

LUDLOW, MA.

OCTOBER 2014

DEAR N.H.T.S.A.

I AM THE ORIGINAL OWNER OF 3 G.M. - PONTIAC VEHICLES THAT HAVE BEEN RECALLED. (PLEASE SEE COPIES). I BEGAN RECEIVING THE NOTICES SINCE MAY 2014 AND MY CARS HAVE NOT BEEN SERVICED YET. UPON RECEIPT OF EACH RECALL LETTER I CONTACTED MY G.M. PONTIAC DEALER "PION PONTIAC BUICK GMC" OF MEMORIAL DRIVE.

CHICOPEE, MASSACHUSETTS. TEL #413 598-8377 THEY TOLD ME THAT I WAS PLACED ON A PARTS ORDER LIST FOR REPAIRS BUT I HAVE NOT BEEN CONTACTED TO COME IN WITH THE CARS FOR REPAIRS, I HAVE CONTACTED G.M. CUSTOMER SERVICE AND THEY SAID THE DEALER HAS TO BE RESPONSIBLE FOR THE REPAIR NOTICE CAN YOU HELP ME?

SINCERLY

HN

11/14/14

TA



# IMPORTANT SAFETY RECALL

August 2014

[REDACTED]  
Ludlow, MA [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2008 model year Pontiac G6. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

Previously, you were notified that your 2008 model year Pontiac G6 was involved in GM recall 13036. This letter is to inform you that parts are now available to repair your vehicle.

## IMPORTANT

- This notice applies to your 2008 model year Pontiac G6, VIN 1G2ZH17N984 [REDACTED]
- Your vehicle is involved in GM safety recall 13036.
- Schedule an appointment with your General Motors dealer.
- This service will be performed for you at no charge.

### Why is your vehicle being recalled?

On your vehicle, over time an increased resistance can develop in the Body Control Module (BCM) connection system and result in voltage fluctuations or intermittency in the Brake Apply Sensor (BAS) circuit that can cause service brake lamp malfunction. As a result, the service brake lamps may illuminate when the service brakes are not being applied, or may not illuminate when the service brakes are being applied. Additionally, cruise control may not engage. If cruise control is engaged, additional service brake pedal travel may be required to disengage it. Service brake pedal application may not be required to move the shift lever out of PARK, or additional service brake pedal travel may be required to move the shift lever out of PARK. Traction control, electronic stability control, and panic braking assist features, if equipped, may be disabled. Service ESC and/or Traction Control tell-tales may illuminate with this condition. These conditions may increase the risk of a crash.

### What will we do?

Your General Motors dealer will attach your vehicle's wiring harness to the BCM with a spacer, apply dielectric lubricant to both the BCM





# IMPORTANT SAFETY RECALL

May 2014

[REDACTED]  
Ludlow, MA [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that one or more defects as described below which relate to motor vehicle safety exists in certain 2008-2010 model year (MY) Chevrolet Cobalt, 2008-2011 MY Chevrolet HHR, 2008-2010 MY Pontiac Solstice, 2008-2010 MY Pontiac G5, and 2008-2010 MY Saturn Sky vehicles. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your 2009 model year Pontiac Solstice, VIN 1GZMT25X89Y [REDACTED]
- Parts needed for the recall repairs are becoming available for dealers to order. Please contact your GM dealer to schedule an appointment to have the recall repairs performed on your vehicle.
- **Until the recall repairs have been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring. Also, when exiting your vehicle, always make sure your vehicle is in "Park", or in the case of a manual transmission, put the transmission into reverse gear. Always set the parking brake.**
- The recall repairs will be performed for you at **no charge**.

### Why is your vehicle being recalled?

GM records indicate a defective Ignition & Start Switch or a kit containing a defective Ignition & Start Switch may have been installed in some 2008-2010 MY Chevrolet Cobalt, 2008-2011 MY Chevrolet HHR, 2008-2010 MY Pontiac Solstice, 2008-2010 MY Pontiac G5, and 2008-2010 MY Saturn Sky vehicles.

If your vehicle has the defective Ignition & Start Switch, there is a risk, under certain conditions, that your ignition switch may move out of the "run" position, resulting in a partial loss of electrical power and turning off the engine. This risk increases if your key ring is carrying added weight (such as more keys or the key fob) or your vehicle experiences rough road conditions or other jarring or impact related events. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.





