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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

October 28, 2014

NOV 05 2014

NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Hello,

I am an owner of a Chrysler Sebring 1999 Convertible. My car caught on fire due to a power steering leak. I was fortunate enough that someone saw the engine fire while I was driving and shouted at me to pull over. A local business owner acted quickly and put the fire out with an extinguisher. I was fortunate that my car and possibly my life was saved. I have noticed that there are numerous NHTSA documents that this happened to other Sebring owners.

I also had the fuel pump issue. The repair shop said that the connections had burned at the fuel pump. I am attaching my bills for damages hoping for reimbursement from Chrysler. Can you forward this over to where it would need to go at Chrysler. Thank You,

Sincerely,

[Redacted signature block]

Winnsboro, Texas

[Redacted address block]

COUNTY: FRANKLIN

TAC NAME: [REDACTED]

PLATE NO: [REDACTED]

DATE: 10/07/2014

EFFECTIVE DATE: 10/04/2014

DOCUMENT NO: [REDACTED]

TIME: 02:10PM

EXPIRATION DATE: 9/2015

EMPLOYEE ID: CRISTI

TRANSACTION ID: [REDACTED]

RENEWAL RECIPIENT NAME AND ADDRESS

OWNER NAME AND ADDRESS

WINNSBORO, TX [REDACTED]

WINNSBORO, TX [REDACTED]

REGISTRATION CLASS: PASSENGER-LESS/BQL 6000

PLATE TYPE: PASSENGER-TRUCK [REDACTED]

ORGANIZATION:

STICKER TYPE: WS

PREVIOUS PLATE NO: [REDACTED]

VEHICLE CLASSIFICATION: PASS

VEHICLE IDENTIFICATION NO: 3C3BL55HXX1 [REDACTED]

YR/MAKE: 1999/CHRY MODEL: SJI BODY STYLE: CV UNIT NO:

GROSS WT: 3500

EMPTY WT: 3500 CARRYING CAPACITY: 0

BODY VEHICLE IDENTIFICATION NO:

TRAVEL TRLR LENGTH: 0

INVENTORY ITEM(S)
WINDSHIELD STICKER

YR
2015

FEE ASSESSED
WINDSHIELD STICKER
REG FEE-DPS
CNTY ROAD BRIDGE ADD-ON FEE
AUTOMATION FEE
MAIL IN FEE

\$ 50.75
\$ 1.00
\$ 10.00
\$ 1.00
\$ 1.00

TOTAL \$ 63.75

VEHICLE RECORD NOTATIONS
ACTUAL MILEAGE
PAPER TITLE
MAJOR COLOR: PURPLE

IMPORTANT DOCUMENT: Please retain for your records.
THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES.
Purchased registration remains with this vehicle and
will not be refunded if the vehicle is sold.

PEEL FROM BACK ONLY / DESPEGAR POR DETRÁS

Peel sticker from any corner.
Despegar de cualquier esquina.



WINDSHIELD STICKER /
CALCOMANÍA DE PARARRISAS

OR

PLATE STICKER /
CALCOMANÍA DE PLACA

Tin Top Automotive

2323 Tin Top Road
Weatherford, Texas 76087
Phone 405.555.0190 Fax 405.555.0191

817-594-8595

DATE: March 7, 2012
INVOICE # [REDACTED]
FOR: repair

Bill To:

[REDACTED]
Weatherford, Texas
[REDACTED]

DESCRIPTION	AMOUNT
1999 Chrysler Sebring Convertible	
Repair Fire Damage	
Repair and replace:	
Timing Belt	
Power Steering Reservoir and Hoses	
Belt Tensioner	
A/C Belt, V Belt	
Labor @ 35 per hour 8 hours	280.00
Parts	370.00
For [REDACTED] owner	
Paid by [REDACTED] Cash 650.00	
<i>paid in full / cash</i>	
TOTAL	\$ 650.00

Make all checks payable to **Your Company Name**
If you have any questions concerning this invoice, contact Name, Phone Number, E-mail

THANK YOU FOR YOUR BUSINESS!

