

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
St. Thomas, VI
[REDACTED]

October 21, 2014

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

OCT 30 2014

RE: 2007 Honda Accord #1HGCM55837A [REDACTED]

Gentlemen:

I received correspondence on the safety recall of my above referenced vehicle from Hendricks International of St. Croix, Virgin Islands the dealer I purchased it from. I immediately called Community Motors, the dealer on St. Thomas, to request an appointment for the replacement of the defective airbags. I was informed that the parts were not available and that I may have to wait until "sometime next year" to have the repairs made.

I find this to be inconsistent with the provisions of NHTSA Recall 14V-351. I live on St. Thomas where Community Motors is the only Honda dealer. I request the immediate shipment of the necessary replacement parts, either directly to me or to the local dealer, so that my vehicle may be repaired within the 60 day timeframe.

I do not wish to compromise the safety of my family and request that these corrective measures be expedited.

Sincerely,

[REDACTED]
✓ pc: Administrator
National Highway Traffic Safety Administration

N. MC
11/17/14
MW

St. Thomas, VI



Freedom
FOREVER 2022

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington DC 20590

