

**General Motors Product Field Action
Customer Reimbursement Request Form**

OCT 20 2014

This section to be completed by customer (please print)

Customer Name: [REDACTED]

Street Address or P. O. Box Number: [REDACTED]

City: INGLIS State: FL Zip Code: [REDACTED]

Daytime Telephone Number (include Area Code): [REDACTED]

Evening Telephone Number (include Area Code): AS ABOVE

Date Request Form and Supporting Documentation Submitted to Dealer: 10/10/2014

Vehicle Identification Number of Involved Vehicle: 1GND52J546 [REDACTED]
(17 Characters)

Mileage at Time of Repair: 65,187 70,000 Date of Repair: 12/15/2012

Amount of Reimbursement Requested: \$ 589.91

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS REQUEST FORM.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- Description of problem, the repair performed, date of repair and who performed the repair.
- The total cost of the repair expense that is being requested.
- Proof of payment for the repair in question and the date of payment.
(Copy of cancelled check, copy of credit card receipt or receipt for cash payment)

My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.

Customer's Signature: [REDACTED]

Please provide this request form and the required documents to your General Motors dealer for processing. If your request is approved, you will receive a check from your dealer. If your request is denied, you will receive a written explanation for the denial from your dealer. If your request is incomplete, your dealer will advise you what documentation is needed to complete the request and offer you the opportunity to resubmit the request when the missing documents are available. If you have any questions about this process or have waited 30 or more days for a response from your dealer, please contact the GM Customer Assistance Center at 1-800-204-0261.

This section to be completed by dealer (please print)

Bulletin No.: _____ Request Approved: _____ Date: _____ Amount: \$ _____

Request Denied: _____ Date: _____ Reviewed By: _____

Reason: _____

If denied, please return this form to the customer and retain a copy for your files

ET

11/6/14

CW



IMPORTANT SAFETY RECALL

September 2014

[REDACTED]
Inglis, FL [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2000 model year Chevrolet Classic. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2000 model year Chevrolet Classic, VIN 1G1ND52J5Y6 [REDACTED]
- Your vehicle is involved in GM recall 14350.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your GM dealer on or after October 1, 2014.
- The recall repairs will be performed for you at **no charge**.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking may be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.



GM



www.gotodobbs.com

CASH SALE

Invoice Date	Cust No.	Order No.	Page	Invoice No.
12/15/2012			1 / 1	
License:		Mileage: 65187		Time in 9:00 AM
2000 CHEVROLET MALIBU 3.1ltr V6 GAS				Time out 3:55 PM

HAMPTON - 28
5841 CHIPPEWA
ST LOUIS MO. 63109
Phone: (314) 351-7800

Sold To:

Ship To:

SAINT LOUIS, MO

Purchase Ord. No.	Sales Person	Main Phone	Other Phone	Ship Via	VIN: 1G1ND52J5Y6 Finalized: BSS		
	BSS						
Item No.	Description	Qty Ordered	Qty Shipped	F.E.T.	Price	Net Extension	
700	SYSTEM ANALYSIS- ONE HOUR MINIMUM *(ADDTN'L TIME CHARGED IN 1/2HR INC) * *ANTI THIEF LIGHT FLASHES *AND WILL NOT START , AND *MAKING CLICKING NOISE LIKE THE *TURN SIGNALS ARE ON *WHEN DRIVING *	1.00	1.00		114.95	114.95	
512SW	DP 924-601 HAZARD WARNING SWITCH	1	1		33.05	33.05	
883	REMOVE & REPLACE HAZARD SWITCH	0.60	0.60		114.95	68.97	
512AL	STD US286L IGNITION LOCK CYLINDER/K	1	1		197.01	197.01	
883	REMOVE & REPLACE IGNITION LOCK CYLI	1.10	1.10		114.95	126.45	
199	MISC SHOP/ENVIRONMENTAL FEE	1	1		29.95	29.95	

Pay Method	Account	Amount	Signature
CRED/DEB		589.91	

X _____
Customer Authorization for Total

Sub-Total Parts: 260.01
Sub-Total Labor: 310.37
Non-Taxable Amount: 340.32
Taxable Amount: 230.06
Tax 8.491%: 19.53
Total: 589.91

: YOU ARE NOT SATISFIED CALL OUR STORE MANAGER, JEROME BUENAVENTURA AT 314-351-7800

CASH SALE

Invoice Date	Cust No.	Order No.	Page	Invoice No.
12/17/2012			1 / 1	
License:		Mileage: 65206		Time in 7:19 AM
2000 CHEVROLET MALIBU 3.1ltr V6 GAS				Time out 3:29 PM
				COPY

LOBBS AUTO 25
5841 CROFTMAN
SAINT LOUIS, MO 63109
314-351-7000
NID 8016997183
TID 0017340000018907183900

December 17, 2012 18:41:43
Invoice # 047 Batch # 059

VISA SALE

So

Card Number:
Approval Code:
TOTAL: \$ 29.24

Ship To:

I AGREE TO PAY ABOVE TOTAL AMOUNT

Purchase Ord. No.	Sales Person	Main Phone	Other Phone	Ship Via	VIN: 1G1ND52J5Y6 Finalized: ED		
	BSS		Cell:				
Item No.	Description	Qty Ordered	Qty Shipped	F.E.T.	Price	Net Extension	
IPR	INSPECT PREVIOUS REPAIRS *CHIME GOING OFF SAYING KEY IS *IN IGNITION WHEN IT IS NOT *ALSO CHECK DAYTIME RUNNING *LIGHTS NOT WORKING EITHER	1	1		0.00	0.00	
201	OIL, LUBE AND FILTER WITH COUPON *MINOR LUBRICATION, UP TO 5 QUARTS *VALVOLINE MOTOR OIL *INSTALL OIL FILTER, MOST US CARS	1	1		24.95	24.95	
A	***** *RE-REPLACED LOCK CYLINDER AND *PROBLEM IS FIXED	1	1		0.00	0.00	
199	MISC SHOP/ENVIRONMENTAL FEE	1	1		2.17	2.17	

Pay Method	Account	Amount	Signature
CRED/DEB		29.24	

Sub-Total Parts: 27.12
Non-Taxable Amount: 2.17
Taxable Amount: 24.95
Tax 8.491%: 2.12
Total: 29.24

X _____
Customer Authorization for Total

this is not a bill -
just to point out the
trouble I had in effecting
a repair

11-12

12/15/2012 Date

Robbs Auto Centers \$ 589.91

Eighty Nine & 91/100 Dollars

PERKINS STATE BANK ELECTRONICALLY PRESENTED

P.O. Box 859 • Inglis, Florida 34449

IGNITION

Ingles FI

JACKSONVILLE FL 320

10 OCT 2007 PM 2



National Highway Traffic
Safety Admin.
1200 NEW JERSEY AVE SE,
WASHINGTON DC
20590

