

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received	Repository ☐
				10-NOV-2014 DEC 18 2014	Reference No. 10653946
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
DORA		AL		Same	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
6G2ER577X9L			PONTIAC	G8	2009
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
6-12-09	Carl Cannon Chev. Olds Inc. 205-384-5561		No: Cylinders	Gas	
Original Owner	Dealer's City	State	Zip Code		
☐	Jasper	AL	35501		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Auto	☒ Cruise Control		To max to list	7-3-09 9-14-09 14-JUN-2009 1-26-12 11-14-13 10-18-10 7-17-13	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: BRAKES (PWS), 250000 ELECTRONIC STABILITY CONTROL, 100000 POWER TRAIN, 034510 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS: DISC: CALIPER				Failure Mileage	Failure Speed
Fire Sensor GoodYear Tire				36000 Started at 400	55 Any speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)			
GoodYear	10 # TIN				
DOT No. (Example: DOTM19ABC036)	☒ Original Equipment ☐ Prior Repair	Failure Location:			
421K4VRR3809		AL-MISS			
Tire Component Code	Note! Replaced 1 Tire			Tire Failure Type:	
				Split (Auto front)	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 PONTIAC G8. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 55 MPH ATTEMPTING TO ENGAGE THE BRAKES, THE VEHICLE JERKED AND VEERED TO THE LEFT WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT THE ROTORS AND CALIPERS NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 36,000. Problems started 2 days after purchase. Coming to intersection another car came through without stopping. Brakes was applied and wheels jerked to left, taking steering wheel out of my hand. Wheels continue to wobble even to this day (feels as though they are coming off of car at times). Car has been taken back to dealer so many times we have lost count on this front end problem. Dealer has tried numerous times with parts but no success.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

11-7-14
MANY
MORE

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Not allways but several times when applying brakes car will jerk wheel to left or right taking vehicle into other lane or off road. Luckily no injury or injuries have occurred as yet. Car tires on rough road wobbles and is hard to hold front end on road. Steering wheel follows contours of road as if it has mind of it own making steering wheel hard to hold. Car has been in and out of shop that count has been lost. Times (many) car carried in for issues were not even written up. As of this date car still has these front problems that Carl Cannon can't find and no response from GM to me to cure these problems. I have to many invoices to send but ore in my possession if needed:

01 - a call on Air Bag Key Switch (not corrected as this date yet)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BIRMINGHAM

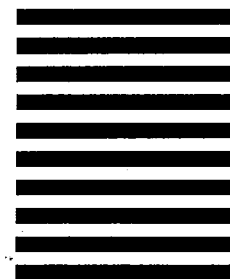
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08 DEC '14

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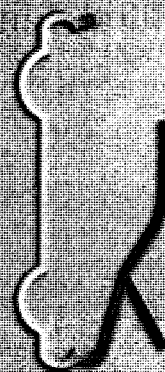
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION