

ID# 14V400

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Sept 29, 14

Dear Sirs,

OCT - 9 2014

Enclosing copies of service
I had on my 2002 Oldsmobile
in August. ~~It stopped on~~
August 4th. in a parking
lot. Had it towed in. Then
on Aug. 18th it stopped again
on me in a parking lot. So
glad it wasn't on a highway.

I would like to get
reimbursed for this amt.

I paid Odoma Tire Service
Center. I received the recall about Sept. 24th

NH

11//5/14

CN

I had it towed twice

LABOR DESCRIPTION	TECH	TOTAL
TOWED IN - CHECK FOR NO START RELEARNED KEY BACK ON AUG..4 SAME SITUATION	12	.00
R&R IGNITION LOCK CYLINDER	12	95.00
BATTERY IS BORDERLINE AND WILL NEED REPLACING IN THE FALL. PRICE TO REPLACE WOULD RUN \$139.99 PLUS TAX	12	.00

ODANA TIRE SERVICE CENTER

"Depend On Us For All Your Automotive Service Needs"

517 S YELLOWSTONE DR - MADISON WI 53719

(608) 833-2886

WWW.ODANATIRE.COM

Page: 1 of 1

Acct No: [REDACTED]

Madison WI

H: [REDACTED]

2002 Oldsmobile Alero
GOLD
V6 3.4 FI 207

VIN: 1G3NL52E82C [REDACTED]
Plate: [REDACTED] WI

QTY	PART DESCRIPTION	PART NUMBER	UNIT	TOTAL
1.00	IGNITION LOCK CYLINDER	B-25832354	267.16	267.16
1.00	KEY	B-2852063	9.99	9.99

Store Hours Mon-Fri 7:00am-6:00pm Closed on Sat-Sun
Store # 665-339 "Napa Autocare Warranty"

ALL PARTS ARE NEW
UNLESS OTHERWISE
SPECIFIED

I hereby authorize the work to be done along with necessary materials. You and your employees may operate vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereto. You will not be held responsible for loss / damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

Terms: Strictly Cash Unless Arrangements Made. SIGNED: _____

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

1. I request an estimate in writing before you begin repairs.

2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____

3. I do not want an estimate.

THIS PRICE FOR THE AUTHORIZED REPAIRS WILL NOT BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN 5 DAYS.

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, 53708-8911

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Do you want the replaced parts you are entitled to? NO Call when the vehicle is ready? YES

This vehicle received without face to face customer contact.

SHOP REPRESENTATIVE SIGNATURE _____

ID # 14V400

U = Used R = Rebuilt W = Warranty

Labor 95.00
Parts 277.15
Sublet .00
Supplies 4.75
Disposal 1.00

Subtotal 377.90
Tax 20.78
TOTAL 398.68

INVOICE

ARCHIVED

IN / OUT

In: 08-18-2014

Time: 04:00 PM

Odom: 68350

Out: 08-19-2014

Time: 10:35 AM

Odom: 68350

LABOR DESCRIPTION	TECH	TOTAL
READ DIAGNOSTIC TROUBLE CODES - ADVISE HOOK UP SCAN TOOL AND READ DIAGNOSTIC TROUBLE CODES ONLY. ADVISE	12	62.50
RELEARN IGNITION KEY	12	47.50

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Page: 1 of 1

WORK ORDER

IN / DUE

In: 08-04-2014

Time: 07:05 AM

Odom: 68304

Due: 08-04-2014

Time: 05:00 PM

Odom: 68304

Acct No:

Madison WI

H:

2002 Oldsmobile Alero

GOLD

V6 3.4 FI 207

VIN: 1G3NL52E82C

Plate: WI

QTY	PART DESCRIPTION	PART NUMBER	UNIT	TOTAL

Store Hours Mon-Fri 7:00am-6:00pm Closed on Sat-Sun

Store # 665-339 "Napa Autocare Warranty"

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U = Used R = Rebuilt W = Warranty

Labor 110.00

Parts .00

Sublet .00

Supplies 5.50

Disposal 1.00

Subtotal 116.50

Tax 6.41

TOTAL 122.91

Paid VISA

Madison WI

MADISON WI 535

30 SEP 2014 PM 11



Administrator
National Highway Traffic Safety Adm.
1200 New Jersey Ave. S.E.
Washington, DC 20590

20590