fire



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Discount Prices**

abcauto.com

Atlanta, Tex (903) 796-4101	Becker City, La (318) 272-1881	Carthage, Tex (903) 952-6638	Dallas, Tex Lake June Rd. (214) 398-8303	Dallas, Tex W. Commerce (214) 631-7178	Dallas, Tex (903) 845-2248
Dobell, Tex (906) 829-4723	Farmers Branch, Tex (214) 631-7178	Fort Worth, Tex (214) 631-7178	Garland, Tex (214) 631-7178	Gilmer, Tex (903) 843-2564	Glendon, Tex (903) 845-2274
Henderson, Tex (903) 855-4443	Jacksonville, Tex (903) 580-3411	Longview, Tex W. Marshall (903) 232-3010	Longview, Tex N. Sherman Rd. (903) 759-1102	Longview, Tex W. Loop St. (903) 759-0570	Longview, Tex W. Loop 281 (903) 797-5581
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Tyler, Tex (903) 537-5800	Whitehouse, Tex (903) 839-4909				

It is agreed as part of the consideration for this sale that the price shown hereof for the goods purchased shall be paid within 30 days of the date hereof. Any portion of the sale price not paid within said time period shall thereafter bear interest at the annual rate of 18 percent.

QUAN.	LINE	PART NUMBER	DESCRIPTION	CORE	LIST EACH	YOUR COST	EXTENSION	TAX
ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE.								
TOTAL UNITS								

REC'D. BY: X PLEASE REMIT TO: P.O. BOX 3827, LONGVIEW, TX 75606

fuel pump

ALL COPIES MUST BE RETURNED IN BOX TO RECEIVE FULL CREDIT.

WYATT'S TOWING

24-Hour Semi Wrecker Service
4450 FM. 1643
Winnsboro, TX. 75494

WINNSBORO 629-7808	MINEOLA 569-6060	QUITMAN 878-2136	SULPHUR SPRING 885-7888
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Name: [REDACTED]		Phone: [REDACTED]
Address: [REDACTED]		Date: [REDACTED]
City/State: [REDACTED]		Zip: [REDACTED]
Vehicle Located At: [REDACTED]		
Vehicle Year: 99	Make: [REDACTED]	Model: [REDACTED] Color: [REDACTED]
Service Performed (Check Box)		
<input type="checkbox"/> TIRE CHANGE (T-1) <input type="checkbox"/> GAS (T-4) <input type="checkbox"/> TOW (T-7) <input type="checkbox"/> OTHER (Describe in [REDACTED])		
<input type="checkbox"/> GOA <input type="checkbox"/> WINCH OUT <input type="checkbox"/> COLLISION (T-8)		
<input type="checkbox"/> JUMP START (T-3) <input type="checkbox"/> LOCKOUT (T-6) <input type="checkbox"/> LOCK SMITH (T-9)		
Vehicle Type: <input type="checkbox"/> AUTO <input type="checkbox"/> RV <input type="checkbox"/> TRUCK <input type="checkbox"/> VAN		
<input type="checkbox"/> 5TH WHEEL <input type="checkbox"/> TRAILER <input type="checkbox"/> MOTORCYCLE		
Towed To: [REDACTED]		CHARGE: [REDACTED]
Miles To Vehicle	FLATBED	[REDACTED]
@ \$ / MILE	HOOK-UP	[REDACTED]
Remarks: PO# [REDACTED]		MILEAGE [REDACTED]
LP# [REDACTED]	SERVICE CALL [REDACTED]	
VIN# [REDACTED]	[REDACTED]	
MILAGE [REDACTED]	[REDACTED]	
Bill to [REDACTED]		[REDACTED]
303E/55 HXX T57		[REDACTED]
TIME:		
DISPATCH	AM / PM	
ON LOCATION	AM / PM	
CLEAR	AM / PM	SUBTOTAL
Driver's Signature [REDACTED]	TAX	
Service Rec'd (Signature) [REDACTED]	TOTAL	[REDACTED]

Chrysler Recalls 26,000 Vehicles to Repair Power-Steering Fluid Leak

David Schepp

Oct 20th 2010 1:05PM
Updated Oct 21st 2010 9:41AM

Chrysler Group is recalling 26,397 cars and trucks to repair power-steering hoses that may become disconnected and leak fluid, raising the potential for vehicle fires.

