

CI-10653305-7602

### General Motors Product Field Action Customer Reimbursement Request Form

OCT 17 2014

This section to be completed by customer (please print)

Customer Name: [REDACTED]

Street Address or P. O. Box Number: [REDACTED]

City: Ph, PA State: PA Zip Code: [REDACTED]

Daytime Telephone Number (include Area Code): [REDACTED]

Evening Telephone Number (include Area Code): SAME

Date Request Form and Supporting Documentation Submitted to Dealer: 5-15-14

Vehicle Identification Number of Involved Vehicle: 1G1ND52M1W4 [REDACTED]  
(17 Characters)

Mileage at Time of Repair: 114,571 Date of Repair: 5-15-14

Amount of Reimbursement Requested: \$ 320.15

**THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS REQUEST FORM.**

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- Description of problem, the repair performed, date of repair and who performed the repair.
- The total cost of the repair expense that is being requested.
- Proof of payment for the repair in question and the date of payment.  
(Copy of cancelled check, copy of credit card receipt or receipt for cash payment)

My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.

Customer's Signature: [REDACTED]

Submit this request form and the required documents to your GM dealer for processing. All reasonable and customary costs to correct the condition described in the letter that came with this form will be considered for reimbursement. If your request is approved, you will receive a check from your dealer. If your request is denied, you will receive a written explanation for the denial from your dealer. If your request is incomplete, your dealer will advise you what documentation is needed to complete the request and offer you the opportunity to resubmit the request when the missing documents are available. If you have any questions about this process or have waited 30 or more days for a response from your dealer, please contact the GM Customer Assistance Center at 1-800-204-0261.

This section to be completed by dealer (please print)

Bulletin No.: \_\_\_\_\_ Request Approved: \_\_\_\_\_ Date: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

Request Denied: \_\_\_\_\_ Date: \_\_\_\_\_ Reviewed By: \_\_\_\_\_

Reason: \_\_\_\_\_

If denied, please provide a copy of this form to the customer and retain original for your files

ET  
110514  
THW

# 63<sup>RD</sup> ST. AUTOMOTIVE

63rd & Greenway • 2053 Cemetery Avenue  
Philadelphia, PA 19142  
215-729-1600

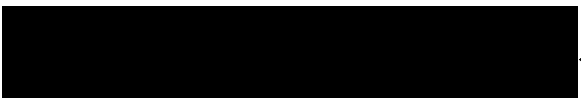
State Inspections on trucks, cars & motorcycles.  
Emissions testing for all years now available.  
Enhanced Safety Inspection.

# AUTO REPAIR ORDER

NAME: [REDACTED]		
ADDRESS: [REDACTED]		
CITY: Phila	STATE: PA	ZIP: [REDACTED]

QTY	PART NO.	NAME OF PART	SALE AMT	CUSTOMER'S INFORMATION					
				DATE	CUSTOMER'S ORDER NO.	WHEN PROMISED	PHONE		
1		lock cylinder	231	44	5-15-14				
				YEAR • MAKE • MODEL		SERIAL NO.			
				1998 MAJIBU		MOTOR NO.			
				LICENSE NO.		MILEAGE		WRITTEN BY	
				<input type="checkbox"/> LUBE <input type="checkbox"/> OIL CHANGE <input type="checkbox"/> FLUSH TRANS. <input type="checkbox"/> FLUSH DIFF. <input type="checkbox"/> WASH <input type="checkbox"/> POLISH					
				install lock cyl				65 00	
				W/ CASH					
				GAS, OIL & GREASE		ACCESSORIES		LABOR ONLY	
				GALS. GAS				PARTS	
				QTS. OIL				231 44	
				LBS. GREASE				ACCESSORIES	
				TOTAL GAS OIL & GREASE				GAS, OIL & GREASE	
				<input type="checkbox"/> RETAIN PARTS <input type="checkbox"/> DESTROY PARTS				MISC. MERCHANDISE	
								SUBLET REPAIRS	
								TAX	
								23 71	
ESTIMATE AMOUNT: PARTS & LABOR ►				AUTHORIZED BY:				TOTAL	
								320 15	

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR, TRUCK OR VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HERBY ACKNOWLEDGED ON ABOVE CAR, TRUCK OR VEHICLE TO SECURE THE AMOUNT OF THE REPAIRS THERETO.

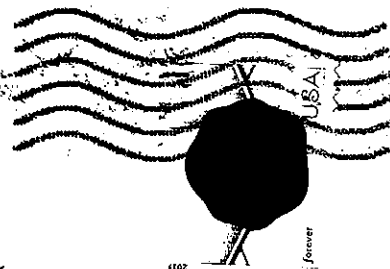


Phila, PA



PHILADELPHIA PA 19103

09 OCT 2014 PM 4 L



Administrator  
National Highway Traffic  
Safety Administration  
1200 New Jersey Ave S.E.  
Washington DC 20590

20590

