

USA Department of Transportation
Office of Defect Investigation
1200 NJ Ave SE
West Building
Washington DC 20590

1-2-07 2011

To Whom it may concern:

I purchased a 2003 Nissan Maxima from Lia Nissan located at 2233 Central Ave. in Schenectady, NY 12304 on 12/27/06. On 2/8/07 while the car was still under warranty I brought it back to them and told them about the air bag indicator light blinking on the dashboard in addition to two other problems I had with the car. They fixed the two other problems I brought it in for and noted these repairs on the invoice. However they never noted anything about the airbag on the invoice and verbally informed me that the airbag was fine. I took the car to Kingston Nissan in Kingston, NY for a different problem. I asked them to check the airbag light on the dash board and they told me the airbag was not working.

On 9/24/14 I brought the car back to Lia Nissan (the original seller) because my keyless entry remote was not working. I asked them again to look into the airbag light on the dashboard and told them about the information I had been given by Kingston Nissan and that I had originally brought it to their attention while the car was still under warranty. Two weeks later I received a recall on the car regarding the airbag. I thought it was finally going to be fixed but it wasn't. I realized when I got the recall that the car must have been in accident before I purchased it. The light on the dashboard is very distracting and now that I know my airbag is not working I am frightened when I drive the car.

Had I known that the car had previously been in an accident I would not have purchased that car. I would hope that this information be used to begin an investigation into Lia Nissan and their sales practices and that my airbag be replaced as I had originally brought this to their attention before the warranty expired on my original purchase.

Thank you in advance for your time.

Regards,

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Hudson, NY [REDACTED]

(Home)

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From

Hudson NY

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28 OCT 2014 PM 11



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