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Cadillac
P.O. Box 909989
Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL



September 2014

Bath, NY



OCT 28 2014

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Previously, you were notified that your 2005 model year Cadillac DeVille was involved in GM recall 14299. This letter is to inform you that parts are now available to repair your vehicle.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2005 model year Cadillac DeVille. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2005 model year Cadillac DeVille, VIN 1G6KD54Y25U
- Your vehicle is involved in GM recall 14299.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your Cadillac dealer as soon as possible.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

If your key ring is carrying added weight and your vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking will be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if your vehicle is involved in a crash, increasing the risk of injury or fatality.

What will we do?

Depending on the type or style of your ignition key, your Cadillac dealer will install two 16mm key rings and an insert in the key slot or a cover over the key head to correct this condition. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.



GM

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**What should
you do?**

You should contact your Cadillac dealer to arrange a service appointment as soon as possible. When you arrive for your appointment, please bring both sets of keys.

Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.

**Do you have
questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Cadillac Customer Assistance Center at 1.800.458.8006 (TTY 1.800.833.2622).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V355.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeff Boyer
Vice President - Global Vehicle Safety

GM Recall Number: 14299

*I'd - This vehicle "drowned" in the May 2014
raids that hit Steuben Co of NY & was
declared "Totaled" - so please take us
off your list*

Thank you

P.S. Thank you for keeping track of things

Please review this document and retain it with your vehicle's owner manual.

Bath, NY

ROCHESTER NY 146

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Adm. Natl Highway Traffic Safety Adm.
1200 New Jersey Ave SE
Washington D.C 20590

