

CL-10653278-2997

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

June 26, 2015

Administrator
National Highway Safety Administration
1200 New Jersey Avenue, SE, Washington, DC 20590

JUL - 7 2015

Sirs;

I wrote the accompanying letter to your office in September of 2014. At that time, my request was for you to forward said letter to the proper authorities if you were not the final recipient. Not hearing from you that you did or did not alert the proper personnel, I am now insisting that you reply to this letter and advise me if I contacted the correct personnel or if there is another step and another hoop to jump through.

I thank you for your time and effort in keeping the highways safe.

[REDACTED]
Pahrump, Nevada [REDACTED]
[REDACTED]

NM
7/10/15
SMP

September 25, 2014

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE., Washington, DC 20590

National Highway Traffic Safety Administration Campaign ID Number for this recall 14V400

Dear Sirs;

Recently I received a Safety Recall Notice regarding my 1999 Chevrolet Classic, VIN 1G1ND52M9XY [REDACTED]. My vehicle is involved in GM recall 14350. The IMPORTANT SAFETY RECALL apologizes for the inconvenience caused by this recall and offers the repairs for this recall at NO CHARGE after I schedule an appointment with my GM dealer on or after October 1st 2014. Their concern for my safety is heartwarming.

In February of 2013 while driving my vehicle in my town THIS EXACT PROBLEM OCCURRED to me. My vehicle stopped running suddenly and , only due to my extensive driving skills, I avoided an accident. I had no power to the engine, no power steering and no brakes. I was able to safely stop the vehicle and get it to the side of the road safely. I'm sure I need not explain what a horrifying experience this was. I called my AAA representative and had the vehicle towed to the GM dealer in my town(Pahrump, Nevada) and after they diagnosed what they determined as the problem, they said the bill would be 2,200 dollars to repair this problem. I did not have that kind of money and because I knew a freelance mechanic, I was able to get the job done for 600 dollars. I still have the replacement part and with the towing charge and the workmans bill, I feel that this inconvenience was not my problem and request you assist me in any way possible.

I am writing to you because my RECALL NOTICE only has your address to correspond to, there is no General Motors or Chevrolet address to contact except the GM dealer and I no longer need the problem fixed, I had to take care of it myself.

If this letter is not in your realm of concern, can I please expect you to forward it to the correct concerned party and inform me of doing so.

Thank you,

[REDACTED]
Pahrump, Nevada [REDACTED]
[REDACTED]

Pahrump, NV

LAS VEGAS NV 890

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NATIONAL HIGHWAY SAFETY ADMIN.
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C.

ATTN:

ADMINISTRATOR

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