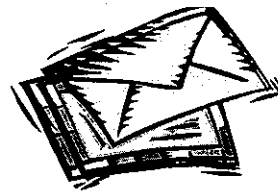


NHTSA ccmMercury Routing Slip



INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 11/3/2014

NHTSA #: ES14-004883	Rec'd Date: 11/3/2014	Referred By: NPO-011
XREF #:	Doc Type: CNG	Doc Date: 10/24/2014
Delivery: EML	Address To: NIA110	Due Date: 12/2/2014
S10 #:	DOT/I #:	RMP #:
Subject: LETTER FROM SENATOR BEGICH ON BEHALF OF [REDACTED] REGARDING A SAFETY RECALL ON THEIR 2003 NISSAN MAXIMA, BUT THERE IS NO NISSAN DEALER IN JUNEAU; THEY ARE SEEKING A SOLUTION TO RESOLVE THIS MATTER; PLEASE RESPOND DIRECTLY TO THE CONSTITUENTS		
Ack Date:	Ack By:	Signed For:
Sign Office: DIR. GOVT. AFFAIRS	Signature: ALISON PASCALE	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: TMAPP x62870	Modified By: TAMMY.MAPP	
Most Recent Comment:		

Author:

MARK BEGICH
 UNITED STATES SENATOR

 WASHINGTON, DC 20510
 Tel: Fax: E-mail:

NOV 04 2014

EXECUTIVE SECRETARIAT
 RECEIVED-NHTSA
 2014 NOV -3 P 4: 10

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	11/3/2014	12/2/2014	
NVS-010	INFORMATION	11/3/2014		11/3/2014
NGA-110	SIGN	11/3/2014	12/2/2014	
NOA02	INFORMATION	11/3/2014		11/3/2014

Korkor, Julie (NHTSA)

EXECUTIVE SECRETARIAT
RECEIVED-NHTSA

Subject: FW: National Vehicle Recall
Attachments: Nissan recall.doc

2014 NOV -3 P 3:58

From: Backes, Gloria (Begich) [mailto:Gloria_Backes@begich.senate.gov]
Sent: Friday, October 31, 2014 12:45 PM
To: Pascale, Alison (NHTSA)
Cc: Caldwell, Megan (NHTSA)
Subject: FW: National Vehicle Recall

Thanks for looking into this Alison.

Attached is the recall notice the constituent received in the mail and below is their summary of the situation as well as contact info.

You are more than welcome to contact them directly if that is preferred. I would appreciate being kept in the loop, with all these recalls lately I won't be surprised to hear from other folks in the area.

Thanks again,
Gloria

From: [REDACTED]
Sent: Friday, October 24, 2014 2:08 PM
To: Backes, Gloria (Begich)
Subject: National Vehicle Recall

Gloria

This is the recall notice we received for our Nissan vehicle.
As I told you on the phone, Nissan will not do the repairs as there is no dealer here in Juneau.

It is our understanding that federal law and the National Traffic Safety Administration requires that this defect be repaired free of charge.

The solution we feel is for Nissan to send a repair person from Anchorage to perform this replacement (Continental Motors).

We do have one repair shop here in Juneau also inquiring into this issue for us.

If you can provide us with any assistance on this matter, it would be greatly appreciated as we are very concerned about this safety issue every time we get in our vehicle.

Thank you.



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 685003
Franklin, Tennessee 37068-5003

IMPORTANT SAFETY RECALL

Juneau, AK [REDACTED]

ALEX
615-725-7385
2003 Maxima
JOY X 457 343
158 263 82

NHTSA RECALL 14V-361

Dear Nissan Maxima Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2003 Model year Nissan Maxima vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

Nissan was notified by its supplier that the front passenger air bag inflator in your vehicle may have been manufactured out of specification. If a vehicle with an affected air bag inflator is involved in a crash where the front passenger air bag is designed to deploy, it is possible that the inflator housing may rupture which may increase the risk of an injury to the front seat occupant.

What Nissan Will Do

Your Nissan dealer will replace the affected front passenger air bag inflator with a new one. This free service should take 2 hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

[REDACTED]