

Amelia, Virginia  
December 2, 2014

DEC 12 2014

NHTSA Headquarters  
David J. Friedman  
Deputy Administrator of the National Highway Traffic Safety Administration (NHTSA)  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

Subject: Recall Component on 2000 Toyota Corolla VE (Suspension)

Dear Mr. David J. Friedman,

The purpose of this letter is to request for a refund from the repairs that were done on my 2000 Toyota Corolla. It shows that a recall was announced on my vehicle on Feb. 11, 2010 (see attachment) but I was never notified by dealership nor mail (Ride Control, Inc.). I am very unhappy that I had to pay for this repair. It cost me **\$930.00** to replace both of the suspension (struts) on my vehicle. I believe that a money-back guarantee is a good way to show your apologize and inconvenience. The receipt for my repairs is enclosed for your verification.

If you have any questions, please feel free to contact me at [REDACTED] or you may email me at [REDACTED]. I look forward with speaking with you about this matter.

Sincerely,

[REDACTED]  
Enclosure (2)  
CC: Ride Control, Inc. 950 Maplelawn Troy, MI 48084

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safercar.gov



U.S. Department of Transportation

## 2000 TOYOTA COROLLA

Recalls	Investigations	Complaints	Service Bulletins
5	0	134	14

RECALLS: Displaying 1 - 5 out of 5

## - RECALL Subject : AFTERMARKET FRONT STRUT MOUNTS

Report Receipt Date: FEB 11, 2010  
 NHTSA Campaign Number: 10E002000  
 Component(s): SUSPENSION

## All Products Associated with this Recall ▼

## Details ▲

12 Associated Documents ▲

Manufacturer: RIDE CONTROL, LLC

## SUMMARY:

RIDE CONTROL IS RECALLING CERTAIN FRONT STRUT MOUNTS BRANDED AS GABRIEL RIDE CONTROL OR ARVINMERITOR, P/NOS. 142435, 142193, 142305, 142303, SOLD AS REPLACEMENT EQUIPMENT FOR THE VEHICLES LISTED ABOVE. THE AFFECTED FRONT STRUT MOUNTS DID NOT CONTAIN A WELD JOINT BETWEEN THE BEARING HOUSING AND THE RATE PLATE.

## CONSEQUENCE:

THE ABSENCE OF THE WELD CAN ALLOW THE STRUT TO COME OUT OF ITS MOUNTING POSITION UNDER CERTAIN EXTREME DRIVING CONDITIONS WHICH COULD CAUSE DAMAGE TO SURROUNDING VEHICLE COMPONENTS INCREASING THE RISK OF A CRASH.

## REMEDY:

RIDE CONTROL WILL NOTIFY OWNERS OF RECORD AND REPLACE THE AFFECTED PARTS FREE OF CHARGE. THE SAFETY RECALL BEGAN ON MARCH 15, 2010. OWNERS MAY CONTACT RIDE CONTROL AT 1-248-458-1396.

## NOTES:

THIS RECALL ONLY PERTAINS TO AFTERMARKET GABRIEL RIDE CONTROL OR ARVINMERITOR FRONT STRUT MOUNTS AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON VEHICLES MANUFACTURED BY GENERAL MOTORS, NISSAN, OR TOYOTA. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Name	Description	Size(KB)
<a href="#">RCAK-10E002-5634.pdf</a>	Recall Acknowledgement	20
<a href="#">RCDNN-10E002-0123.pdf</a>	Defect Notice(Part 573)	308
<a href="#">RCMN-10E002-0123.pdf</a>	Manufacturer Notices(to Dealers,etc)	112
<a href="#">RCOQL-10E002-0123.pdf</a>	Owner Notification Letter(Part 577)	115
<a href="#">RCORRD-10E002-0123.pdf</a>	Other Recall Related Documents	24
<a href="#">RCORRD-10E002-0124.pdf</a>	Other Recall Related Documents	6
<a href="#">RCQPR-10E002-0110.pdf</a>	Quarterly Performance Report	12
<a href="#">RCQPR-10E002-0111.pdf</a>	Quarterly Performance Report	12
<a href="#">RCQPR-10E002-0210.pdf</a>	Quarterly Performance Report	13
<a href="#">RCQPR-10E002-0211.pdf</a>	Quarterly Performance Report	12
<a href="#">RCQPR-10E002-0310.pdf</a>	Quarterly Performance Report	12
<a href="#">RCQPR-10E002-0410.pdf</a>	Quarterly Performance Report	12

## - RECALL Subject : FMVSS 108/AFTERMARKET COMBINATION LAMPS

Report Receipt Date: APR 07, 2009  
 NHTSA Campaign Number: 09E012000  
 Component(s): EXTERIOR LIGHTING

**All Products Associated with this Recall** ▼**Details** ▲**12 Associated Documents** ▼**Manufacturer:** SABERSPORT**SUMMARY:**

SABERSPORT IS RECALLING 16,270 COMBINATION CORNER AND BUMPER LAMP ASSEMBLIES OF VARIOUS PART NUMBERS SOLD FOR USE AS AFTERMARKET EQUIPMENT FOR VARIOUS PASSENGER VEHICLES. THESE HEADLAMPS FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT." THESE LAMPS DO NOT CONTAIN THE REQUIRED AMBER SIDE REFLECTORS.

**CONSEQUENCE:**

DECREASED LIGHTING VISIBILITY MAY RESULT IN A VEHICLE CRASH.

**REMEDY:**

SABERSPORT WILL NOTIFY OWNERS AND OFFER A FULL REFUND FOR THE NONCOMPLIANT COMBINATION LAMPS. THE SAFETY RECALL BEGAN ON MAY 11, 2009. OWNERS MAY CONTACT SABERSPORT AT 1-909-598-7589.

