and Trade

Cash Price (including accessories, services and tax)	\$ 28153.08
Cash Downpayment	\$ 2500.00
Value of Trade-In	\$ N/A
Lien Payoff	\$ N/A
Lien Payoff to:	

If there is more than one Buyer, each promises, separately and together, to pay all sums due us and to perform all agreements in this Contract.

VEHICLE: You have agreed to purchase, under the terms of this Contract, the following motor vehicle and its extra equipment, which is called the "Vehicle" in this Contract.

N/U/D	Year and Make	Model	Body Style	No. Cyl.	Truck Ton Capacity	Vehicle Identification No.
U	2002 CHEVROLET	TRAILBLA	4 DOOR	US1		1GNDT136522

TRADE-IN:

You have traded in the following vehicle:

Year and Make	Model

If a balance is still owing on the vehicle you have traded in, the Seller will pay off this amount on your behalf. You warrant and represent to us that any trade-in is free from liens, claims, encumbrances or security interests, except as shown in the "Cash Price, Downpayment and Trade-In" section as the amount of the "Lien Payoff".

PROPERTY INSURANCE: You may choose the person through whom insurance is obtained against loss or damage to the Vehicle and against liability arising out of use or ownership of the Vehicle. In this Contract, you are promising to insure the Vehicle and keep it insured and to name us as "loss-payee" on the policy.

LIABILITY INSURANCE: LIABILITY INSURANCE COVERAGE FOR BODILY INJURY AND PROPERTY DAMAGE CAUSED TO OTHERS IS NOT INCLUDED IN THIS CONTRACT.

VENDOR'S SINGLE INTEREST INSURANCE: If box is checked, we require Vendor's Single Interest Insurance. You may choose the person through whom Vendor's Single Interest Insurance is to be obtained. This insurance is for the sole protection of the Assignee and your interest is not covered. If obtained through us, the cost of such insurance is shown in the "Itemization of Amount Financed" in the box labeled "To VSI Insurance Company**".

CREDIT INSURANCE IS NOT REQUIRED: Credit Life Insurance, Credit Disability Insurance and Credit Involuntary Unemployment Insurance are not required to obtain credit and will not be provided unless you sign below and agree to pay the additional cost(s). Please read the NOTICE OF PROPOSED CREDIT INSURANCE on the reverse side. Your insurance certificate or policy will tell you the MAXIMUM amount of insurance available. All insurance purchased will be for the term of the credit.

By signing, you select Single Credit Life Insurance, which costs \$ **N/A** What is your age? _____ Yrs.
 Signature of Buyer to be insured for Single Credit Life Insurance
 Insurer: _____

By signing, you select Single Credit Disability Insurance, which costs \$ **N/A** What is your age? _____ Yrs.
 Signature of Buyer to be insured for Single Credit Disability Insurance
 Insurer: _____

By signing, you both select Joint Credit Life Insurance, which costs \$ **N/A** What are your ages? _____ Yrs.

 Signatures of both Buyers to be insured for Joint Credit Life Insurance
 Insurer: _____

By signing, you both select Joint Credit Disability Insurance, which costs \$ **N/A** What are your ages? _____ Percent-age to be insured? _____ %

 Signatures of both Buyers to be insured for Joint Credit Disability Insurance
 Insurer: _____

By signing, you select Single Credit Involuntary Unemployment _____ What is your age? _____ Yrs.

By signing, you both select Joint Credit Involuntary Unemployment _____ What are Percent- _____ %

Itemization of Amount Financed

Unpaid Cash Price Balance	\$ 25653.08
Amounts Paid to Others on Your Behalf*	
License, Tags and Registration	\$ 100.00
Lien Fees	\$ 10.00
To Credit Insurance Company	\$ N/A
To VSI Insurance Company**	\$ 35.00
To Property Insurance Company	\$ N/A
To: ENCORE	\$ 2000.00
To: _____	\$ N/A
To: _____	\$ N/A
Other Amounts Financed	
To Seller for GAP Coverage	\$ 550.00
For: _____	\$ N/A
For: _____	\$ N/A
Amount Financed	\$ 28348.08

Insurance, which costs \$ N/A

X
Signature of Buyer to be insured for Single Credit
Involuntary Unemployment Insurance

Insurer: _____

Insurance, which costs \$ N/A

1. X _____ %
2. X _____ %
Signatures of both Buyers to be insured for
Joint Credit Involuntary Unemployment Insurance

Insurer: _____

DEBT CANCELLATION COVERAGE IS NOT REQUIRED: Debt Cancellation Coverage provides for the cancellation of your liability for amounts you owe under this Contract in excess of the value of the Vehicle in the event of a total loss of the Vehicle. This is sometimes called "GAP" coverage. GAP coverage is not required to obtain credit and will not be provided unless it is offered and you sign a separate GAP Notice requesting GAP coverage, which means you want GAP coverage and agree to pay the additional cost disclosed in the "Itemization of Amount Financed".

