

CL-10653 964-1572

[REDACTED]
ALAMEDA, CA [REDACTED]

[REDACTED]
JUL -7 2015

June 29, 2015

Director, NHTSA
1200 New Jersey Ave SE
West Building
Washington DC 20590

Dear Mr. Director:

Attached is a copy of letter for your information I sent to the CEO of Mercedes Benz –USA regarding a serious safety issue on the 2015 Mercedes-Benz GLA250. In addition the letter I have filed a complaint with the NHTSA to evaluate for a possible recall to replace the brake pedal with a reduced size.

Thank you
[REDACTED]

Enclosures (2)

NAM
7/10/15
SMD

[REDACTED]
[REDACTED]
ALAMEDA, CA [REDACTED]
[REDACTED]

June 27, 2015

Mr. Stephen Cannon
President & CEO Mercedes-Benz USA
1 Mercedes Drive
Montvale, New Jersey 07645

Dear Mr. Cannon:

I purchased a 2015 Mercedes Benz GLA in September of 2014; and I need to bring this safety issue with car that could lead to accidents.

The safety issue is this: The separation between the right edge of the brake pedal and the left edge of the gas pedal is only 3 inches. I own another car, not Mercedes, and the brake to gas pedal separation is 4 inches with a four inch wide brake pedal. When I apply the brakes on the Mercedes I inadvertently apply part of the gas pedal. If you are wearing shoes with a 4-5 inch wide soles you will touch both pedals and your foot will get caught between the brake and gas.

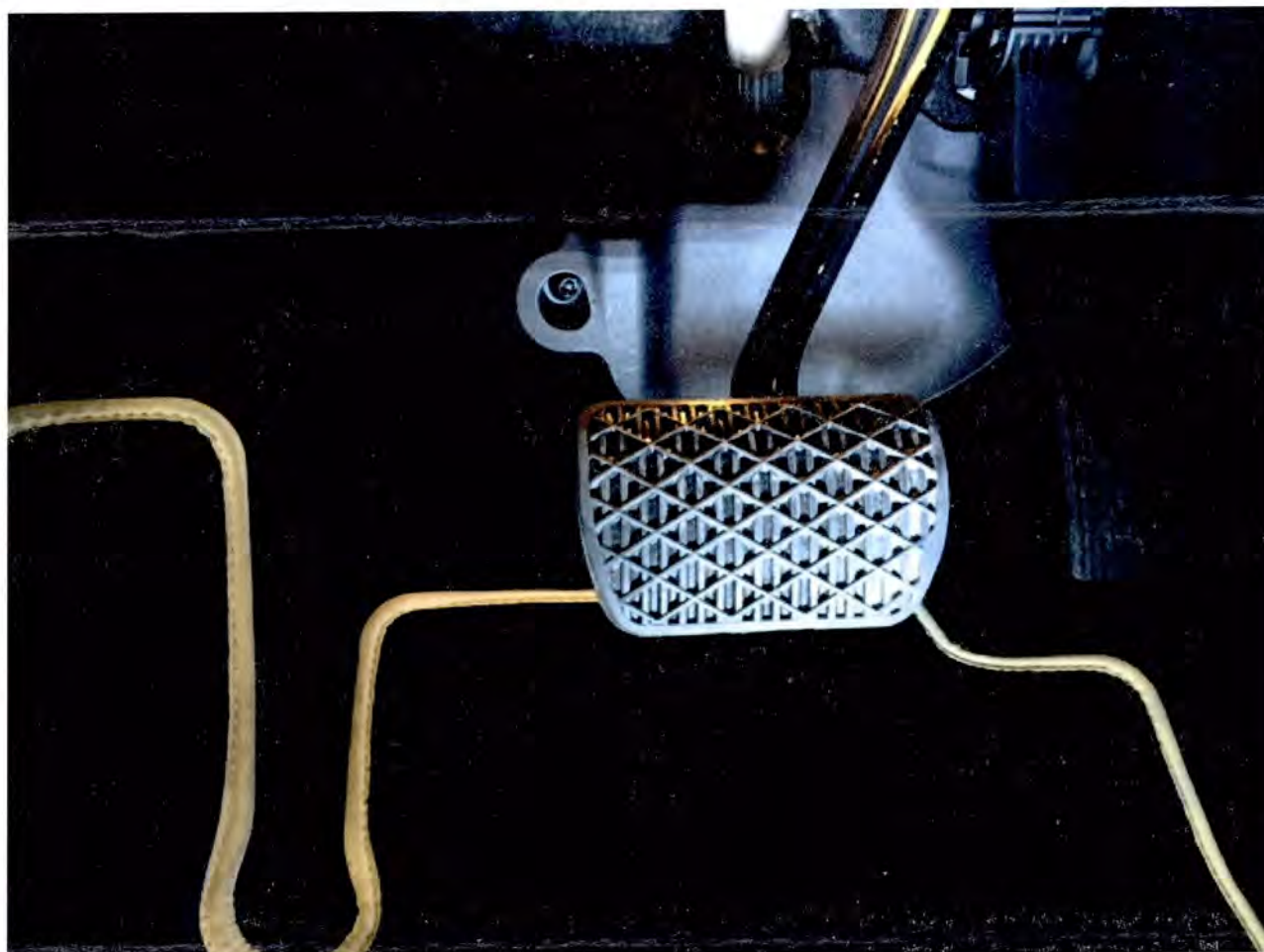
There is a simple solution to this and that is reduce the size of the brake pad from 6 inches to 4 inches and that will give you the 4 inch space separation needed between the brake and gas. This will avoid any shoe overlapping between the two pedals.

I certainly hope you will correct this safety issue before any accidents occur. Thanks for your time.

Sincerely,

[REDACTED]
Alameda, CA [REDACTED]

Subj: (no subject)
Date: 6/26/2015 3:31:28 P.M. Pacific Daylight Time
From: [REDACTED]
To: [REDACTED]



Sent from my iPhone

Friday, June 26, 2015 [REDACTED]

Alameda, CA

OAKLAND CA 945

29 JUN 2015 PM 8



Director, NHTSA
1200 New Jersey Ave SE
West Building
Washington DC 20590

20590

