


| | | | | | | | |
|--|---|--|-------------------|--|--------------------------------|--|------------------|
|  U.S. Department of Transportation National Highway Traffic Safety Administration | | DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 Date Received 14-NOV-2014 | | Repository <input type="checkbox"/> Reference No. 10655006 | |
| OWNER INFORMATION (Type or Print) | | | | | | | |
| Name | | Address | | City | | State | Zip Code |
| [REDACTED] | | [REDACTED] | | CHICAGO | | IL | [REDACTED] |
| Daytime Telephone Number | | Evening Telephone Number | | E-mail Address | | | |
| [REDACTED] | | [REDACTED] | | [REDACTED] | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | | | |
| VEHICLE INFORMATION | | | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | | | | Make | Model | Model Year | |
| WWWFV71K78W [REDACTED] | | | | VOLKSWAGEN | GTI | 2008 | |
| Date Purchased | | Dealer's Name and Telephone Number | | | Engine: | Fuel Type: | |
| [REDACTED] | | [REDACTED] | | | No: Cylinders | [REDACTED] | |
| Original Owner | | Dealer's City | | State | Zip Code | | Incident Date(s) |
| <input type="checkbox"/> | | [REDACTED] | | [REDACTED] | [REDACTED] | | 23-OCT-2014 |
| Transmission Type | <input type="checkbox"/> Antilock Brakes | Powertrain | | Multiple Failure: | | Incident Date(s) | |
| [REDACTED] | <input type="checkbox"/> Cruise Control | [REDACTED] | | [REDACTED] | | [REDACTED] | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | | | |
| Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) | | | | | Failure Mileage | Failure Speed | |
| [REDACTED] | | | | | 99800 | 50 | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | | | |
| Tire Make | | Tire Model (Name or Number) | | | Tire Size (Example P215/65R15) | | |
| DOT No. (Example: DOTM9ABC036) | | <input type="checkbox"/> Original Equipment | Failure Location: | | [REDACTED] | | |
| [REDACTED] | | <input type="checkbox"/> Prior Repair | [REDACTED] | | [REDACTED] | | |
| Tire Component Code | | | | Tire Failure Type: | | | |
| [REDACTED] | | | | [REDACTED] | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | | | |
| [REDACTED] | | [REDACTED] | | [REDACTED] | | | |
| Seat Type: | | Installation System: | | | | | |
| [REDACTED] | | [REDACTED] | | | | | |
| Child Seat Component Code: | | Failed Part: | | | | | |
| [REDACTED] | | [REDACTED] | | | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).) | | | | | | | |
| Crash | Fire | Number of Persons Injured | | Number of Deaths | | Reported to Police | |
| <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | 0 | | 0 | | N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | | | | | |
| TL* THE CONTACT OWNS A 2008 VOLKSWAGEN GTI. WHILE DRIVING APPROXIMATELY 50 MPH, THE VEHICLE STARTED TO JERK WHEN ATTEMPTING TO ACCELERATE. ALSO, THE CONTACT MENTIONED THAT THE KEY HAD TO BE PLACED IN ACCESSORY MODE BEFORE THE VEHICLE WOULD TURN ON. THE FAILURE RECURRED NUMEROUS TIMES. THE DEALER STATED THAT THE CAM, HIGH PRESSURED FUEL PUMP, AND THE EVAP PURGE VALVE NEEDED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 99,800. | | | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | | | |