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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

**To Report Vehicle Safety Defects**
**1-888-DASH-2-DOT**
**(1-888-327-4236)**
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

| Date Received | Repository ☐ |
|---|---|
| 24-NOV-2014 | Reference No. 10660566 |

**OWNER INFORMATION (Type or Print)**

| Name | [redacted] | Daytime Telephone Number [redacted] | E-mail Address |
|---|---|---|---|
| Address | [redacted] | Evening Telephone Number | |
| City COHASSET | State MA | Zip Code [redacted] | |

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| WB10597097Z [redacted] | BMW | K1200 GT | 2007 |

| Date Purchased | Dealer's Name and Telephone Number | | | Engine: No: Cylinders | Fuel Type: |
|---|---|---|---|---|---|
| 7-08-14 | | | | 4 | GAS |
| Original Owner ☐ | Dealer's City | State | Zip Code | | |

| Transmission Type | | Powertrain | Multiple Failure: | Incident Date(s) |
|---|---|---|---|---|
| MANUAL | ☒ Antilock Brakes ☐ Cruise Control | | | 09-NOV-2014 |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

| Vehicle Component Code: BRAKES (PWS) | Failure Mileage | Failure Speed |
|---|---|---|
| | 35000 | 30 |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMAL9ABC036) | ☐ Original Equipment ☐ Prior Repair | Failure Location: |
| Tire Component Code | | Tire Failure Type: |

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | 0 | 0 | N |

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**
**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).**

TL* THE CONTACT OWNS A 2007 BMW K1200 GT. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 30 MPH ATTEMPTING TO ENGAGE THE BRAKES IN ORDER TO AVOID A CRASH, THE BRAKE WARNING LIGHT ILLUMINATED AND THE ABS PUMP FAILED. THE VEHICLE WAS NOT TAKEN TO A DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 35,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

**The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.**

## Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

the Failure happened when the car in front of me suddenly swerved to the Right when they were/did talke a left. I hit the "ABS" Brakes and had to swerve, off: on to the sholder of the Road-(GRASS) to avoid a collision. The Wheels-REAR- locked and skidded as it reached the grass. The brake Failure light came on and has stayed on and I have checked and the ABS brakes dont work the wheels will lock now if hit hard enagh to do so-(avoiding collision) I looked into this and it is known to BMW, I called them and their RESPONCE WAS-"The government hasn't made us recall it"-, Thats when I called you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

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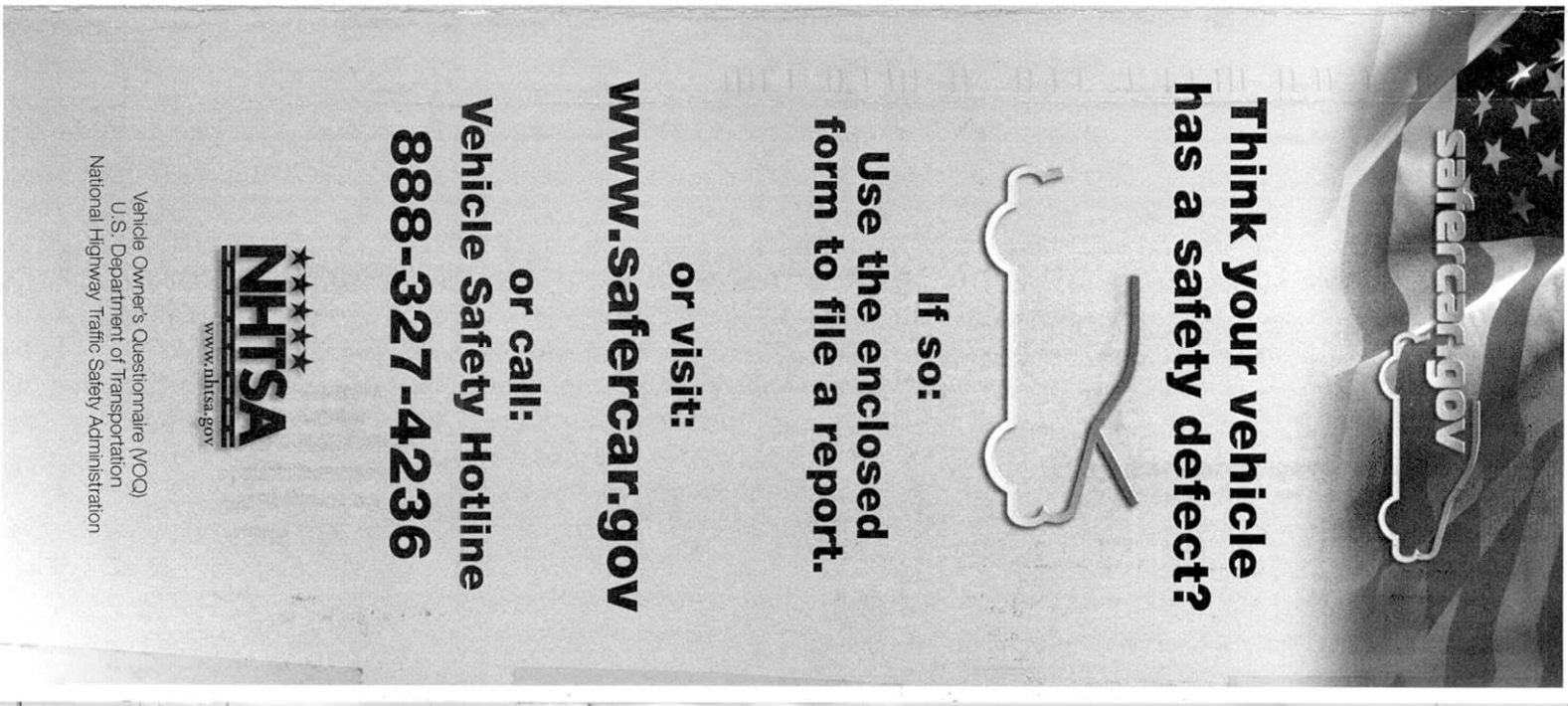
**US Department of Transportation**
**National Highway Traffic Safety Administration**
**Office of Defects Investigation, NVS-210**
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