

NVS-200

CL-10655445-2747

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



Huntington Beach, CA [Redacted]

October 24, 2014

NOV 04 2014

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

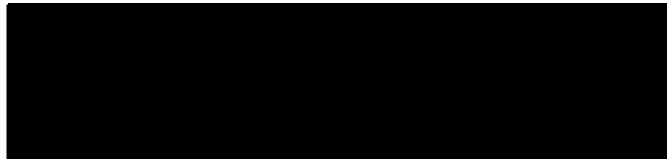
Re: Recalls:14V355, 14299
VIN: 1G6KE57Y4YU [Redacted]

Dear Administrator:

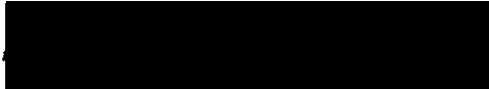
I am writing to express my concerns that the above recalls do not adequately address the problems with the ignition switch in this category of vehicle. I have been informed, and I believe, that the scope of this recall is to only modify the existing keys by modifying the slot at the top of the key. I have also been informed that the ignition switch itself has been excluded from recall.

I experienced an terrifying event when the switch was turned on and the engine running, the steering wheel locked up when the wheel was turned to the left. It is my custom to always use a single key without any attachments, which was the situation then. The engine could not be turned off! It required 2 strong men to manually turn the wheel enough to be able to turn the engine off. The steering wheel engine switch has been replaced at considerable expense. I believe the design of this switch is the fundamental problem, and that is the part which should be the object of a recall.

Owners of this vehicle category should be reimbursed for this faulty switch replacement.



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Huntinton Beach, CA



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