

I was trying to call customer assistance and sent get them
I traded the Cadillac and never saw it again. I traded
my red truck and I have a VW. Have not seen the Cadillac since.

A high school friend of mine in Michigan, [redacted] married [redacted] daughter of President of Gen Motors
[redacted] in Detroit and separated. I was washing
towns. Bearse and [redacted] brother, truck driven crashed
and died a block from me. Knew nothing happened. OCT 21 2014

Dear Sirs: I am sure it was good as I could not find it.
It was in and out of Tennessee in fact came from
Georgia with new Buick and for what reason, I am not
sure of, but when it stopped at Airport Highway it had
just arrived in Tennessee and traded for the Cadillac
and no one explained to me there was a recall working.
It was back and forth across the state all the
way to Travis Air Force base and none in Tennessee
or on the way of my travels across the states that my
Cadillac was on recall. So nine years later I am
enjoying my car and was not aware of the auto
being recalled and by time I found out I
had traded for a 4 door Chevrolet not knowing of its faults
because I was taking some 32 trips to Hawaii by
air and still thinking it had the finest car traveling in
the U.S.A. and last year before I traded this year was
doing fine and had traded as said before and it was not
long and traded again for a Volkswagen and am still
driving the Volkswagen. I was trying back and forth
~~to bases~~ to bases to fly from. I have no idea as
to where certain autos were even located. and kept
driving on until I went to Europe and bought German
automobiles while traveling and serving U.S. Army
and Air Force in over 20 countries. Then my
wife and I, retired Postal worker travel across the country
in the Cadillac enjoying ourselves and last year drove
from Alabama to Canada near Detroit cruising with no problems.
Then I found out the car I traded, ended up about the
best of 156 cars I owned. I already traded a second time
for a Volkswagen and am driving it.

U.S. Army Living in X out of
Tennessee

NM3

11/17/14

TA



Cadillac
P.O. Box 909989
Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL

September 2014

Maryville, TN

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Previously, you were notified that your 2005 model year Cadillac DeVille was involved in GM recall 14299. This letter is to inform you that parts are now available to repair your vehicle.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2005 model year Cadillac DeVille. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2005 model year Cadillac DeVille, VIN 1G6KD54Y45U.
- Your vehicle is involved in GM recall 14299.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your Cadillac dealer as soon as possible.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

If your key ring is carrying added weight and your vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking will be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if your vehicle is involved in a crash, increasing the risk of injury or fatality.

What will we do?

Depending on the type or style of your ignition key, your Cadillac dealer will install two 16mm key rings and an insert in the key slot or a cover over the key head to correct this condition. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.



**What should
you do?**

You should contact your Cadillac dealer to arrange a service appointment as soon as possible. When you arrive for your appointment, please bring both sets of keys.

Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.

**Do you have
questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Cadillac Customer Assistance Center at 1.800.458.8006 (TTY 1.800.833.2622).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V355.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

No idea where vehicle is.



Jeff Boyer
Vice President – Global Vehicle Safety

GM Recall Number: 14299

Please review this document and retain it with your vehicle's owner manual.

001039523

Traded caddy, "Have not seen since"
Maryville, TN



National Highway Safety Hotline
1200 New Jersey Ave, SE
Washington, D.C. 20590

