

September 21, 2014

OCT 1 - 2014

[REDACTED]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Northford, CT [REDACTED]

Re: GM recall 14350

VIN 1G3WH52H3YF [REDACTED]

To Whom it may Concern,

As of September 20, 2014, I received a recall notice in the mail regarding my 2000 Oldsmobile,(recall 14350, VIN 1G3WH52H3YF [REDACTED]). Upon reading further, the National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V400.

I had been having difficulty with the car for the past 3 months, and was going to be giving it to my daughter to use for college commuting, but when the starting difficulty began happening, I felt this was not a safe vehicle for her to drive. I had the battery and the alternator looked at, but was told things were fine, then, I was told it had to be something with the "reading of the key", and was told it would cost at least \$1000.00 to fix it. I couldn't think of putting that money into the car when I didn't pay that much for it in the first place. I could not sell it either with that kind of problem.

I had always had an Oldsmobile in the past years and this car was a very good running vehicle and I thought it would be good for my daughter commuting back and forth to college, but I had no choice but to junk it and look for another vehicle. The junk yard gave me \$350.00 for it.

So, imagine my surprise and dismay when this letter arrived. If only this letter arrived 3 weeks previous, it sure would have saved me lots of money!

I appreciate the fact that GM is taking care of its customers and I hope that people pay attention to the recall.

Thank you,

[REDACTED]

N.M.
11/10/14
S.S.



Hartford, CT



HARTFORD CT 061

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National Highway Traffic Safety Administration
1200 New Jersey Ave, SE.
Washington, DC 20590

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