

South Windsor, CT

March 25th 2015

National Highway Traffic Safety

Administration:

JUL 10 2015

General Motors,

G.M.: For years (so far from Sept. 23rd 2002) up until this present day I've written and called you about the electrical and windshield wiper problems I've had with this 02 Trailblazer (V.I.N. No. 1GNDT138522 [REDACTED]) that was "purchased" from Scranton CHEVROLET (that^{was} partnered with Scranton-Eme. Cadillac) now out of business since 2008. In no kind of way did you offer to help me, especially when I saw that this "sale" was "forged" with my so-called signature on receipts, purchasing of vehicle order, and registration, you even "refused" to pay for damages done to 02 Trailblazer when put in your shop for detail work. I wondered why, after all of this you never offered to help me in anyway. "Unknown" to customers who purchase (used or) "New-used" (as I was told) vehicles that are defected or recalled, you don't have to tell the customer a thing. As this is reported in the Hartford-Courant, on Saturday March 7th 2015 I don't think any customer in the world knew you could do this. (Not tell a customer of this). OK, you get away with this, but I informed Scranton and you, (General Motors) of defective or disfigured inner-part, (or parts) of the windshield wipers motor that makes "blades" "shudder" when turned on, and makes blades "pop-off" when changed to a higher speed, when rain is pouring down, I made "video" of this and sent to NHTSA, "hope you don't mind". To me this is hazardous and a safety-risk to me and my family, you had 12, (or 13) yrs to fix this problem, but you didn't. I send you paper-work (along with other papers) from "Sears" when I thought I had problems with a year old battery when dash-board

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back-lights, went out (lights that show speedometer and mileage at night) and dome-lights wouldn't stay on for a little while, when you exit vehicle. Made video of electrical problems, sent to F.T.C. told by "Sears" two "incoming wires" in fuse-box "welded" to relay-switches, and wire under carpet running up to and under dash-board shouldn't be there. Told this is a fire-hazard, and their ~~stated~~ should not be any wires going in ^{or} and out of fuse-box. (also fire-hazard) Now I can concentrate on real problems with Truck, and falsifying N.H.T.S.A. my ownership of this truck

I sent you letters, paperwork and videos of all parts mentioned above, I can understand your answers for everything above, except windshield-wipers, are you trying to tell me if an "individual customer" has a problem with a faulty problem "inside" of a piece of equipment, you have to wait until other-customers come-up with the same problem, like more than "3-eggs" broken in a case of "12"? I'm trying to figure-out, what do we need you for, if the dealer doesn't handle the problem, and you have to have "3" or "more" before anything's done about the individual problem! This can cause a "CRASH" in bad weather!!

N.H.T.S.A.
your pamphlet, sent to me on March 23rd 2015 was revised in May-2011

The Hartford-Courant article was published on March 7th 2015, what I'm I paying my Tax-Dollars for, someone needs to "up-date" the material at The N.H.T.S.A.

South Windsor, CT

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