INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
29-OCT-2014	Reference No. 10650950

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City MONMOUTH JUNCTION	State NJ	Zip Code [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2FMDK4JC2DB[redacted]	FORD	EDGE	2013

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 08-OCT-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
[X] Yes ☐ No	[X] Yes ☐ No	0	1	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL-THE CONTACT OWNS A 2013 FORD EDGE (THE PERSON THAT FILED THIS COMPLAINT WAS A POLICE OFFICER).THE CONTACT STATED THAT WHILE DRIVING 70 MPH, THE CONTACT VEERED OFF OF THE ROAD AND CRASHED INTO A TREE. THE CONTACT WAS UNCERTAIN IF THE AIR BAGS DEPLOYED. THE CONTACT SUSTAINED FATAL INJURIES. A POLICE A REPORT WAS FILED. THE VEHICLE CAUGHT ON FIRE DUE TO THE DISLODGED FUEL LINE AND A COMPROMISED FIREWALL. THE FIRE WAS IGNITED BY THE FUEL LEAKAGE THAT CAME FROM UNDERNEATH OF THE CARRIAGE. THE VEHICLE WAS DESTROYED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS UNKNOWN. LB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Subject: FW: New screening issue: Model- Condition; 2013 Edge Death (VOQ# 10650950)
Date: Monday, November 03, 2014 2:16:57 PM
Attachments: rwservlet.pdf
vin=2FMDK4JC2DB[redacted].pdf

From: Hillman, Daniel (NHTSA)
Sent: Monday, November 03, 2014 12:48 PM
To: Case Flow, DAD (NHTSA); Wells, Cynthia CTR (NHTSA)
Cc: Magno, Gregory (NHTSA)
Subject: New screening issue: Model- Condition; 2013 Edge Death

The New Information should be added to Artemis

This is to indicate that a new screening issue is to be added to the Issues Database.

Please reply with a working folder hyperlink when available.

Recalls Results Look-up by VIN

Print

VIN: 2FMDK4JC2DB[redacted]

Year: 2013 **Make:** FORD **Model:** FORD EDGE/LINCOLN MKX

Number of Open Recalls: 0

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the Safety Issues section opens new window and follow the instructions there.
Recall information for this manufacturer is only available going back to January 01, 1999. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.

New Issue (E-Mail originated from Level-2 Case System)
Routine Folder Creation Acceptable: Please create the new folder within one business day

Manufacturer: FORD
Model(s): EDGE
Model Year(s): 2013

Potential Defect Condition:

Screener: Hillman
Prompting Event:
Prompting Data: VOQ # 10650950

Prospective Division:

Remarks:

Next Steps: Left Measage For officer[redacted]

Daniel J Hillman
Safety Defects Investigator
National Highway Traffic Safety Administration
US Department of Transportation
Phone: 202-366-6761
E-mail: daniel.hillman@dot.gov

CARFAX® Vehicle History Report™

An independent company established in 1986

US $39.99

Vehicle Information:
2013 FORD EDGE SEL AWD
VIN: 2FMDK4JC2DB[redacted]
4 DOOR WAGON/SPORT UTILITY
3.5L V6 SFI DOHC 24V
ALL WHEEL DRIVE
Standard Equipment | Safety Options

CARFAX Report Provided By:
US National Highway Traffic Safety Admin
1200 New Jersey Ave. Se West Bldg - 4th Fl.
Washington, DC 20590
202-366-4761

- No accident / damage reported to CARFAX
- CARFAX 1-Owner vehicle
- Personal lease vehicle
- Last owned in New Jersey
- **15** Last reported odometer reading
- **$90** Above retail book value

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 11/3/14 at 12:37:00 PM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Price Calculator™

Adjust the value of this **2013 Ford Edge Sel AWD** based on the information available in this report

1) Retail Book Value	2) CARFAX Price Adjustment™	3) Adjusted Retail Value
$ 0	+ $90	Begin by entering the retail book value
Enter retail book value here	Above retail book value	
Start by entering the retail book value from a pricing guide website.	This vehicle is worth more than average, based on information in this report.	Compare adjusted retail value to seller's asking price when making your decision.

CARFAX Ownership History

The number of owners is estimated

	Owner 1
Year purchased	2013
Type of owner	Personal lease
Estimated length of ownership	1 yr. 8 mo.
Owned in the following states/provinces	New Jersey
Estimated miles driven per year	---
Last reported odometer reading	15

CARFAX 1 OWNER

CARFAX Owner 1

Title History

CARFAX guarantees the information in this section

Salvage | **Junk** | **Rebuilt** | **Fire** | **Flood** | **Hail** | **Lemon**	**Guaranteed** No Problem
Not Actual Mileage | **Exceeds Mechanical Limits**	**Guaranteed** No Problem

GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. **Register** | **View Terms**

Additional History

Not all accidents / issues are reported to CARFAX

	Owner 1
Total Loss No total loss reported to CARFAX.	No Issues Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported
Manufacturer Recall A current list of recalls is available at Ford Motor Company.	No Recalls Reported

Detailed History

Glossary

Owner 1

Purchased:	2013
Type:	Personal lease
Where:	New Jersey
Est. length owned:	3/2/13 - present (1 yr. 8 mo.)

Date:	Mileage:	Source:	Comments:
Not Reported		NICB	Vehicle manufactured and shipped to original dealer
03/02/2013		New Jersey Motor Vehicle Dept. Monroe Township, NJ	Registration issued or renewed Vehicle color noted as Gray
11/05/2013		Dealer Inventory	Vehicle offered for sale
02/07/2014	15	New Jersey Motor Vehicle Dept. Atlanta, GA Title [redacted]	Title issued or updated First owner reported Loan or lien reported Vehicle color noted as Gray
02/08/2014		New Jersey Motor Vehicle Dept. Monroe Township, NJ	Titled or registered as personal lease vehicle

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

Glossary

View Full Glossary

CARFAX Price Adjustment™
Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ford or Lincoln Mercury Recall
The Ford Motor Company provides Carfax with recall information regarding safety, compliance and emissions programs announced since 2000 for a specific vehicle. For complete information regarding programs or concerns about this vehicle, please contact a local Ford or Lincoln Mercury Dealer.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.
11/3/14 12:37:00 PM (EST)