# IMPORTANT SAFETY RECALL

June 2014

[Redacted]  
Ludlow, MA [Redacted]

06

G6

Dear [Redacted]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in your 2006 model year Pontiac G6 vehicle equipped with electric power steering (EPS). As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your 2006 model year Pontiac G6, VIN 1G2ZH158664 [Redacted]
- Your vehicle is involved in GM safety recall 14116.
- The recall repairs will be performed for you at no charge. Parts are not currently available, however, we will notify you again when they are available.
- If the warning message is displayed on the Driver Information Center and a chime sounds, the power steering will be lost and the vehicle will revert to a manual steering mode, which may require greater driver effort at low vehicle speeds. The power steering may return the next time the vehicle is started; however, you will still need to have your vehicle serviced when parts are available.

### Why is your vehicle being recalled?

Your vehicle was involved in special coverage 10183 that provided additional protection for the power steering assist feature. Our records indicate that you have not had your vehicle repaired under the special coverage and so we are including your vehicle in this safety recall.

Your vehicle equipped with EPS may experience a sudden loss of power steering assist that could occur at any time while driving. If the power steering assist is lost, a message is displayed on the Driver Information Center and a chime sounds to inform the driver. Steering control can be maintained, as the vehicle will revert to a manual steering mode, but would require greater driver effort at low vehicle speeds, which could result in an increased risk of a crash.



# IMPORTANT SAFETY RECALL

August 2014

[REDACTED]  
Ludlow, MA [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2006 model year Pontiac G6. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

Previously, you were notified that your 2006 model year Pontiac G6 was involved in GM recall 13036. This letter is to inform you that parts are now available to repair your vehicle.

## IMPORTANT

- This notice applies to your 2006 model year Pontiac G6, VIN 1G2ZH158664 [REDACTED]
- Your vehicle is involved in GM safety recall 13036.
- Schedule an appointment with your General Motors dealer.
- This service will be performed for you at **no charge**.

### Why is your vehicle being recalled?

On your vehicle, over time an increased resistance can develop in the Body Control Module (BCM) connection system and result in voltage fluctuations or intermittency in the Brake Apply Sensor (BAS) circuit that can cause service brake lamp malfunction. As a result, the service brake lamps may illuminate when the service brakes are not being applied, or may not illuminate when the service brakes are being applied. Additionally, cruise control may not engage. If cruise control is engaged, additional service brake pedal travel may be required to disengage it. Service brake pedal application may not be required to move the shift lever out of PARK, or additional service brake pedal travel may be required to move the shift lever out of PARK. Traction control, electronic stability control, and panic braking assist features, if equipped, may be disabled. Service ESC and/or Traction Control tell-tales may illuminate with this condition. These conditions may increase the risk of a crash.

### What will we do?

Your General Motors dealer will attach your vehicle's wiring harness to the BCM with a spacer, apply dielectric lubricant to both the BCM

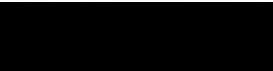
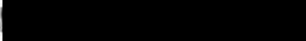




Pontiac  
P.O. Box 909889  
Milwaukee, WI 53209-9989

# IMPORTANT SAFETY RECALL

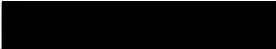
September 2014



Ludlow, MA



Dear



This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2006 model year Pontiac G6 vehicles equipped with a 4-speed automatic transmission. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your 2006 model year Pontiac G6, VIN 1G2ZH158664
- Your vehicle is involved in GM safety recall 14152.
- Schedule an appointment with your General Motors dealer.
- This service will be performed for you at **no charge**.

### Why is your vehicle being recalled?

Your vehicle has a condition in which the transmission shift cable may fracture at any time. When the fracture occurs, the driver may not be able to select a different gear, remove the key from the ignition or place the transmission in park. When the fracture occurs, the driver may not be able to select a different gear and the vehicle may move in an unintended direction, increasing the risk of a crash. If the driver cannot place the vehicle in park, and exits the vehicle without applying the park brake, the vehicle could roll away and a crash could occur without prior warning.

### What will we do?

Your General Motors dealer will install a shift cable assembly and mounting bracket. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour and 15 minutes.

### What should you do?

You should contact your General Motors dealer to arrange a service appointment as soon as possible.

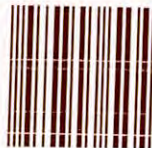
### Did you already pay for this repair?

Even though you may have already had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have paid for repairs for the recall condition, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed





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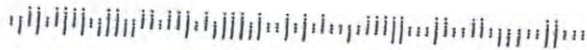
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1200 NEW JERSEY AVE. S.E.  
WASHINGTON, D.C. 20590



ATTN: ADMINISTRATOR