ASSIGNEE: We intend to assign this Contract and Security Agreement to the Assignee named in this provision. If the Assignee assigns the Contract to a subsequent assignee, the term also refers to such subsequent assignee. After the assignment, all rights and benefits of the Seller in this Contract and in the Security Agreement shall belong to and be enforceable by the Assignee.
The Assignee's name and address is:

M&T CREDIT CORPORATION
Installment Loan Operations
One Fountain Plaza, P.O. Box 4005
Buffalo, New York 14240

CO-SIGNER: Any person signing the Co-Signer's Agreement below promises separately and together with all Co-Signer(s) and Buyer(s), to pay all sums due and to perform all agreements in this Contract. **Co-Signer will not be an Owner of the Vehicle.**

CO-OWNER: Any person signing the Co-Owner's Security Agreement below gives us a security interest in the Vehicle and agrees separately and together with all Co-Owner(s) and Buyer(s), to perform all agreements in the Security Agreement and all other parts of this Contract except the "Promise to Pay" section.

TERMS: The terms shown in the boxes above are part of this Contract.

PROMISE TO PAY: You agree to pay us the Total Sale Price for the Vehicle by making the Total Downpayment and paying us the Amount Financed plus interest at the Annual Percentage Rate shown above. You promise to make payments in accordance with the Payment Schedule. You promise to make payments on or before the same day of each month as the first payment due date. You agree to pay all other amounts which may become due under the terms of this Contract. You agree to make payments at the place or to send payments to the address which the Assignee most recently specifies in the written notice to you.

SECURITY AGREEMENT: To secure the payment of all sums due and the performance of all required obligations under this Contract, you give us a security interest in the Vehicle, in all parts (called "Accessions") attached to the Vehicle at any later time, and in any proceeds of the Vehicle, including insurance proceeds.

ADDITIONAL TERMS AND CONDITIONS: THIS CONTRACT CONTINUES ON THE REVERSE SIDE. YOU ARE OBLIGATED TO ALL THE TERMS OF THE CONTRACT WHICH APPEAR ON THE FRONT AND REVERSE SIDES.

By signing below, we agree to sell the Vehicle to you under the terms of this Contract.

NOTICE TO THE BUYER: 1. Do not sign this Contract before you read it or if it contains any blank space. 2. You are entitled to a completely filled-in copy of the Contract when you sign it. 3. Under the law, you have the following rights, among others: (a) To pay off in advance the full amount due and obtain a partial refund of any unearned finance charge; (b) To redeem the property if repossessed for default; (c) To require, under certain conditions, a resale of the property if repossessed.

SELLER SCRANTON CHEVROLET

BY: X [Signature] (SEAL) 09/21/2002
Date

BUYER X [Signature] (SEAL) 09/21/2002
Date

BUYER X _____ (SEAL) _____
Date

CO-SIGNER: YOU SHOULD READ THE NOTICE TO CO-SIGNER, WHICH HAS BEEN GIVEN TO YOU ON A SEPARATE FORM, BEFORE SIGNING THE CO-SIGNER'S AGREEMENT.
CO-SIGNER'S AGREEMENT: You, the person (or persons) signing below as "Co-Signer", promise to pay to us all sums due on this Contract and to perform all agreements in this Contract. You intend to be legally bound by all the terms of this Contract, separately and together, with the Buyer. You are making this promise to induce us to make this Contract with the Buyer, even though we will use the proceeds only for the Buyer's benefit. You agree to pay even though we may not have made any prior demand for payment on the Buyer or exercised our security interest. You also acknowledge receiving a completed copy of this Contract.

