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INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) 52-1063278-2361

September 25, 2014

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE., Washington, DC 20590

OCT -9 2014

National Highway Traffic Safety Administration Campaign ID Number for this recall 14V400

Dear Sirs;

Recently I received a Safety Recall Notice regarding my 1999 Chevrolet Classic, VIN 1G1ND52M9XY [REDACTED]. My vehicle is involved in GM recall 14350. The IMPORTANT SAFETY RECALL apologizes for the inconvenience caused by this recall and offers the repairs for this recall at NO CHARGE after I schedule an appointment with my GM dealer on or after October 1st 2014. Their concern for my safety is heartwarming.

In February of 2013 while driving my vehicle in my town THIS EXACT PROBLEM OCCURRED to me. My vehicle stopped running suddenly and , only due to my extensive driving skills, I avoided an accident. I had no power to the engine, no power steering and no brakes. I was able to safely stop the vehicle and get it to the side of the road safely. I'm sure I need not explain what a horrifying experience this was. I called my AAA representative and had the vehicle towed to the GM dealer in my town(Pahrump, Nevada) and after they diagnosed what they determined as the problem, they said the bill would be 2,200 dollars to repair this problem. I did not have that kind of money and because I knew a freelance mechanic, I was able to get the job done for 600 dollars. I still have the replacement part and with the towing charge and the workmans bill, I feel that this inconvenience was not my problem and request you assist me in any way possible.

I am writing to you because my RECALL NOTICE only has your address to correspond to, there is no General Motors or Chevrolet address to contact except the GM dealer and I no longer need the problem fixed, I had to take care of it myself.

If this letter is not in your realm of concern, can I please expect you to forward it to the correct concerned party and inform me of doing so.

Thank you,

[REDACTED]
Pahrump, Nevada [REDACTED]
[REDACTED]

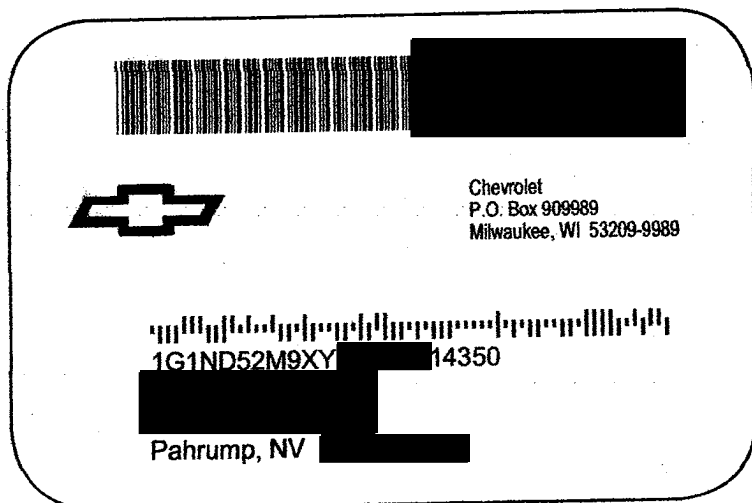
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SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law





IMPORTANT SAFETY RECALL

September 2014

[REDACTED]
[REDACTED]
hrump, NV [REDACTED]

ar [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 1999 model year Chevrolet Classic. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 1999 model year Chevrolet Classic, VIN 1G1ND52M9XY [REDACTED]
- Your vehicle is involved in GM recall 14350.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your GM dealer on or after October 1, 2014.
- The recall repairs will be performed for you at **no charge**.

Why is your
vehicle being
recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking may be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.



GM

What will we do?

PARTS WILL SOON BE AVAILABLE. We are working as quickly as possible to correct this condition and expect to have sufficient parts to begin repairs by October 1, 2014. When parts are available, your GM dealer will install two key rings and an insert in the key slot or a cover over the key head on all ignition keys. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.

What should you do?

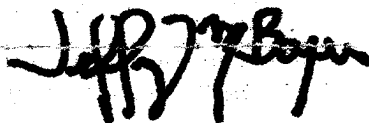
You should contact your GM dealer to arrange a service appointment on or after October 1, 2014. When you arrive for your appointment, please bring both sets of keys. **In the meantime, it is very important that until the recall has been performed, you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V400.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeff Boyer
Vice President – Global Vehicle Safety

GM Recall Number: 14350

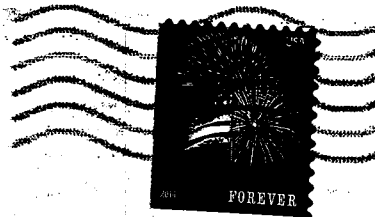
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Pahrump, NV



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NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION

1200 NEW JERSEY AVENUE, SE.
WASHINGTON, DC

ATTN:

ADMINISTRATOR

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