**NOTES:**

THIS RECALL ONLY PERTAINS TO AFTERMARKET REPLACEMENT EQUIPMENT AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON VEHICLES PRODUCED BY THE VEHICLE MANUFACTURER. IN ORDER TO DETERMINE IF YOUR AFTERMARKET LAMP ASSEMBLY IS AFFECTED BY THIS NONCOMPLIANCE, PLEASE REVIEW THE LIST OF MODEL NUMBERS PROVIDED TO US BY SABERSPORT. THE LIST CAN BE FOUND UNDER "DOCUMENT SEARCH" LOCATED AT THE BOTTOM OF YOUR SCREEN. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

## -- RECALL Subject : FMVSS 108/HEADLAMPS/MISSING AMBER SIDE REFLECTORS

**Report Receipt Date:** AUG 11, 2008**NHTSA Campaign Number:** 08E050000**Component(s):** EXTERIOR LIGHTING**All Products Associated with this Recall** ▼**Details** ▲**10 Associated Documents** ▼**Manufacturer:** K2 MOTOR CORPORATION**SUMMARY:**

K2 MOTOR IS RECALLING 1,921 AFTERMARKET HEADLAMPS OF VARIOUS MODELS SOLD FOR USE ON THE ABOVE LISTED VEHICLES. THESE HEADLAMPS ARE MISSING THE AMBER SIDE REFLEX REFLECTOR WHICH FAILS TO CONFORM WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT."

**CONSEQUENCE:**

WITHOUT THE AMBER SIDE REFLEX REFLECTORS, THE LIGHTING VISIBILITY MAY BE AFFECTED, POSSIBLY RESULTING IN A VEHICLE CRASH.

**REMEDY:**

K2 MOTOR WILL NOTIFY OWNERS AND OFFER A FULL REFUND. THE RECALL BEGAN ON DECEMBER 17, 2008. OWNERS MAY CONTACT K2 MOTOR AT 1-909-839-2992.

**NOTES:**

THIS RECALL ONLY PERTAINS TO AFTERMARKET REPLACEMENT EQUIPMENT AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON VEHICLES MANUFACTURED BY HONDA, FORD, OR CHRYSLER LLC. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

## -- RECALL Subject : FMVSS 108/AMBER SIDE REFLECTORS

**Report Receipt Date:** JUL 17, 2006**NHTSA Campaign Number:** 06E065000**Component(s):** EXTERIOR LIGHTING**All Products Associated with this Recall** ▼**Details** ▲**10 Associated Documents** ▼**Manufacturer:** AJ MOTORSPORT**SUMMARY:**

CERTAIN AJ MOTORSPORT COMBINATION LAMPS SOLD AS REPLACEMENT LAMPS FOR USE ON THE ABOVE LISTED PASSENGER VEHICLES. COMBINATION LAMPS NOT EQUIPPED WITH AMBER SIDE REFLECTORS FAIL TO CONFORM WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT.

**CONSEQUENCE:**

LACK OF AMBER SIDE REFLECTORS IN THE LAMPS WILL DECREASE LIGHTING VISIBILITY TO OTHER DRIVERS AND MAY POSSIBLY RESULT IN A VEHICLE CRASH.

**REMEDY:**

AJ MOTORSPORT WILL NOTIFY OWNERS AND OFFER REIMBURSEMENT FOR THE LAMPS. THE RECALL BEGAN ON JULY 31, 2006. OWNERS MAY CONTACT AJ MOTORSPORT AT 626-618-2026.

**NOTES:**

THIS RECALL ONLY PERTAINS TO AJ MOTORSPORT AFTERMARKET LAMPS AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON

THE LISTED PASSENGER VEHICLES. FOR MORE INFORMATION ON THE LAMP MODEL NUMBERS, CLICK ON DOCUMENT SEARCH AND VIEW DOCUMENT TITLED "LAMP MODEL NUMBERS." CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

— **RECALL Subject : FMVSS 108/AMBER SIDE REFLEX REFLECTORS**

**Report Receipt Date:** MAR 23, 2006  
**NHTSA Campaign Number:** 06E026000  
**Component(s):** EXTERIOR LIGHTING

All Products Associated with this Recall ▼

Details ▲

10 Associated Documents ▼

**Manufacturer:** PRO-A MOTORS, INC.

**SUMMARY:**

CERTAIN PRO-A MOTORS CORNER LAMPS, TURN SIGNALS, AND HEADLIGHTS SOLD AS REPLACEMENT LAMPS FOR USE ON CERTAIN PASSENGER VEHICLES LISTED ABOVE. SOME COMBINATION LAMPS THAT ARE NOT EQUIPPED WITH AMBER SIDE REFLECTORS FAIL TO CONFORM TO FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT.

**CONSEQUENCE:**

WITHOUT THE AMBER REFLECTORS, THE VEHICLE WILL BE POORLY ILLUMINATED, POSSIBLY RESULTING IN A VEHICLE CRASH WITHOUT WARNING.

**REMEDY:**

PRO-A MOTORS WILL NOTIFY OWNERS AND OFFER TO REPURCHASE THE LAMPS. THE RECALL BEGAN ON APRIL 3, 2006. OWNERS MAY CONTACT PRO-A MOTORS AT 323-838-2988.

**NOTES:**

THIS RECALL ONLY PERTAINS TO PRO-A MOTORS AFTERMARKET LAMPS AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON THE LISTED PASSENGER VEHICLES. FOR MORE INFORMATION ON THE LAMP MODEL NUMBERS, CLICK ON DOCUMENT SEARCH AND VIEW DOCUMENT TITLED "LAMP MODEL NUMBERS." CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

[Redacted]  
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