X _____ (SEAL)
Co-Signer's Signature

Address Date

X _____ (SEAL)
Co-Signer's Signature

Address Date

O-OWNER'S SECURITY AGREEMENT: You, the person signing below as "Co-Owner", together with the Buyer(s) being all of the Owners of the Vehicle, give us a security interest in the vehicle identified above. You agree to be bound by the terms of the Security Agreement and all other parts of this Contract except the "Promise To Pay" section. You are giving us the security interest to induce us to make this Contract with the Buyer, and to secure the payment by the Buyer of all sums due on this Contract. You will not be responsible for any deficiency which might be due after repossession and sale of the Vehicle.

Co-Owner's Signature _____

Address Date

ASSIGNMENT

The Seller agrees to be bound by all provisions of this Contract. Also, for value received and intending to be legally bound hereby, the Seller (a) assigns this Contract to the Assignee pursuant to and subject to all terms and conditions of the dealer agreement currently in effect between Seller and Assignee and (b) makes, with respect to this Contract, all warranties and representations set forth in such dealer agreement. Whether or not Seller signs this Assignment, if Assignee takes assignment of the Contract from the Seller, then such assignment shall be deemed to be "without recourse", pursuant to the dealer agreement, and made as of the date of the Contract. For purposes of this Assignment, Seller hereby appoints Assignee as its attorney-in-fact to supply any missing signature of Seller hereunder.

09/21/2002
Name of Seller SCRANTON CHEVROLET

[Signature]
Signature and Title of Person signing for Seller



125 Poquonock Ave. P.O. Box 565
WINDSOR, CT 06095

Tel. (860) 688-3696 Fax (860) 688-0163
1-800-229-3696

RETAIL PURCHASE ORDER
FOR MOTOR VEHICLE

DEAL # 10790
CUST# N/A

Date 09/21/2002
Salesman CAPPY

Purchaser's Name _____
Address _____ City WINDSOR State CT Zip _____
Please Enter DEMONSTRATOR
My Order For USED NEW 2002 CHEVROLET TRUCK TRAILBLAZER 6 Stock No. _____
(YEAR & MAKE) (MODEL) (COLOR) To Be Delivered On or About 09/21/2002
Ident. No. 1GNDT139522 Trim LS Color BLACK
BODY TYPE 4 DOOR UTILI SOCIAL SECURITY # _____ DATE OF BIRTH # _____ THE MILEAGE AS SHOWN ON THE ODOMETER OF THE MOTOR VEHICLE TO BE PURCHASED IS: 21437

FILL OUT THIS SECTION IF USED CAR OR TRUCK IS TO BE TRADED IN AS PART PAYMENT AND DO WARRANT THE TITLE THERETO TO BE FREE AND CLEAR, EXCEPT FOR THE UNPAID BALANCE, AS SHOWN, AND TO THE BEST OF MY KNOWLEDGE, I THE UNDERSIGNED, STATE THAT THE MILEAGE AS SHOWN ON THE ODOMETER IS THE ACTUAL MILEAGE WHICH THE CAR HAS BEE DRIVEN. N/A

Make & Year Of Used Car Truck Reg. No. _____
Model Cyl. Body Type Color _____
Ident. No. Title No. _____
Allowance \$ N/A Balance Owed \$ N/A
To Whom Owed _____
Net Allowance \$ N/A

NO INSURANCE IS INCLUDED IN THIS ORDER
 Enter My Order For Insurance as follows:
 Fire and Theft \$ _____ Collision Amount Deductible _____ Property Damage \$ _____
 Life \$ N/A Accident and Health \$ N/A Auto Medical \$ _____
My Insurance Company is: _____ Address _____
CT. Insurance I.D. No. _____

THIS MOTOR VEHICLE NOT GUARANTEED BY SCRANTON CHEVROLET THIS VEHICLE IS SUBJECT TO A LIMITED WARRANTY OF General Motors Corp. Chevrolet Mtr. Div. FOR _____ MILES OR _____ MONTHS, WHICHEVER OCCURS FIRST. COPY GIVEN TO CUSTOMER.

THIS MOTOR VEHICLE IS GUARANTEED TO BE MECHANICALLY OPERATIONAL AND SOUND FOR A PERIOD OF 30 DAYS OR 1,500 MILES WHICHEVER PERIOD ENDS FIRST. THIS GUARANTEE SHALL INCLUDE THE FULL COST OF BOTH PARTS AND LABOR. ALL LABOR MUST BE PERFORMED IN OUR SHOP. NO OUTSIDE INVOICE FOR REPAIRS CAN BE HONORED BY US.