Models involved include the Chrysler Sebring and 300 and the Dodge Challenger, Charger, Avenger and Journey from the 2010 model year, as well as 2011 Ram light-duty pickup trucks, according to a recall notice posted on the National Highway Traffic and Safety Administration [website](#).



On some of the vehicles, the crimped end of the power-steering pressure hose may separate from the power-steering assembly, resulting in fluid leaking onto hot engine parts and possibly igniting a fire, NHTSA said.

As a remedy, dealers will inspect and replace the power-steering hoses as necessary, at no cost to owners of the recalled vehicles. Recall notices are expected to begin being sent out this month, the agency said.

In June, Chrysler recalled nearly 600,000 vehicles for a wide range of problems including failing brakes, sticky accelerators and electrical fires. Among models recalled at the time were nearly 290,000 Jeep Wrangler sport utility vehicles from model years 2007 through 2010 that could experience brake failures caused by leaking brake fluid.

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Report Date : **October 28, 2014 at 03:01 AM**

NHTSA Action Number : **PE07052**

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NHTSA Action Number : PE07052

NHTSA Recall Campaign Number : NA

Vehicle Make / Model:

CHRYSLER / PACIFICA

CHRYSLER / PACIFICA AWD

Model Year(s):

2007

2007

Manufacturer(s) :

Chrysler Group LLC

Component(s) :

STEERING-HYDRAULIC POWER ASSIST-POWER STEERING FLUID

Date Investigation Opened : October 19, 2007

Date Investigation Closed : February 21, 2008

Summary:

COMPLAINANTS ALLEGE THAT A FIRE ERUPTED UNDER THE HOOD, NEAR THE FRONT OF THE VEHICLE. IN CHRYSLER'S RESPONSE TO ODI'S NOVEMBER 2, 2007 INFORMATION REQUEST, CHRYSLER ASSERTS THAT THE ALLEGED DEFECT OCCURS ONLY IN THE 4.0L ENGINES AND THE CONSUMER WILL EXPERIENCE A LOSS OF POWER STEERING FLUID OR A NOISY POWER STEERING PUMP BEFORE SEEING ANY EVIDENCE OF SMOKE OR FIRE. CHRYSLER ALSO STATES THAT "A TUBE NUT ON THE HIGH PRESSURE POWER STEERING LINE WAS DISCOVERED TO BE CROSS THREADED DURING THE ASSEMBLY PROCESS AND DID NOT ALLOW PROPER SEALING OF THE O-RING." THE POWER STEERING SYSTEM IN THE 4.0L ENGINE IS ASSEMBLED AT THE CHRYSLER PLANT. THE POWER STEERING SYSTEM FOR THE 3.8L ENGINES ARRIVES AT THE CHRYSLER PLANT PRE-ASSEMBLED. CHRYSLER FOUND THAT IN THE 4.0L ENGINE, "IT WAS POSSIBLE TO CROSS-THREAD THE TUBE NUT ON THE HIGH PRESSURE LINE DURING ITS ATTACHMENT TO THE STEERING GEAR, THUS CREATING AN IMPROPER SEAL." CHRYSLER IMPLEMENTED ASSEMBLY PLANT PROCESS CHANGES TO ELIMINATE THE POSSIBILITY OF CROSS-THREADING, AND APPLIED ADDITIONAL QUALITY CONTROL MEASURES TO DETECT POWER STEERING FLUID LEAKS. CHRYSLER STATED THAT "WARRANTY AND FIELD DATA SUGGESTS THAT THESE PROCESS CHANGES HAVE MINIMIZED THE POSSIBILITY OF CROSS-THREADING." WITH REGARD TO THE VEHICLES PRODUCED PRIOR TO THE PRODUCTION CHANGE, A REVIEW OF THE WARRANTY CLAIMS INDICATES THAT THE ALLEGED DEFECT HAS NOT DECLINED IN THE 4.0L POPULATION. ODI IS UPGRADING THIS PRELIMINARY EVALUATION TO AN ENGINEERING ANALYSIS, EA08-006, TO FURTHER EVALUATE THE ISSUE.

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DALLAS TX 750
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