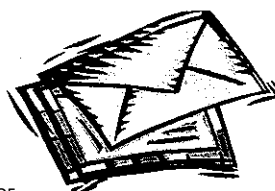


NHTSA ccmMercury Routing Slip



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Printed: 11/7/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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Due Date: 11/28/2014

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DOT/I #: H- 2014 246

RMP #:

Subject: LETTER FROM CONGRESSMAN GRIFFITH ON BEHALF OF CONSTITUENT
RE ELECTRICAL SAFETY ISSUES WITH MERCURY COUGAR

Ack Date:
Sign Office: DIR. GOVT.
AFFAIRS

Ack By:
Signature: ALISON PASCALE

Signed For:

Cleared Date:
File Loc:
Added By: CBUTLER x60180

Cleared By:
XREF File:
Modified By: Chris.Butler

Cleared For:
Closed Date:

Most Recent Comment:

Author:

THE HONORABLE H. MORGAN GRIFFITH
U.S. HOUSE OF REPRESENTATIVES

NOV 16 2014

WASHINGTON, DC 20515
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	11/7/2014	11/28/2014	
NVS-010	INFORMATION	11/7/2014		11/7/2014
NGA-110	SIGN	11/7/2014		

ET
111014
TGW

H. MORGAN GRIFFITH
9TH DISTRICT, VIRGINIA

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ENERGY AND COMMERCE
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HEALTH
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November 5, 2014

Mr. Dana Gresham
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590-0001

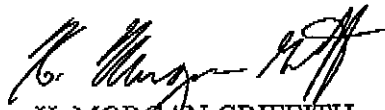
Dear Mr. Gresham,

I am contacting you on behalf of a constituent who is concerned about electrical safety issues with the Mercury Cougar.

Enclosed is the pertinent information related to the issue in question. I would appreciate the favor of a timely reply on this matter so that I can ensure that my constituent's issues are being timely reviewed and addressed.

If you have any questions or comments regarding this matter, please feel free to contact me or Jeremy Lippert from my staff in my Washington, DC office at 202-225-3861. I look forward to hearing from you.

Sincerely yours,


H. MORGAN GRIFFITH
Member of Congress

Gate City, Va [REDACTED]
October 20, 2014

Dear Congressman Griffith,

This correspondence is in regard to a continuing problem with Ford Motor Company. This situation affects not only me, but many other consumers.

I have a 2000 Mercury Cougar that has had almost constant wiring/electrical problems. This is a common problem with this car. Internet research shows hundreds of comments from owners who have experienced the same problem. If this problem is not corrected, serious injury or death by vehicle fire will result.

I have contacted Ford via phone several times and their representative insists there is no problem because there is no

recall on the vehicle.

Also, I contacted the National Highway Transportation Safety Board and reported the problem over a year ago. I was assured they would investigate and respond to me; however, so far I have received no reply.

The Ford representative I talked with (Ken) insists I must go through the local dealer (Fairway Ford in Kingsport, TN). I tried to deal with them in 2013 and they were very rude, and like Ford, insisted there was no problem. It will take a "direct order" from Ford to obtain repair from the dealer.

I have replaced two alternators and the problem

Continues.

If you will have a staff member check the internet for electrical - wiring problems related to the 2000 Mercury Cougar, you will quickly see that this is a serious and potentially dangerous problem that needs to be addressed.

It is not an isolated case with my vehicle as internet search will reveal.

Any assistance you can give in dealing with Ford would be greatly appreciated.

I can be reached at
[REDACTED] (Cell).

Thank you in advance.

Sincerely
[REDACTED]



2014 House Input Form for Governmental Affairs Correspondence Control Sheet (I-10), W85-328



Control Number H - 2014 246

General

Date DOT Received 11/5/2014
Date DOT Entered 11/5/2014
Member's Date 11/5/2014
Member Last Name Griffith
Member First Name H. Morgan
Member Organization United States House of Representatives
Address1
Address2
City Washington
State DC
Zip 20515

Constituents

File Name [REDACTED]
Date 11/S/2014
Subject Mercury Cougar
Action Office NHTSA
Action Code
Due Date 11/28/2014

Contacts

Member Contact Jeremy Lippert
Phone (202) 225-3861
Pending ☒
Closed Date
Remarks
DOT Contact Maria Harrison at (202) 366-4573

Notes:

CONGRESSMAN H. MORGAN GRIFFITH



9TH DISTRICT OF VIRGINIA

TO: Dana Gresham / NHTSA

FAX NUMBER: (202) 366-7346

DATE: 11/5/14

NUMBER OF PAGES INCLUDING THE COVER SHEET: 5

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- ☐ Will Hupman, Legislative Director
- ☐ Andie Pivarunas, Communications Director
- ☐ Adam Harbison, Senior Policy Advisor
- ☐ Katie Hunter, Junior Legislative Assistant
- ☒ Jeremy Lippert, Legislative Correspondent
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