THIS MOTOR VEHICLE IS GUARANTEED TO BE MECHANICALLY OPERATIONAL AND SOUND FOR A PERIOD OF 60 DAYS OR 3,000 MILES WHICHEVER PERIOD ENDS FIRST. THIS GUARANTEE SHALL INCLUDE THE FULL COST OF BOTH PARTS AND LABOR. ALL LABOR MUST BE PERFORMED IN OUR SHOP. NO OUTSIDE INVOICE FOR REPAIRS CAN BE HONORED BY US.

PLEASE BRING THE FOLLOWING ITEMS WITH YOU AT TIME OF DELIVERY:
 TITLE ON VEHICLE BEING TRADED
 CURRENT REGISTRATION CERTIFICATE
 INSURANCE CARD (NO FAULT)
 CASH DUE ON CAR
 CASH DUE ON OTHER _____
TOTAL DUE \$ _____

SIGNED _____ DATE 09/21/2002
 THE INFORMATION YOU SEE ON THE WINDOW FORM, FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

PLEASE FINANCE AS FOLLOWS:
Name of Co. M&T CREDIT CORP.
Contract 72 At \$ 506.01
Payment 38932.72 At \$ N/A
First Payment Due OCTOBER 26th 19 2002

I have read the terms and conditions on the back hereof and agree to them as a part of this order the same as if they were printed above my signature. The front and back hereof comprise the entire agreement affecting this order and no other agreement or understanding of any nature concerning same has been made or entered into. I hereby acknowledge receipt of a copy of this order, and certify that I am of legal age. THIS ORDER SHALL NOT BE BINDING UPON THE SELLER UNTIL IT IS ACCEPTED BY ITS AUTHORIZED OFFICER AS SHOWN BY HIS SIGNATURE ON THE ORIGINAL ORDER ON THE FORM BELOW.

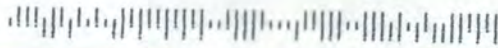
Purchaser's Signature: And I have received a copy of this order _____
Accepted By: SCRANTON CHEVROLET _____ Dealer Recommended By: _____
By: MANAGER _____ (Name and Title) Date 09/21/2002

FINAL PAYMENT CASH OR CERTIFIED CHECK

SELLING PRICE OF CAR OR TRUCK	25900.00				
EXTRA OR OPTIONAL EQUIPMENT	N/A				
GAP INSURANCE	550.00				
VIN Etch Service (Option)	179.00				
SERVICE CONTRACT	2000.00				
Conveyance Fee	289.00				
Dealer Conveyance Fee is not payable to the State of CT.					
CASH PRICE	28918.00				
SALES TAX	1735.08				
LIC.	REG.	TRANS.	TITLE	LIEN	
50.00	75.00	25.00	10.00	00XXXXXX	XXX 160.00
1. TOTAL CASH PRICE DELIVERED					30813.08
CASH DOWN PAYMENT	DEPOSIT SUBMITTED WITH ORDER	2500.00			
	CASH ON DELIVERY	N/A			
NO REFUND OF DEPOSIT					
3. TRADE-IN					N/A
LESS	BALANCE OWING TO	N/A	N/A		
4. TOTAL DOWN PAYMENT (2+3)					2500.00
5. UNPAID BALANCE OF CASH PRICE (1-4)					28313.08
6. OTHER CHARGES					N/A
INSURANCE					
VENDOR'S SINGLE INTEREST FEE					35.00
7. AMOUNT FINANCED (5+6)					28348.08
(The amount of credit provided to you or on your behalf)					
8. FINANCE CHARGE* (THE DOLLAR AMOUNT THE CREDIT WILL COST YOU)					8084.64
9. TOTAL OF PAYMENTS (7+8)					36432.72
(The amount you will have paid after you have made all payments as scheduled)					
10. TOTAL SALE PRICE (1+6+8)					38932.72
(The total cost of your purchase on credit including your down payment of \$)					
11. ANNUAL PERCENTAGE RATE					% 8.6

SEE OTHER SIDE FOR ADDITIONAL TERMS AND CONDITIONS

South Windsor, CT



N.H.T.S.A.

NATIONAL Highway Transportation
Safety Administration
Dept. of Defects & Investigations
1200 New Jersey Ave.
West Building S.E.
Washington, D.C. 20590

ATTN:

Dept. of Defects + Investigation