

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

eq-10658972-2100

From: [EVOQ \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10658972-----
Date: Tuesday, December 16, 2014 10:46:34 AM
Attachments: [image001.emz](#)
[image003.png](#)
[image002.emz](#)
[image005.png](#)

From: [REDACTED]
Sent: Monday, December 15, 2014 5:13 PM
To: EVOQ (NHTSA)
Subject: RE: FW: NHTSA: Follow up to ODI Complaint: ----10658972-----



Sarasota, FL

The squeaky wheel gets the grease. When I told the Honda dealership I was filing a complaint, they got the parts to fix my airbag within in a week instead of the 6-8 weeks they had told me.

Thank you,



From: EVOQ@dot.gov [<mailto:EVOQ@dot.gov>]
Sent: Monday, December 15, 2014 9:43 AM
To: [REDACTED]
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10658972-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

