

Important! Please read carefully!

OCT 30 2014

To Whom it may concern;

I am writing in regards to the recalls on my 2008 Chevy Malibu.

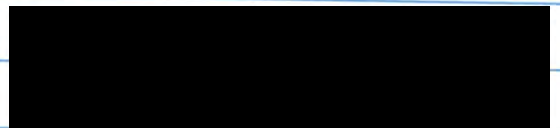
I first received my recall notice approximately 6 months ago and have been patiently waited for you to get the parts in. I am a single mom and the safety of my son is my biggest concern. I have had many episodes to where my power steering just went out causing me to have to pull over for fear of wrecking. I am a small person and I don't have the strength to turn that wheel when it goes to manual drive. There have been several occasions that I have had to not drive my car and rely on others to take me where I needed to go in fear of mine and my son's safety. My father recently died and instead of driving my car, that would have been a lot easier and cheaper on me, I had to rent a car cause I was scared to drive that car due to the power steering failure. I am scared to drive a few distances especially with my son in the car

N.MC
11/13/14
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if the power steering went out while I was turning a curve or if I had to make a quick turn I would not be able to turn the wheel manually and we would crash. I don't understand why it is taking so long to get the parts in for these recalls. I also have spells with my shifter and brakes which are ~~other~~ other recalls on my call. Fear is they will get more frequent. I thought the safety of your customers and their families were important to you. It should be your number one priority to see that these recalls are done ASAP. I am regretting ever purchasing this car, I have had more problems out of this car than any other car I have owned. I am a single mom, recently laid off and I need a dependable car, to find work, get my son from school, daily activities I need to do to take care of my son. I need a dependable car so please do whatever you can to get these recall parts in, it should not take this long and I need to know

that the car I am driving is going to be safe. I don't want to be scared to get behind the wheel of my car for fear of wrecking. I have been paying on this car for almost 3 years and for the past 6 months have been terrified to drive it. I should never have to worry about mine and my son's safety due to a companies lack of concern and lack of responsibility to make sure your customers and cars are safe. This car is my only mode of transportation and I need a dependable car. So please do whatever you have to do to get the parts in ~~to~~ that we can feel safe driving your vehicle. If you care about your customers as much as you advertise and say you do please do something.

Thank you;



[Redacted]
[Redacted]
Sensmes, Al.

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