

To whom it may concern

Upon The Recall Notice I took car to ~~North~~ Hillside Honda Rt 22, N.J. in August, 14. I have Honda 2006 ODYSSEY. I waited 4 1/2 HRS in waiting area at Rt. 22 Honda Service place is far from my Residence. the Technician take ~~out~~ apart Carpet and Seats etc. but refuse to fix it because there was a liquid under the carpet seems like antifreeze leak somewhere. But service adviser has no morals, He disrespects me by saying it's urine or pee of kids, and dealer refuse to repair, I waste 5 HRS and get frustration and disservice of the situation. Honda could have earned more business by testing that liquid and offer me fix service, I even told the guy that my car is heating up due to antifreeze leak somewhere, but they did not listen to me, refuse to complete the recall work and make me feel ashamed of AND frustrated

VEHICLE IDENTIFICATION NUMBER: 5FNRL387X6B [REDACTED]

PLEASE DELIVER TO REGISTERED OWNER



T3 **AUTOMIXED AADC 296 PL1 R

D10-0000816



NORTH BRUNSWICK, NJ [REDACTED]

(I want to buy CRV 2015)

Thank [REDACTED]

In August, I had contact by phone to complain but I did not get any success. I am long term Honda Driven Person along with family so please provide some DISCOUNT on future vehicle



[Redacted]
N. Brunswick, NJ [Redacted]

DV DANIELS NJ 070
27 OCT 2014 PM 3.1



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